

# [V9] FAQ: How to install the latest v9 release for AhsayOBM / AhsayACB?

**Article ID:** 9012

**Reviewed:** 2022-11-09

**Product Version:**

AhsayOBM / AhsayACB: 9.1 to 9.x

OS: All platforms

## Description

How to manually install the latest client for v9 AhsayOBM or AhsayACB?

As of 2022-November-09, the current Version 9 public release is v9.5.0.0 ; the AhsayCBS Backup Server must be upgraded to this release in order to upgrade clients.

## Steps

This document contains the information of how to upgrade (install) your AhsayOBM or AhsayACB client to the latest version. The client software is only available from the AhsayCBS Backup Server.

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## How to auto update all supported AhsayOBM / ACB client agents:

If your machine already has AhsayOBM / AhsayACB client already installed, then the CBS Admin may consider using the Auto Update feature found in AhsayCBS UI, to push out the updated client to user devices.

To auto update all supported AhsayOBM / AhsayACB client agents, perform the following steps:

1. Prepare the live-update files:

- **[ For default Ahsay-branded installation ]**
  - The live-update files are ready after the AhsayCBS upgrade

- [ **For custom branded installation** ]
  - Login to the AhsayCBS console
  - Under [System Settings], select [Basic] > [Administrative Access] > < select account >
  - Review all branding properties, as upgraded CBS might have new changes under [Rebrand Clients]
  - Click [OK], then [Save]
  - Return back to the Branding properties, then click on [Rebrand Client]. Press the [Build Branded Client] button to rebuild the client installation file and live-update files

2. Enable the Auto Update feature on the AhsayCBS server. Please refer to the How to enable AUA chapter within the [AhsayCBS Administrator's Guide](#) for more information.

**Important:**

- Auto Update does not support AhsayOBM installation on Synology and QNAP NAS.
- Auto Update is not for first time installation on a device
- Auto Update cannot be used to push a backup server URL change

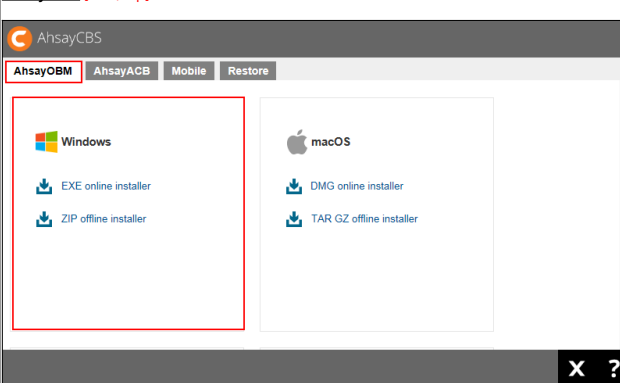
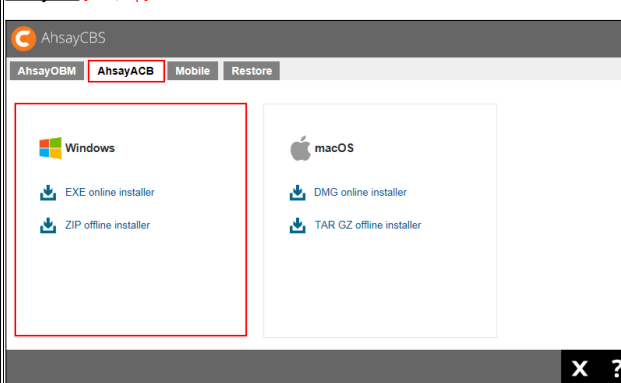
## How to install the latest public client release for AhsayOBM / ACB on Windows:

1. Download either the executable (EXE) or the offline (ZIP) file from the AhsayCBS console:

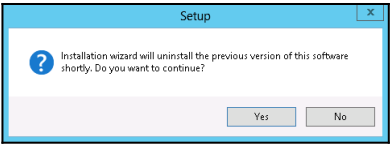
More information about this release can be found in our [Release Notes](#).

**Important:**

Contact your service provider if you do not have access to download the upgrade file.

