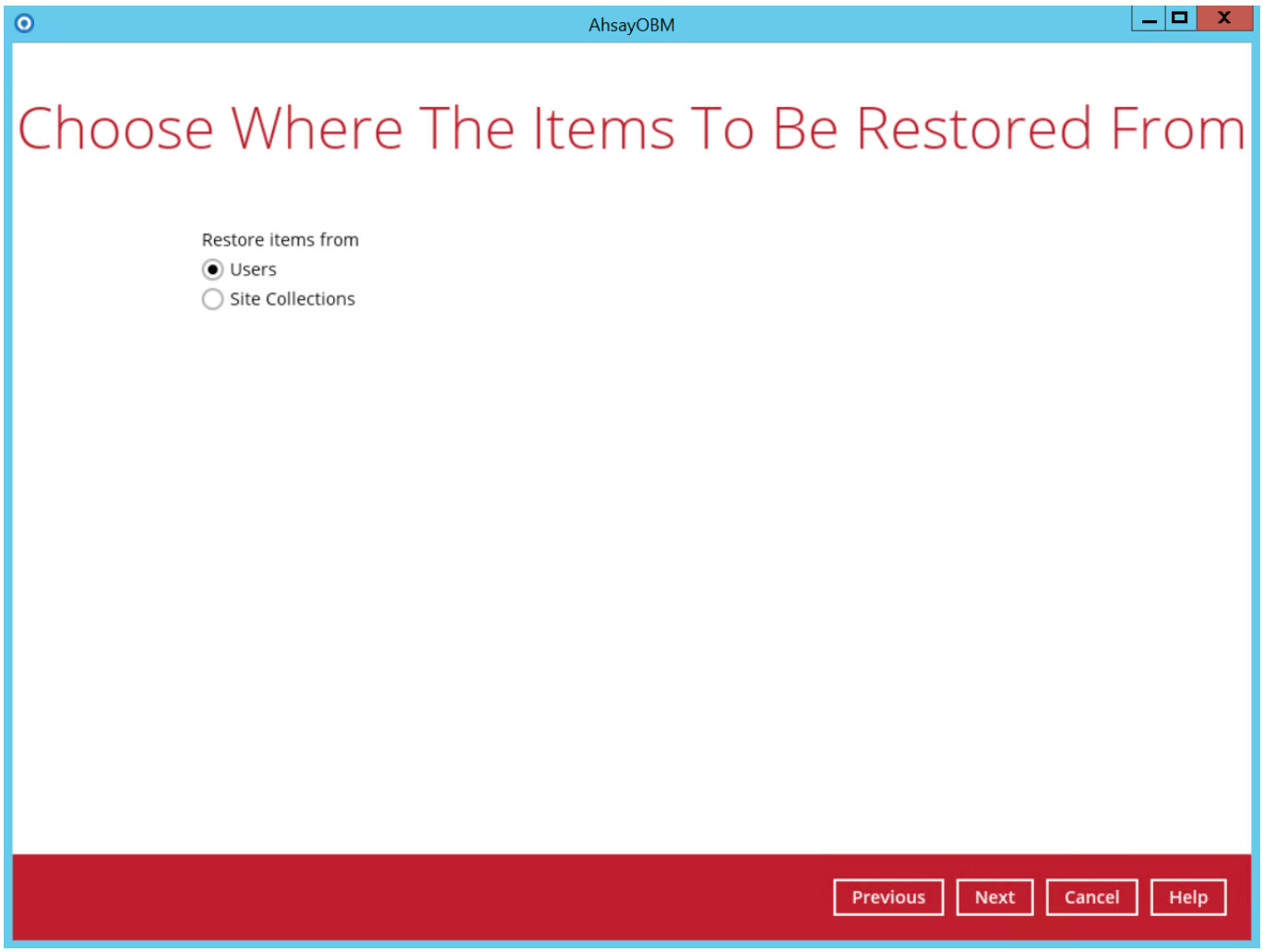
7.1.1 Restore Office 365 Items from Users

For the backup data from Users

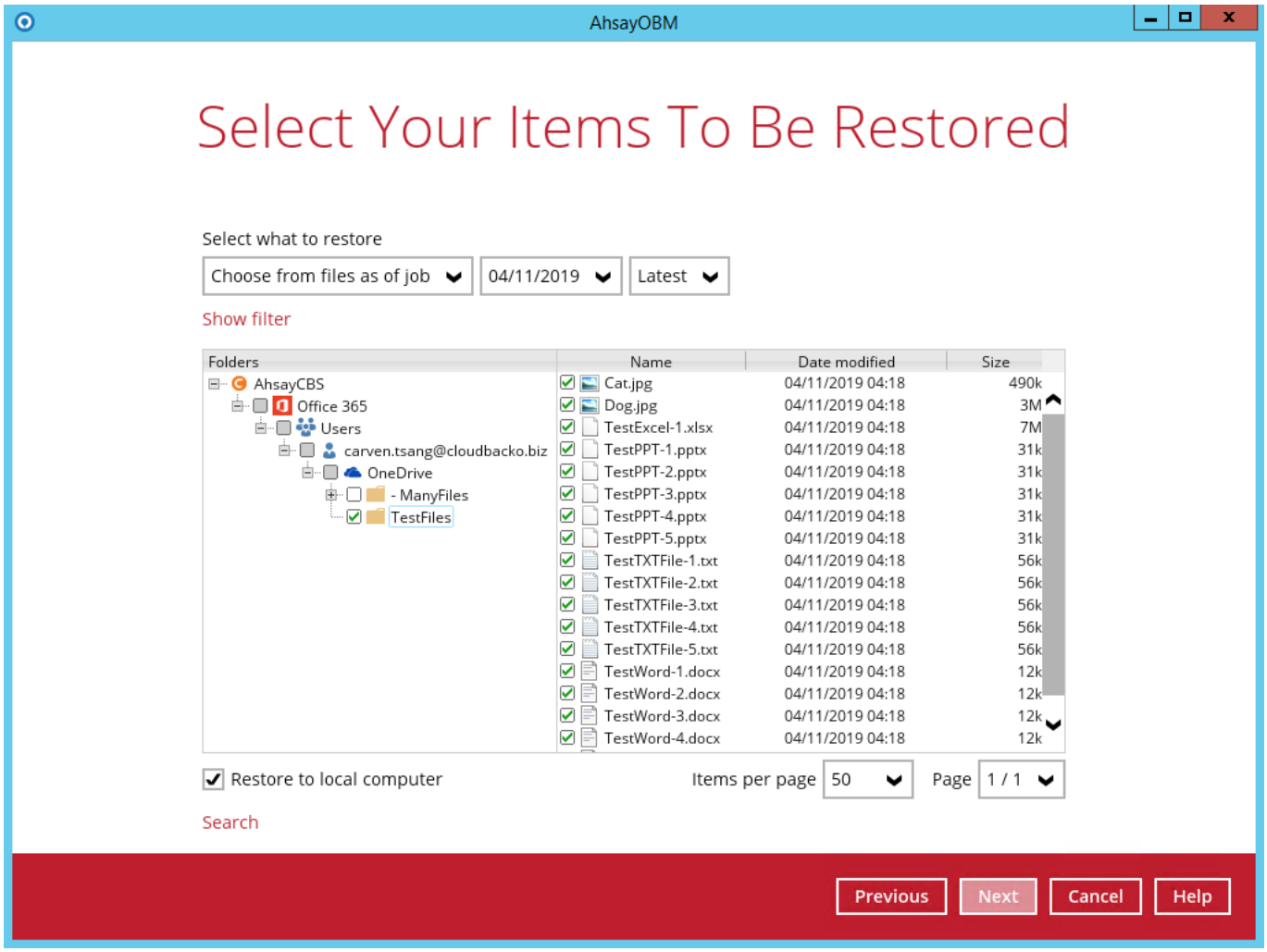


Select the item(s) you would like to restore. You can also choose to restore backed up file from a specific backup job of your choice using the Select what to restore drop-down menu at the top. Click Next to proceed when you are done with the selection.

Select the destination you would like the mail objects to be restored.

