# [V7] ISSUE: After a reboot of a Linux AhsayCBS server the AhsayCBS NFS service is not automatically starting up

Article ID	Reviewed	AhsayCBS	<b>Operating System</b>	
5236	17/03/2017	7.9.0.0 or above	Linux	

## **Problem Description:**

After a reboot of a Linux AhsayCBS server the AhsayCBS NFS service is not automatically starting up. It has to be started up manually using the **%CBS\_INSTALL%/nfs/bin/startup.sh** script.

#### Cause:

The AhsayCBS NFS service symlinks in /etc/rc.d/rc2.d/ .... /etc/rc.d/rc5.d/ are broken or not created for the current runlevel 2 to 5.

### **Resolution:**

To resolve this issue, please re-install the AhsayCBS NFS service.

Assumption: **%CBS INSTALL**% = /usr/local/cbs

**Note:** The following example is based on a CentOS 6.4 (Final) installation.

- 1. Login to AhsayCBS server as root.
- 2. cd /usr/local/cbs/nfs/bin
- 3. Run the following script to uninstall the NFS service: sh uninstall.sh

```
# sh uninstall.sh
Log Time: Wed Mar 15 15:54:29 HKT 2017

Verifying current user privilege ...
Current user has enough privilege to "uninstall".

Try to shutdown [ NFS Service (Ahsay Systems Corporation) ]
Stopping NFS Service (Ahsay Systems Corporation)
Wait 5 seconds before [ NFS Service (Ahsay Systems Corporation) ] is down
Remove [ NFS Service (Ahsay Systems Corporation) ] (cbsnfs) from service
Uninstall Service for NIX type OS
Using init script path /etc/init.d
Using run level script path /etc/rc.d
Removing symbolic link from run levels
Removing script file cbsnfs from /etc/init.d
```

#### [ NFS Service (Ahsay Systems Corporation) ] uninstall service is complete!

4. Run the following script to install the NFS service: sh install.sh

```
# sh install.sh
Log Time: Thu Mar 16 18:45:34 HKT 2017
Verifying current user privilege ...
Current user has enough privilege to "install".
Start configuration on Generic Linux Platform (Linux)
Installing [ NFS Service (Ahsay Systems Corporation) ]
[ NFS Service (Ahsay Systems Corporation) ] Service Script created
at /usr/local/cbs/nfs/bin/cbsnfs
Install Service for NIX type OS
Using init script path /etc/init.d
Using run level script path /etc/rc.d
Copying script cbsnfs to /etc/init.d
Creating symbolic link to run levels
You may start this service by:
sh "/etc/init.d/cbsnfs" start &
[ NFS Service (Ahsay Systems Corporation) ] setup completed!
Startup [ NFS Service (Ahsay Systems Corporation) ]
Starting NFS Service (Ahsay Systems Corporation)
Started [ NFS Service (Ahsay Systems Corporation) ]
```

5. Verify the symlinks have been created for runlevel 2 to 5.

```
# ls -la /etc/rc.d/rc[2-5].d/*cbsnfs*
lrwxrwxrwx 1 root root 18 Mar 15 15:28 /etc/rc.d/rc2.d/S99cbsnfs ->
/etc/init.d/cbsnfs
lrwxrwxrwx 1 root root 18 Mar 15 15:28 /etc/rc.d/rc3.d/S99cbsnfs ->
/etc/init.d/cbsnfs
lrwxrwxrwx 1 root root 18 Mar 15 15:28 /etc/rc.d/rc4.d/S99cbsnfs ->
/etc/init.d/cbsnfs
lrwxrwxrwx 1 root root 18 Mar 15 15:28 /etc/rc.d/rc5.d/S99cbsnfs ->
/etc/init.d/cbsnfs
#
```

6. Verify the AhsayCBS NFS service is running and listening to port 111

```
# ps -ef|grep nfs
                   2 0 14:30 ?
                                       00:00:00 [nfsiod]
root
          1723
          2636
                   2 0 15:05 ?
                                       00:00:00 [nfsd4]
root
root
          2637
                   2 0 15:05 ?
                                       00:00:00 [nfsd4_callbacks]
                   2 0 15:05 ?
          2638
                                       00:00:00 [nfsd]
root
                   2 0 15:05 ?
          2639
                                       00:00:00 [nfsd]
root
root
          2640
                   2 0 15:05 ?
                                       00:00:00 [nfsd]
```

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```
2641
                   2
                      0 15:05 ?
                                        00:00:00 [nfsd]
root
root
          2642
                   2
                      0 15:05 ?
                                        00:00:00 [nfsd]
          2643
                   2
                      0 15:05 ?
                                        00:00:00 [nfsd]
root
                   2
                      0 15:05 ?
root
          2644
                                        00:00:00 [nfsd]
          2645
                   2
                      0 15:05 ?
                                        00:00:00 [nfsd]
root
          3367
                   1
                      0 15:28 pts/0
                                        00:00:00
root
/usr/local/cbs/nfs/bin/NfsLinX64
-logfile /usr/local/cbs/nfs/log/debug.log -pidfile /var/run/cbsnfs.pid
root
          3464 2356 0 15:36 pts/0
                                        00:00:00 grep nfs
#
```

```
# netstat -pan|more
Active Internet connections (servers and established)
Proto Recv-Q Send-Q Local Address
                                                  Foreign Address
            PID/Program name
                   0 0.0.0.0:38533
                                                  0.0.0.0:*
tcp
LISTEN
                   0 0.0.0.0:59270
                                                  0.0.0.0:*
tcp
LISTEN
            2630/rpc.mountd
                   0 0.0.0.0:875
                                                  0.0.0.0:*
tcp
LISTEN
            2626/rpc.rquotad
                   0 0.0.0.0:35373
                                                  0.0.0.0:*
tcp
LISTEN
            2685/rpc.statd
                   0 0.0.0.0:111
                                                  0.0.0.0:*
tcp
LISTEN
            1596/rpcbind
                   0 0.0.0.0:80
                                                  0.0.0.0:*
tcp
LISTEN
            3312/java
                   0 0.0.0.0:37620
                                                  0.0.0.0:*
tcp
            2630/rpc.mountd
LISTEN
                   0 0.0.0.0:22
                                                  0.0.0.0:*
tcp
LISTEN
            1923/sshd
                   0 127.0.0.1:631
                                                  0.0.0.0:*
tcp
LISTEN
            1757/cupsd
```

## **Keywords:**

symlinks, runlevel, NFS service, Linux, CBS, port 111

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