AhsayOBM [exe / zip]:	AhsayACB [exe / zip]:
	
<p><b>For EXE:</b> Double-click the <i>obm-win-port-hostname-https.exe</i> file to start the AhsayOBM Setup Wizard.</p> <p><b>For ZIP:</b> Unzip the <i>obm-win.zip</i> file, then open the directory and run the <i>obm-win.exe</i> to begin the Setup Wizard.</p>	<p><b>For EXE:</b> Double-click the <i>acb-win-port-hostname-https.exe</i> file to start the AhsayACB Setup Wizard.</p> <p><b>For ZIP:</b> Unzip the <i>acb-win.zip</i> file, then open the directory and run the <i>acb-win.exe</i> to begin the Setup Wizard.</p>

3. Click [Yes] to un-install the previous version of AhsayOBM / ACB client.



4. Continue to the next steps with the information provided in the Setup Wizard to re-install the client agent.
5. Installation is now complete.

You may find more details about installation or upgrading AhsayOBM in the [AhsayOBM Quick Start Guide for Windows Guide](#)

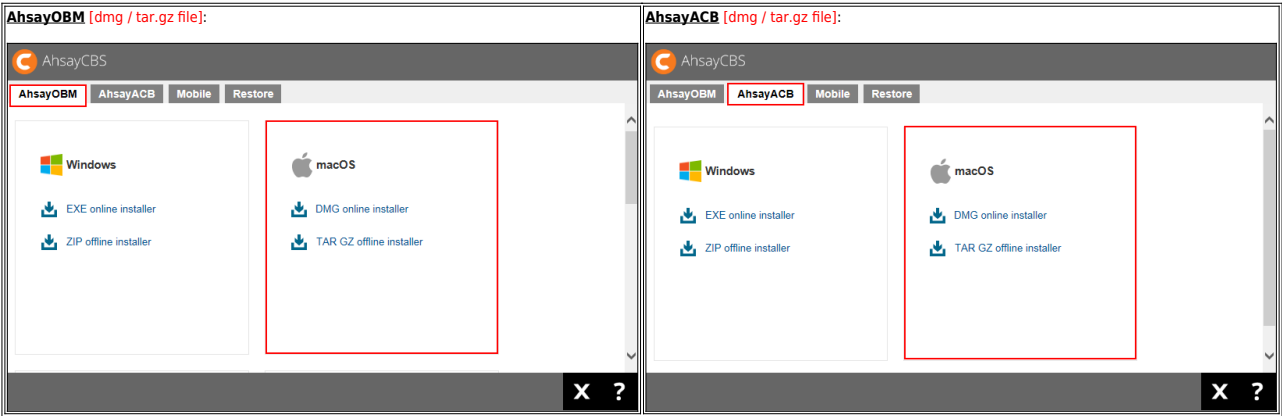
You may find more details about installation or upgrading AhsayACB in the [AhsayACB Quick Start Guide for Windows Guide](#)

How to install the latest public client release for AhsayOBM / ACB on Mac OS X:

1. Download the dmg or tar.gz file from the AhsayCBS console:

More information about this release can be found in our [Release Notes](#).

**Important:**  
Contact your service provider if you do not have access to download the upgrade file.



<b>For DMG:</b> Double-click the <i>obm-port-hostname-https.dmg</i> file. <b>For TAR.GZ:</b> Unarchiver the <i>obm-mac.tar.gz</i> file. After the package is expanded, double-click on the <i>DMG</i> file.	<b>For DMG:</b> Double-click the <i>acb-port-hostname-https.dmg</i> file. <b>For TAR.GZ:</b> Unarchiver the <i>acb-mac.tar.gz</i> file. After the package is expanded, double-click on the <i>DMG</i> file.
Double-click the <i>obm.pkg</i> file to start the AhsayOBM Setup Wizard.	Double-click the <i>acb.pkg</i> file to start the AhsayACB Setup Wizard.

3. Continue to the next steps with the information provided in the Setup Wizard to re-install the client agent.

#### 4. Installation is now complete.

You may find more details about installation or upgrading AhsayOBM in the [AhsayOBM Quick Start Guide for Mac Guide](#)

You may find more details about installation or upgrading AhsayACB in the [AhsayACB Quick Start Guide for Mac Guide](#)

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## How to install the latest public client release for AhsayOBM on Linux:

### 1. Download one of the available SH / TAR GZ / RPM / DEB file from the AhsayCBS console:

More information about this release can be found in our [Release Notes](#).