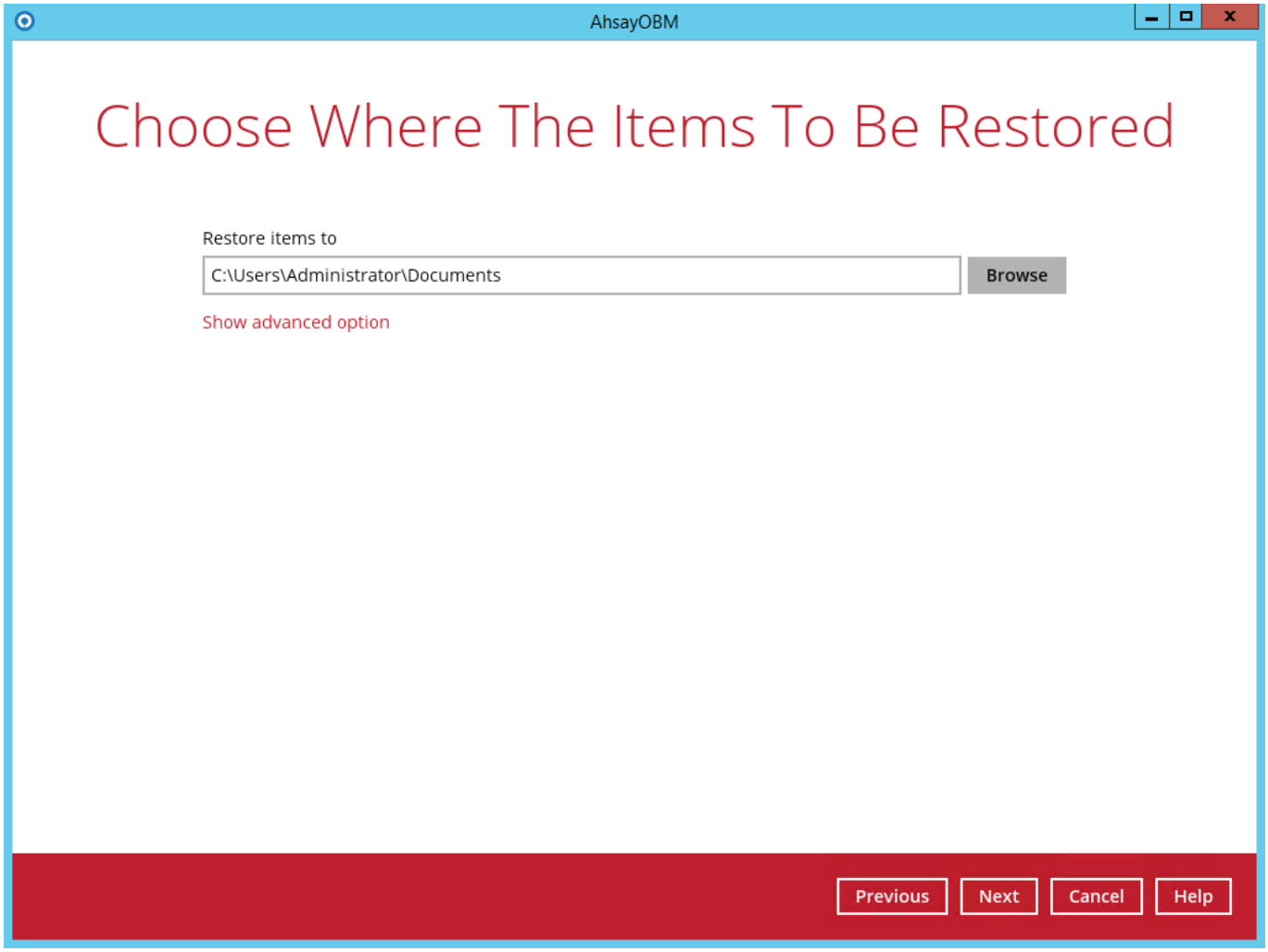
7.1.1.1. Local machine

1. Tick the Restore to local computer checkbox and click **Next** to proceed.

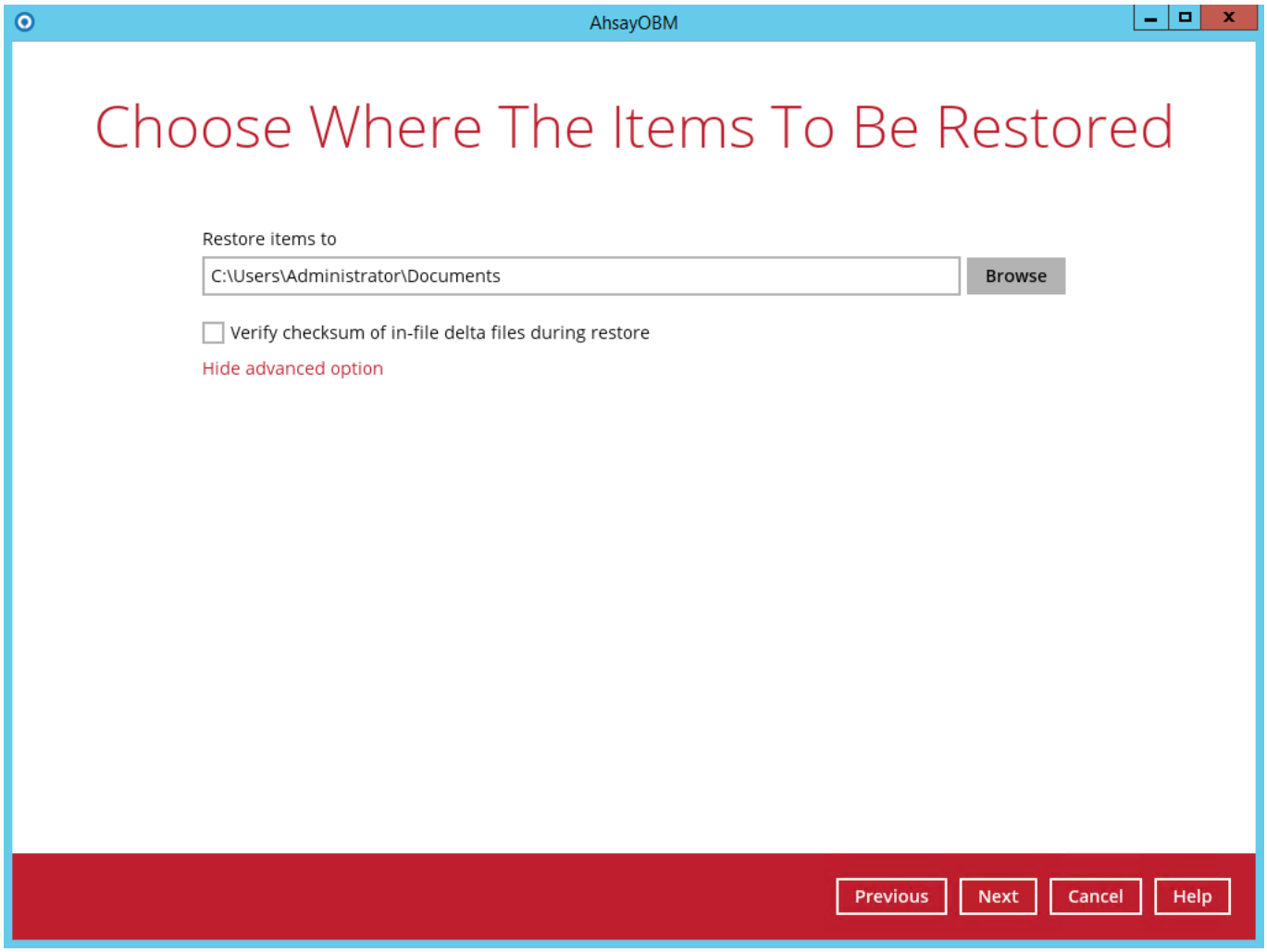


2. Click the **Browse** button to select a path on where you want the items to be restored on your local computer. Make sure it has enough space to accommodate your restoration.

3. Also click the **Show advanced option** to configure other restore settings.

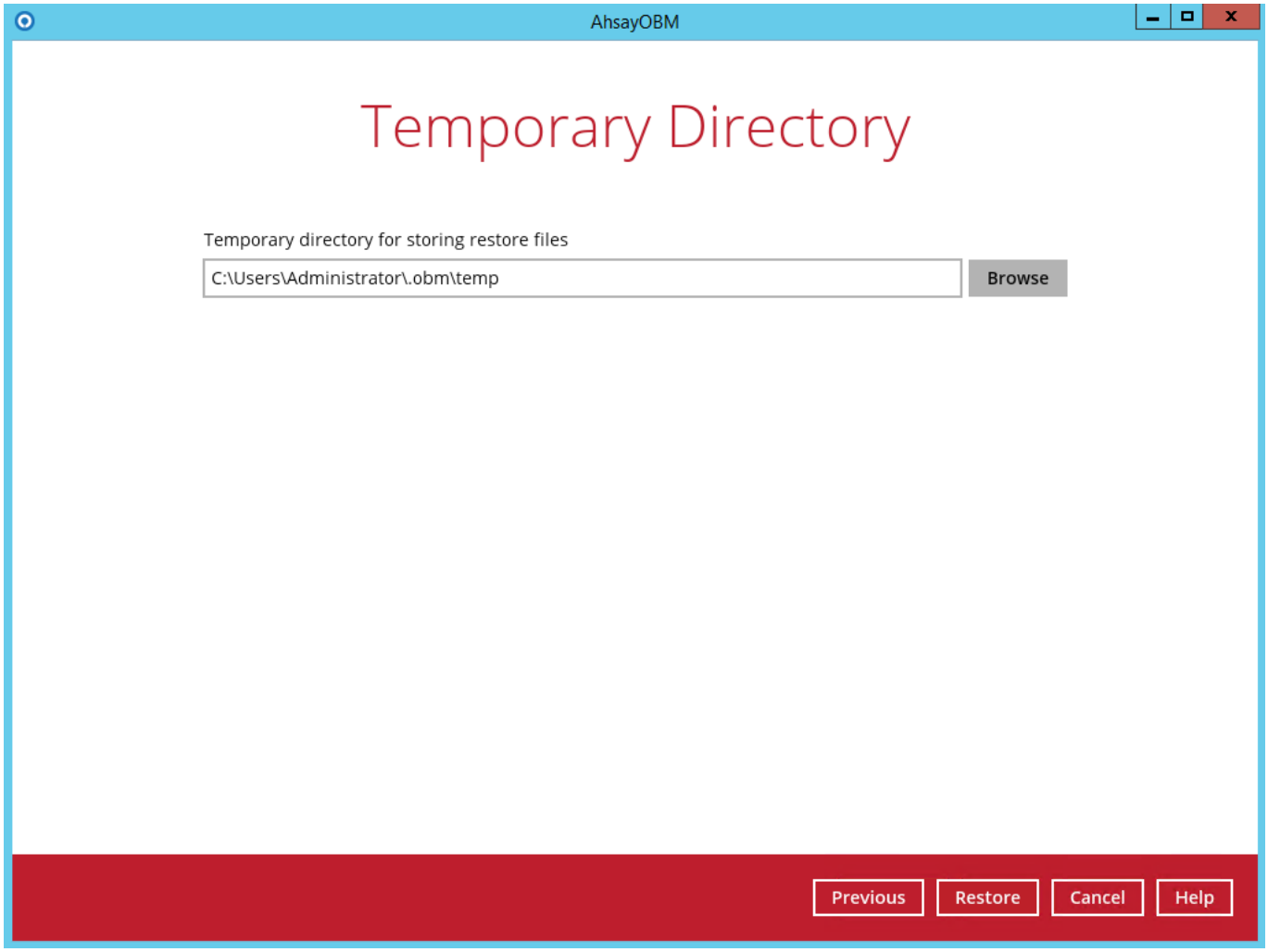


Verify checksum of in-file delta files during restore - By enabling this option, the checksum of in-file delta files will be verified during the restore process. This will check the data for errors during the restore process and create a data summary of the in-file delta files which will be included in the report.

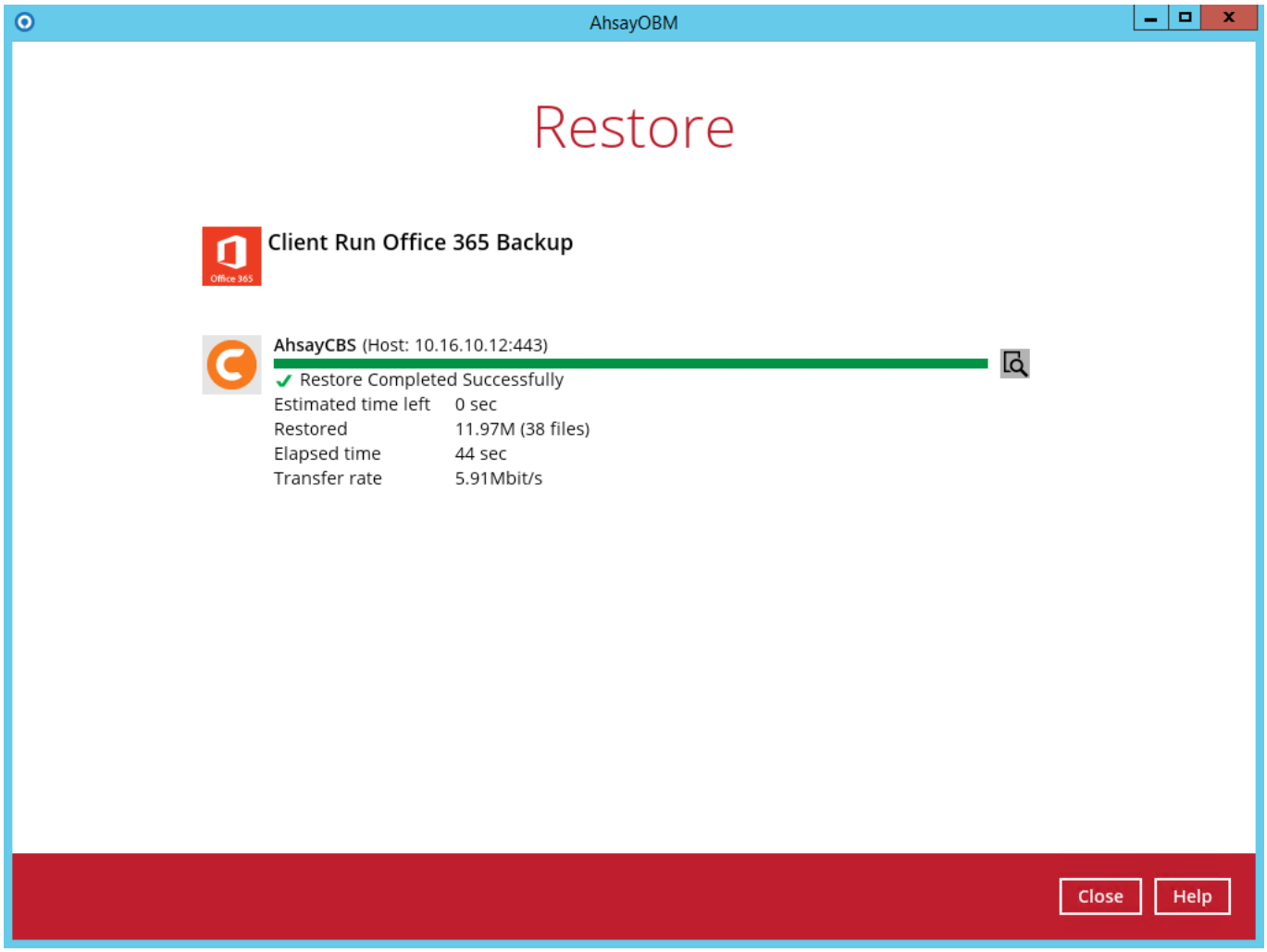


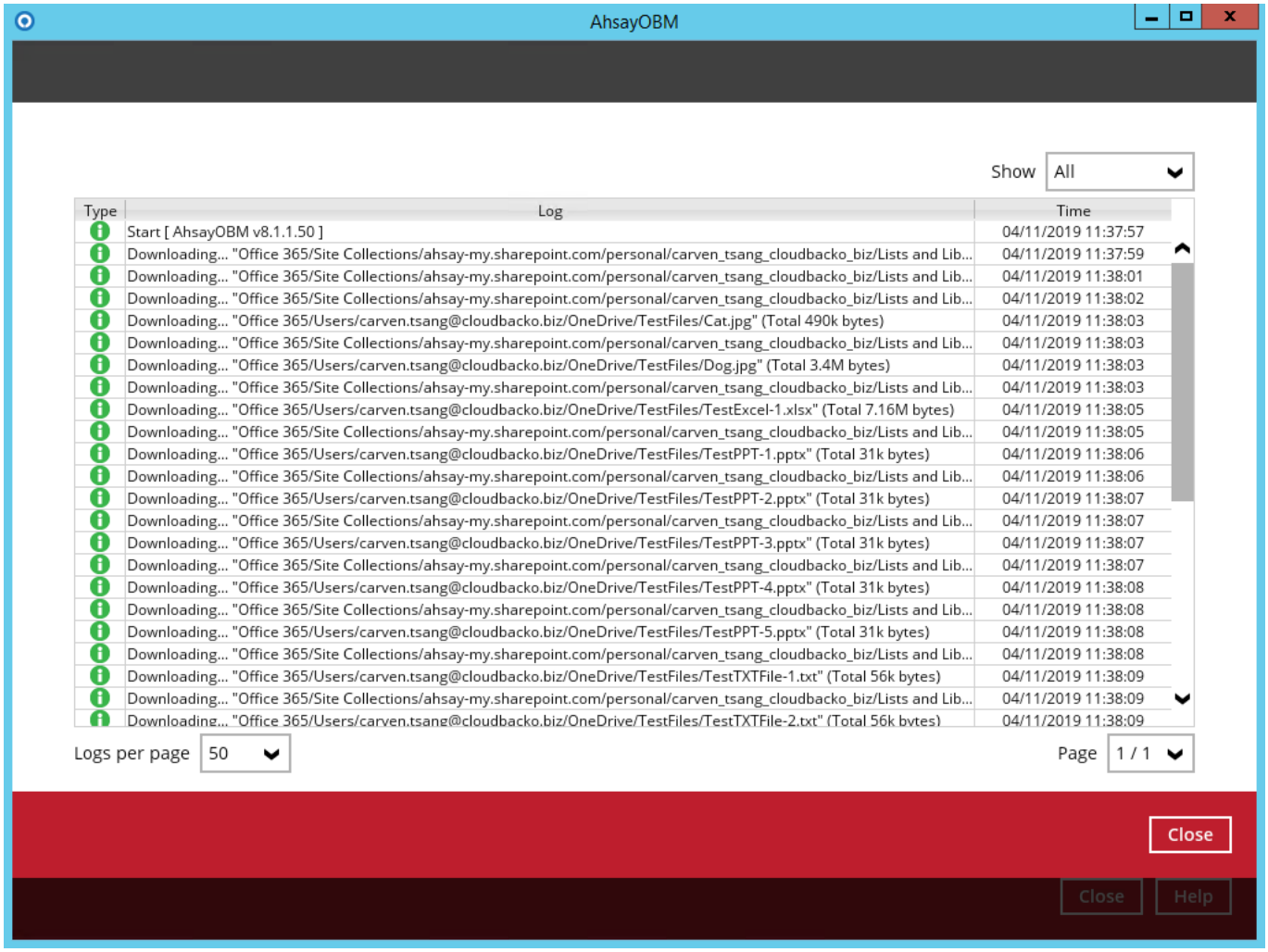
Click **Next** to proceed.