#### **Important:**

Contact your service provider if you do not have access to download the upgrade file.

- **Client releases for AhsayOBM** [sh / tar.gz / rpm / deb file]:



### 2. Install the AhsayOBM client agent:

```
# sh obm-nix-port-hostname-https.sh
# tar zxvf obm-linux.tar.gz
# sh obm-linux.sh
# rpm -i --replacepks obm-linux-noarch-port-hostname-https.rpm
# dpkg -i obm-linux-noarch-port-hostname-https-00.deb
```

### 3. As an example, the following messages will be displayed after the re-installation is completed:

```
# ...
# Untar jvm and component files finished
# Install Application Path: /usr/local/obm
# Restore Previous Setting backup ...
# Restore home.txt
# Restore config.ini
# Restore application opt file (afc.opt)
# Restore application opt file (cb.opt)
# Previous Setting backup restored
# Done
```

You may find more details about installation or upgrading in the [Quick Start Guide for Linux \(CLI\) Guide](#)

You may find more details about installation or upgrading in the [Quick Start Guide for Linux \(GUI\) Guide](#)

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## How to install the latest public client release for AhsayOBM on Synology NAS:

1. Download the upgrade package file from the AhsayCBS console:

More information about this release can be found in our [Release Notes](#).

**Important:**

Contact your service provider if you do not have access to download the upgrade file.

- **Client releases for AhsayOBM [spk file] :**

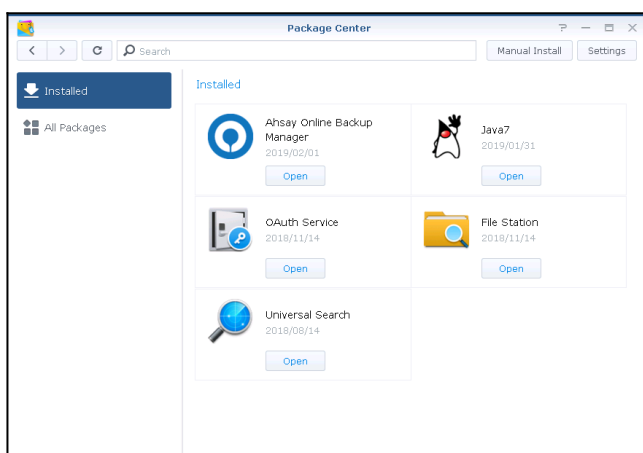


2. Sign into DiskStation Manager (DSM) with the admin account. In a web browser, enter the Synology NAS device IP address, followed by :5000

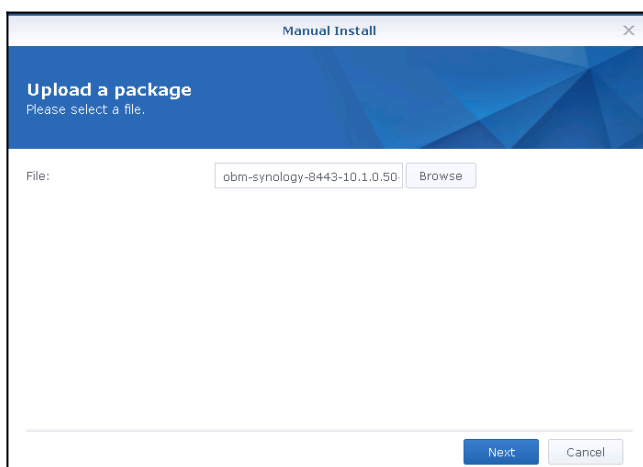
Example:

`http://10.11.12.55:5000`

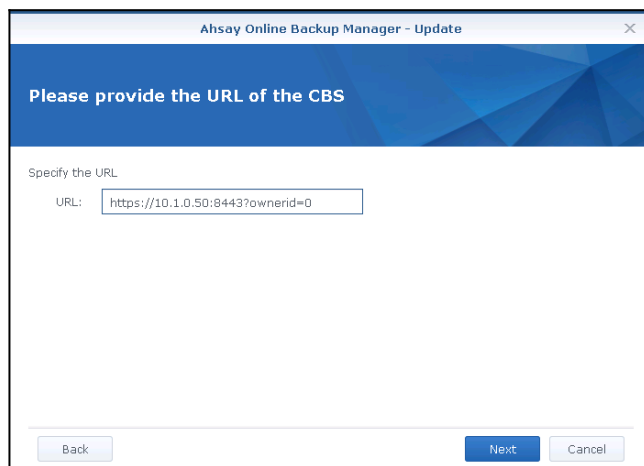
3. In Package Center, select Manual Install.