4. Select the temporary directory for storing temporary files, such as delta files when they are being merged, click **Restore** to start the restoration.

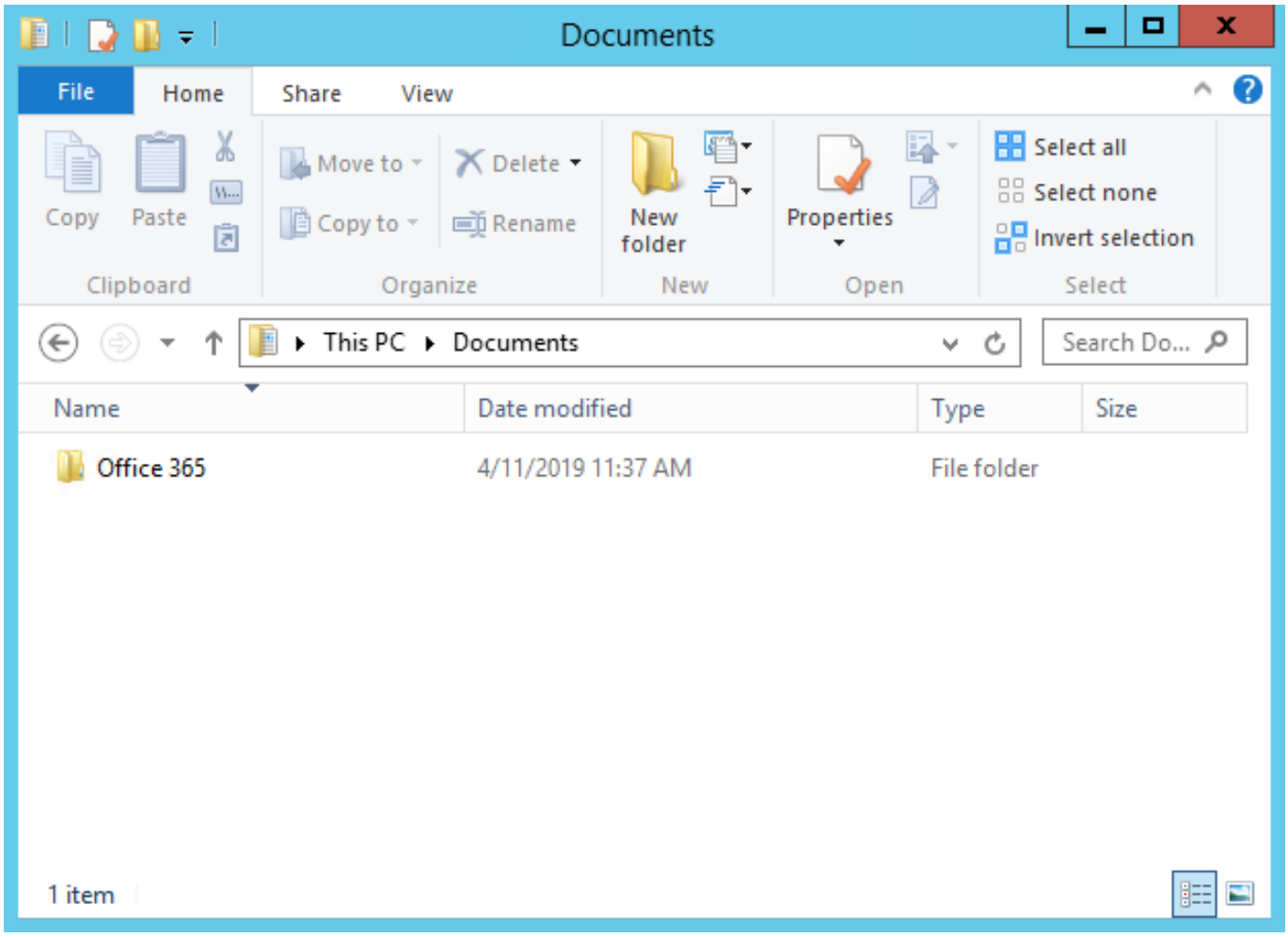


5. Restore is completed. Click the to show the log of the restoration.


AhsayOBM
Restore
Client Run Office 365 Backup
AhsayCBS (Host: 10.16.10.12:443)
Restore Completed Successfully
Estimated time left 0 sec
Restored 11.97M (38 files)
Elapsed time 44 sec
Transfer rate 5.91Mbit/s
Close
Help

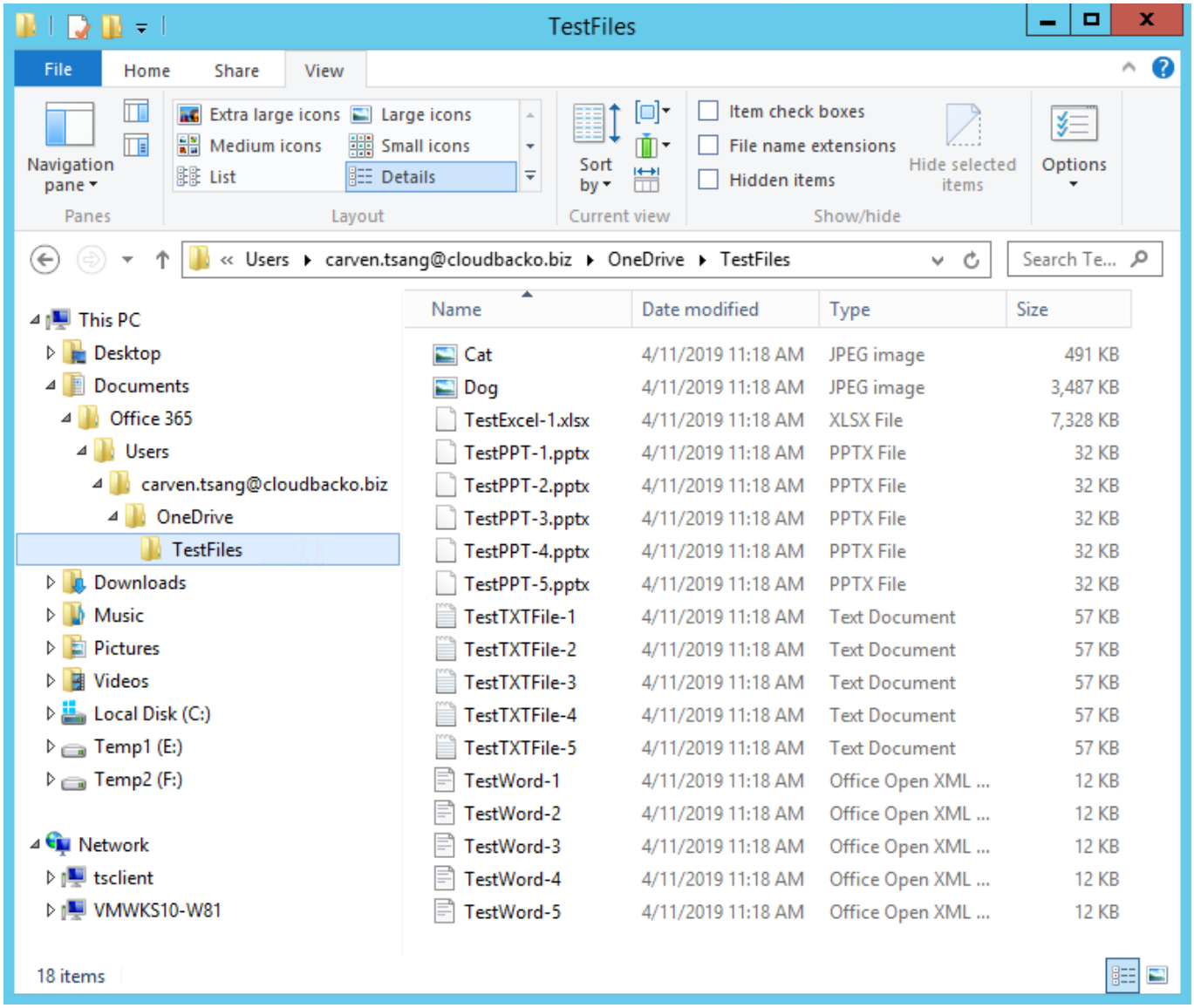


6. To check if the files from OneDrive are fully restored in the location machine on the selected directory which is **C:\Users\Administrator\Documents**, go to the Documents folder. There should be an available **Office 365** folder.

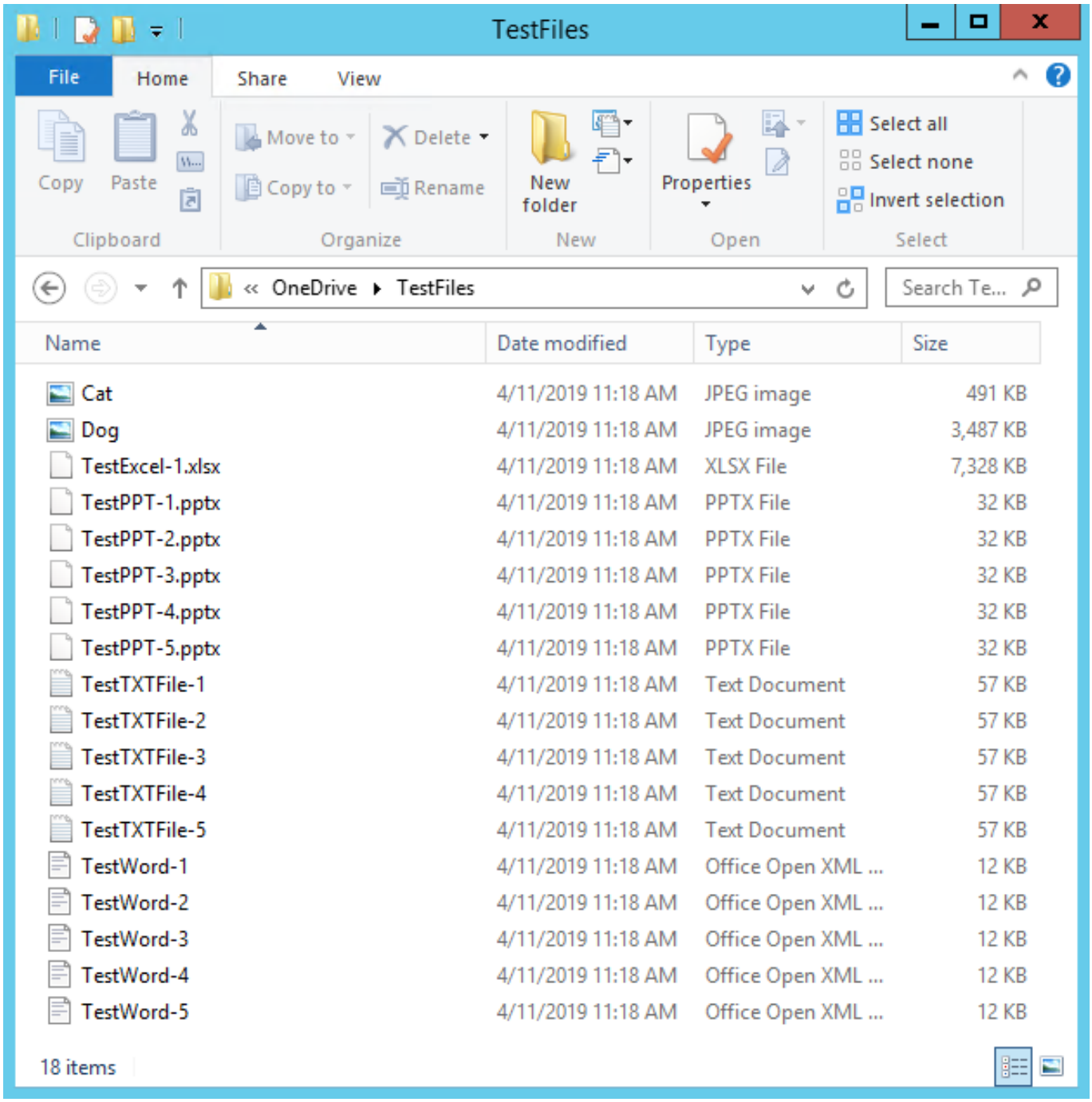


7. Open the Office 365 folder and you will see a **User** folder. This includes the selected Office 365 user account which is **carven.tsang@cloudbacko.biz** and when you open the Office 365 user account folder, you will see the **OneDrive** folder.

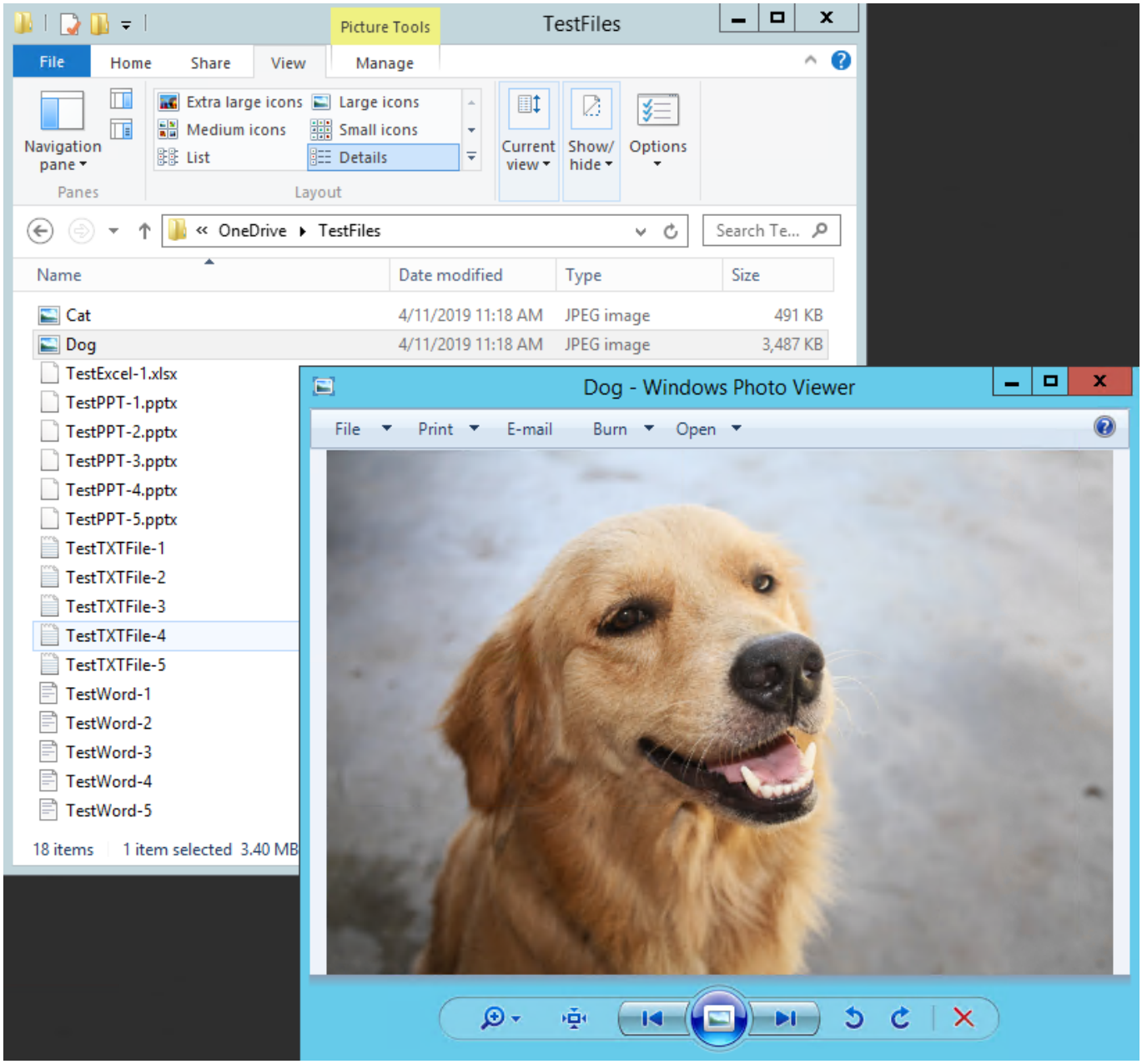
Click the OneDrive folder and you will see the **TestFiles** folder.



Inside the TestFiles folder are files we have restored from OneDrive. This includes Images, Microsoft Excel. Microsoft Word, PowerPoint Presentations, and Text.