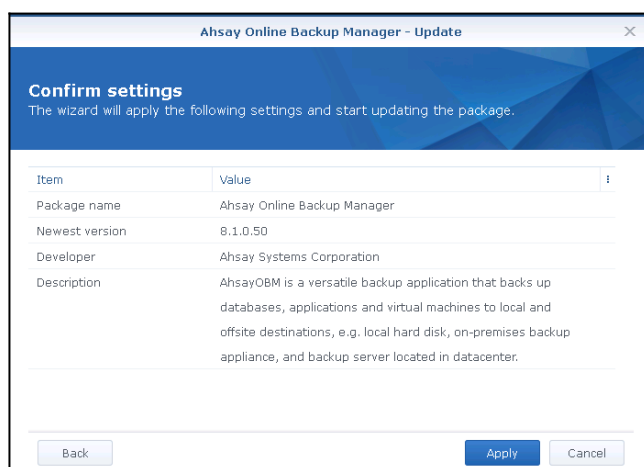
4. Browse to the AhsayOBM package file which you have downloaded (e.g. *obm-443-hostname-https.spk*), then click Next to proceed.



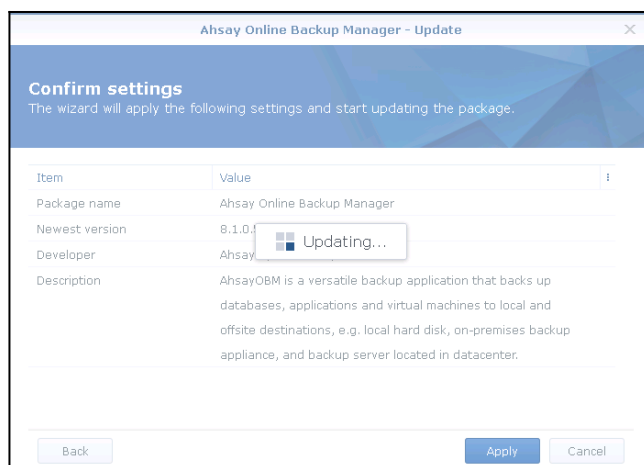
5. Enter the URL (as displayed in the download page) of the backup server, click Next.



6. Review the information on screen, then click Apply to apply the update to AhsayOBM.



7. Allow the update process to complete.



8. Installation is now complete.

You may find more details about installation or upgrading in the [Quick Start Guide for Synology NAS Guide](#)

## How to install the latest public client release for AhsayOBM on QNAP NAS:

1. Download the upgrade package file from the AhsayCBS console:

More information about this release can be found in our [Release Notes](#).

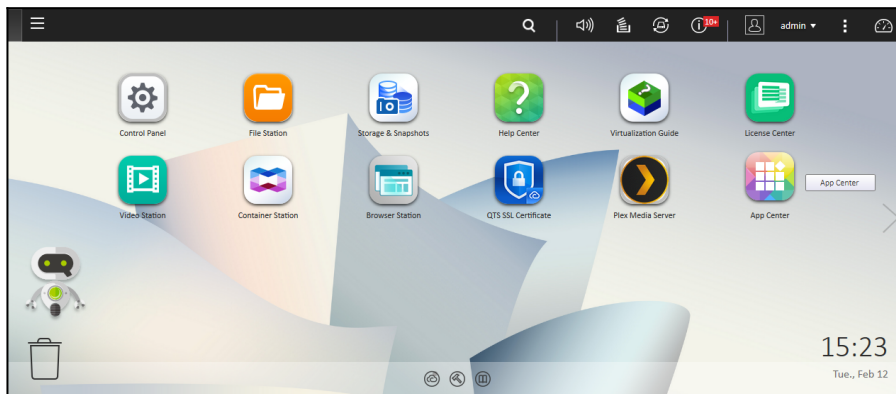
**Important:**

Contact your service provider if you do not have access to download the upgrade file.