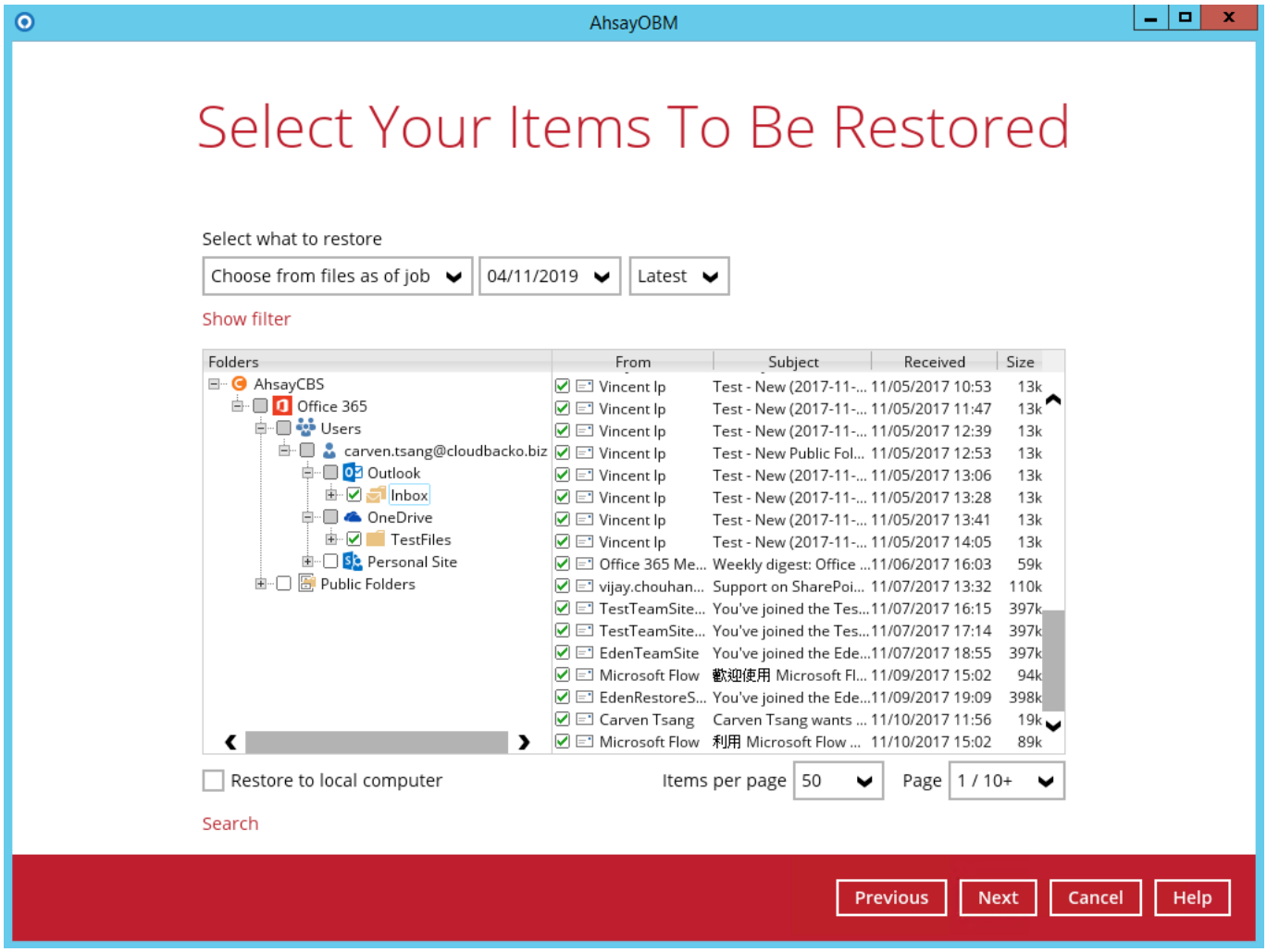


Here is a preview of one of restored files from OneDrive.



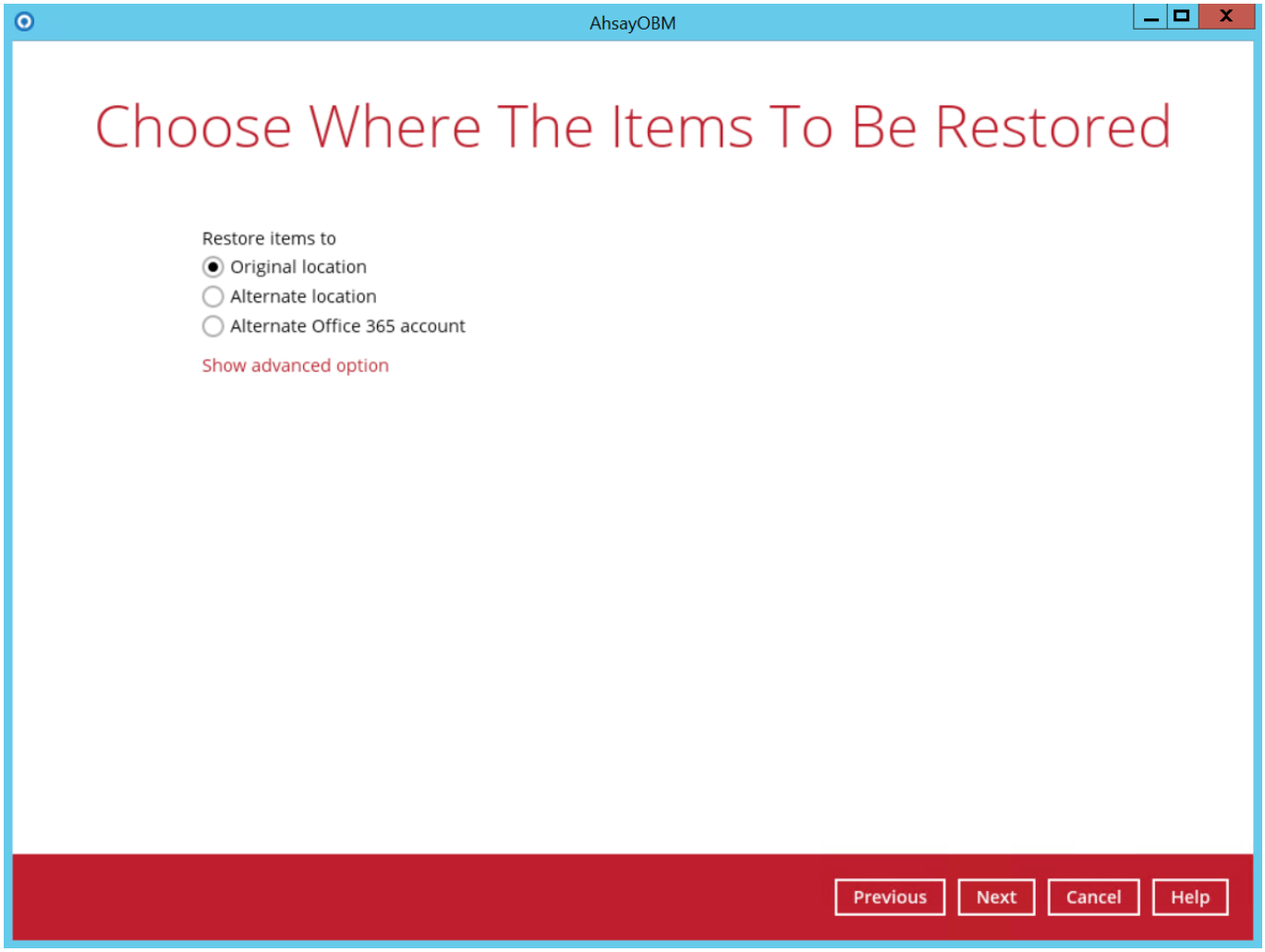
7.1.1.2 Original location

1. Select the item(s) you would like to restore. You can also choose to restore backed up file from a specific backup job of your choice using the **Select what to restore** drop-down menu at the top. Click **Next** to proceed when you are done with the selection



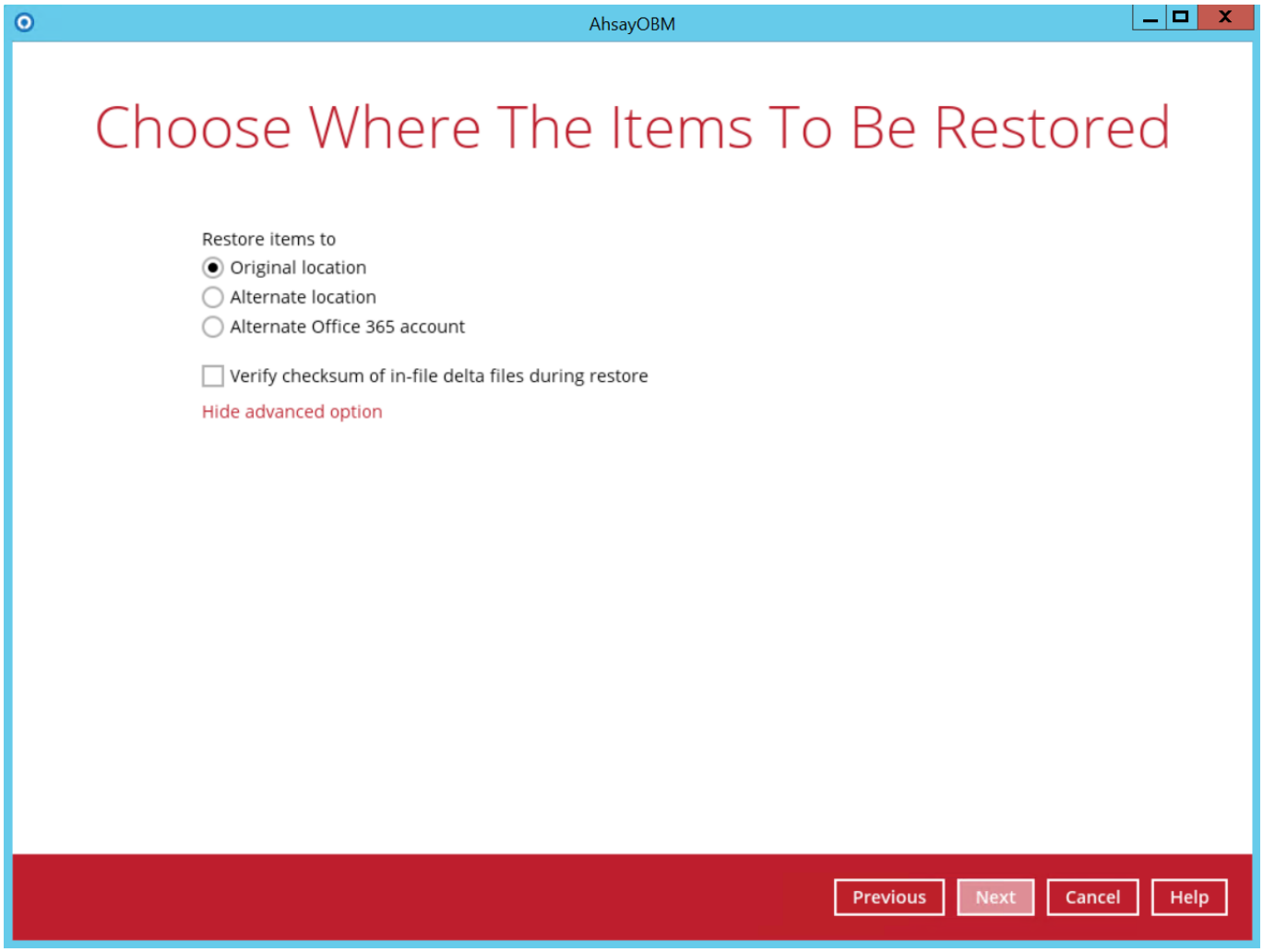
2. Choose from the following three (3) options on where you want your items to be restored. Select the **Original location**.

Also click the **Show advanced option** to configure other restore settings.

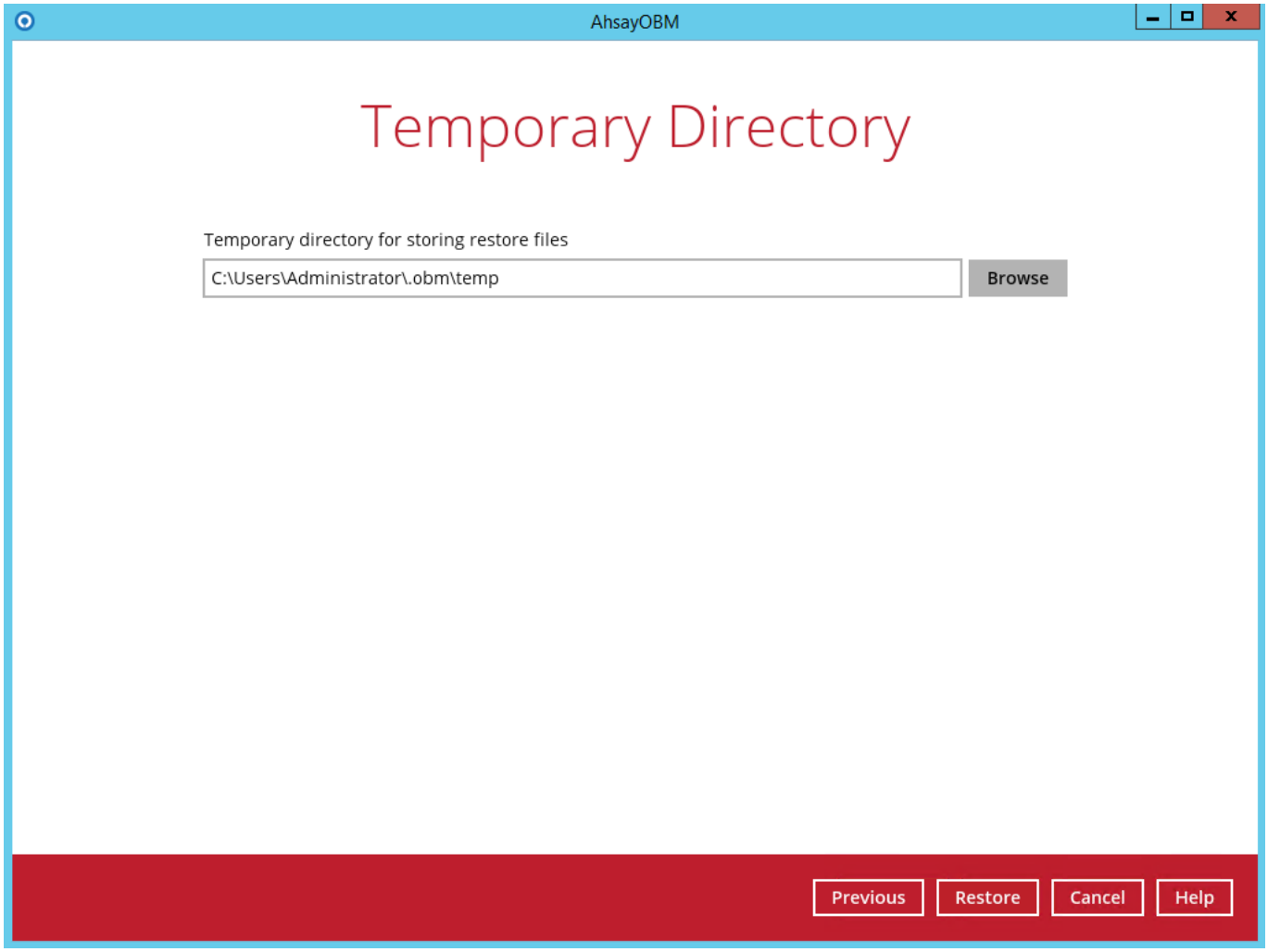


Verify checksum of in-file delta files during restore - By enabling this option, the checksum of in-file delta files will be verified during the restore process. This will check the data for errors during the restore process and create a data summary of the in-file delta files which will be included in the report.

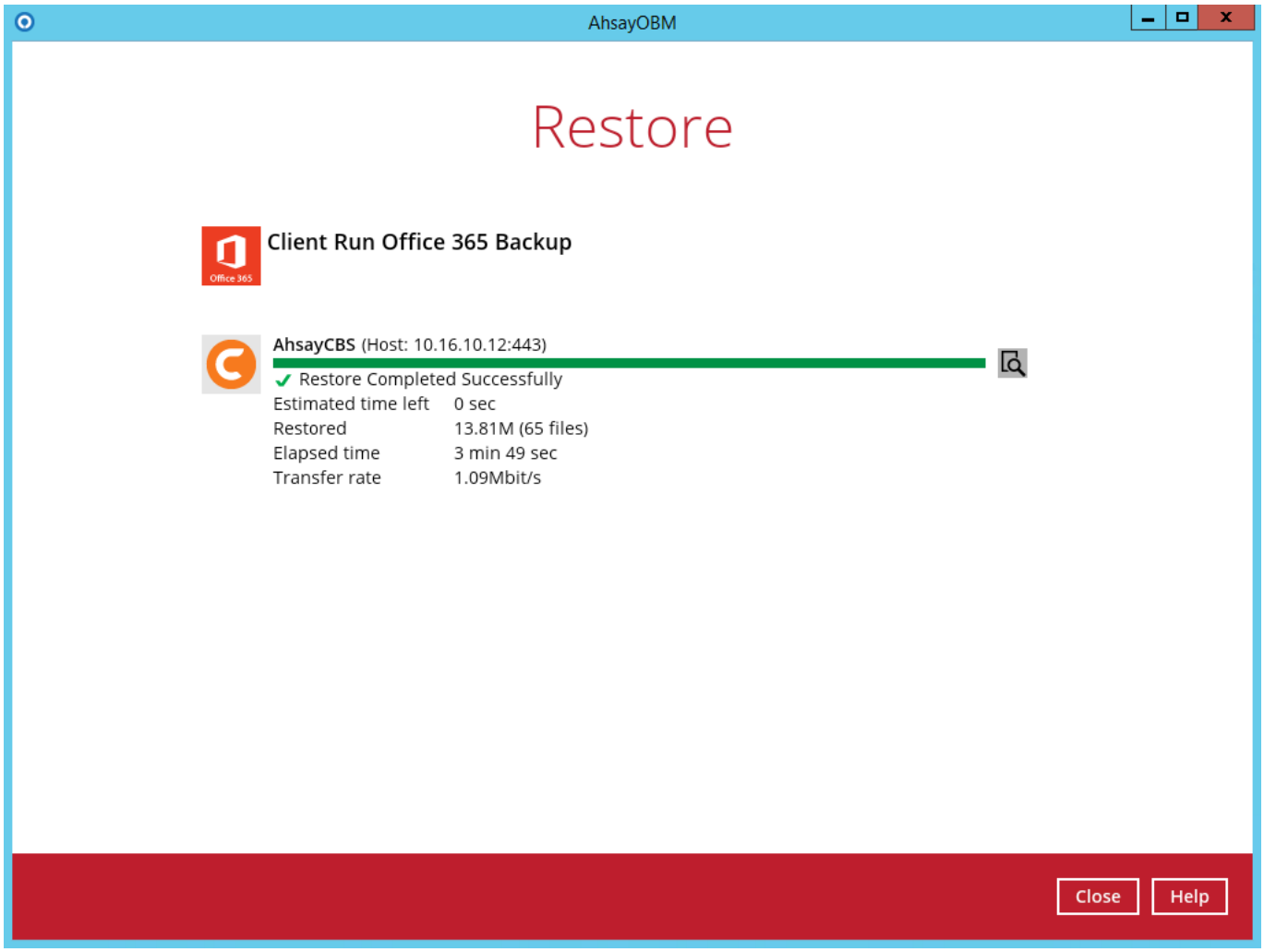
Click **Next** to proceed.