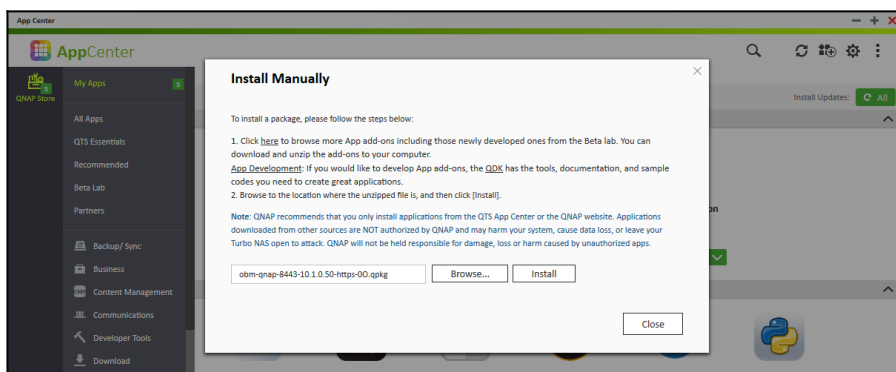
- **Client releases for AhsayOBM** [qpkg file]:



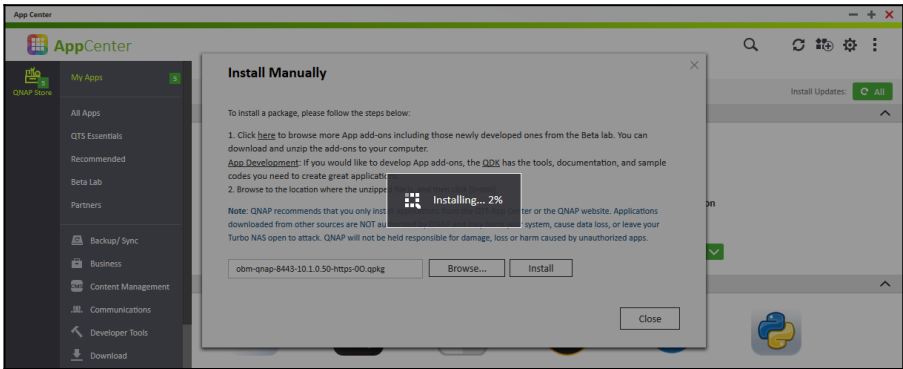
2. Sign into QTS with the admin account.
3. Open App Center, select Install Manually.



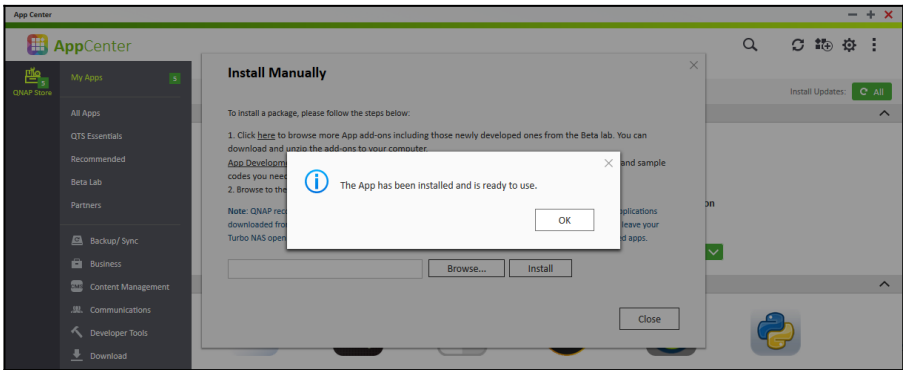
4. Browse to the AhsayOBM package file which you have downloaded (e.g. *obm-443-hostname-https-00.qpkg*), then click Install to proceed.



5. Click OK when prompted to confirm.
6. Allow the update process to complete.



7. Installation is now complete.



You may find more details about installation or upgrading in the [Quick Start Guide for QNAP NAS Guide](#)

# Keywords

OBM, Update, Update, Patch, Hotfix, Hot-fix, Patching, upgrade, upgrading

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