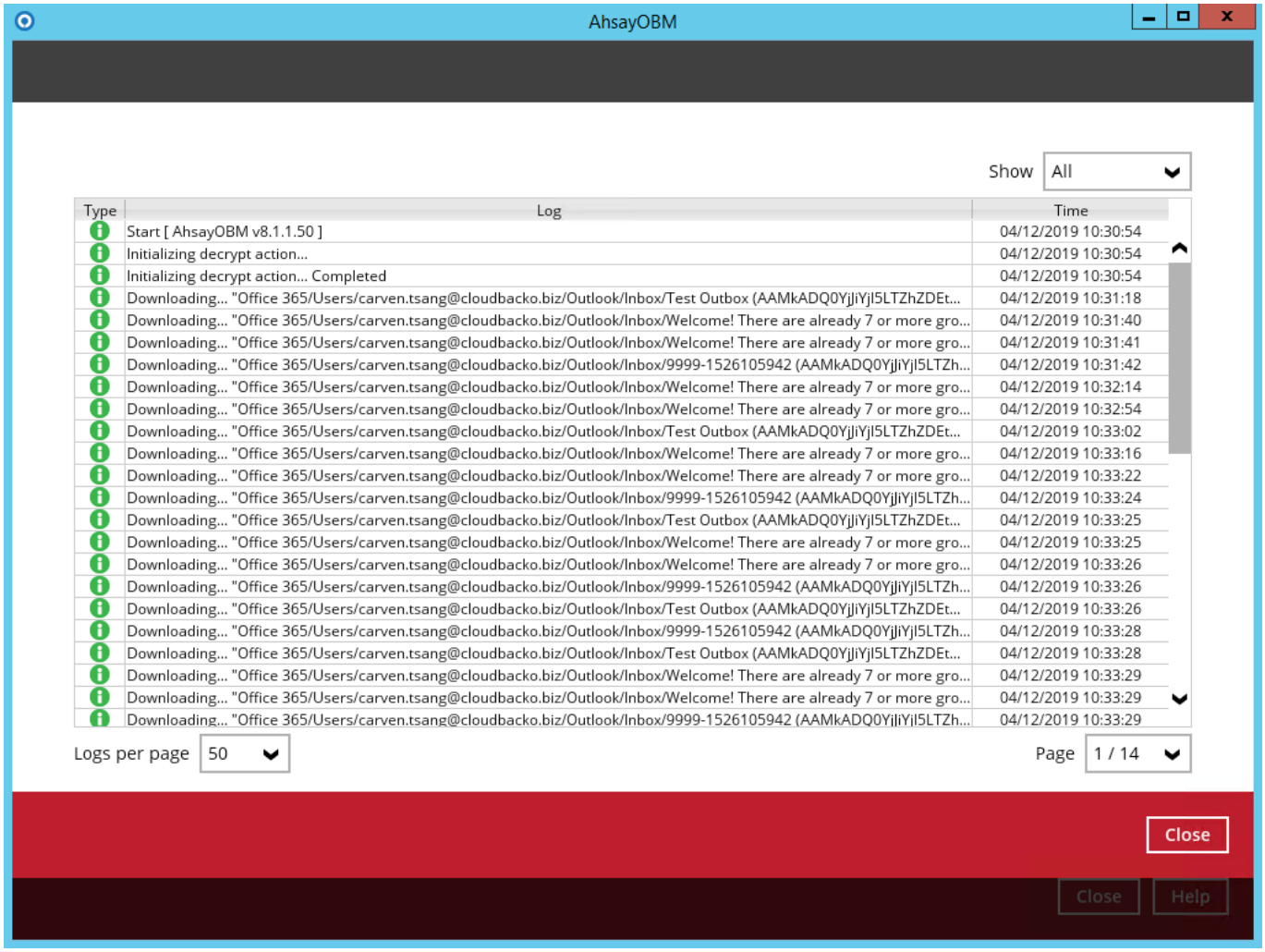


3. Select the temporary directory for storing temporary files, such as delta files when they are being merged, click Restore to start the restoration

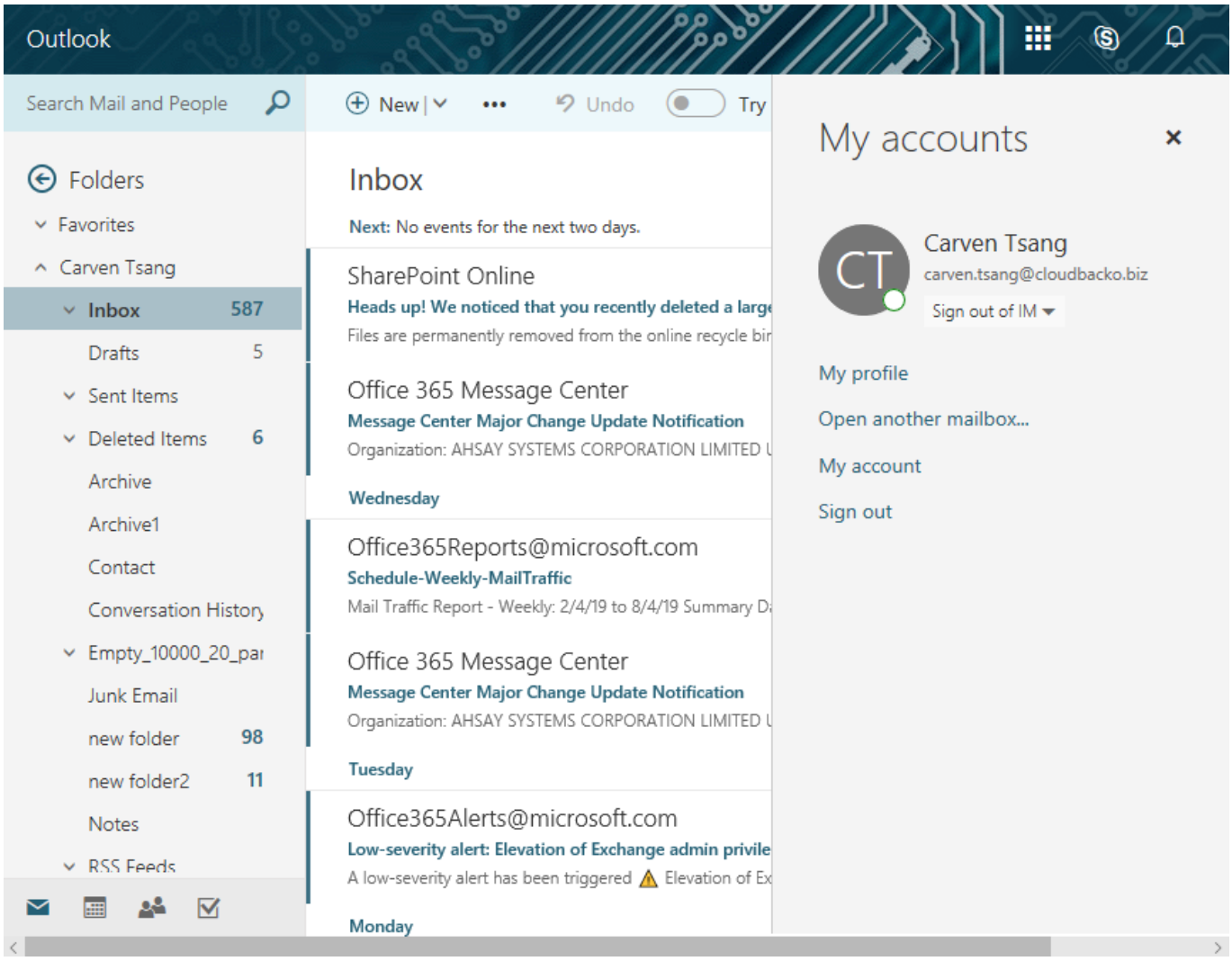


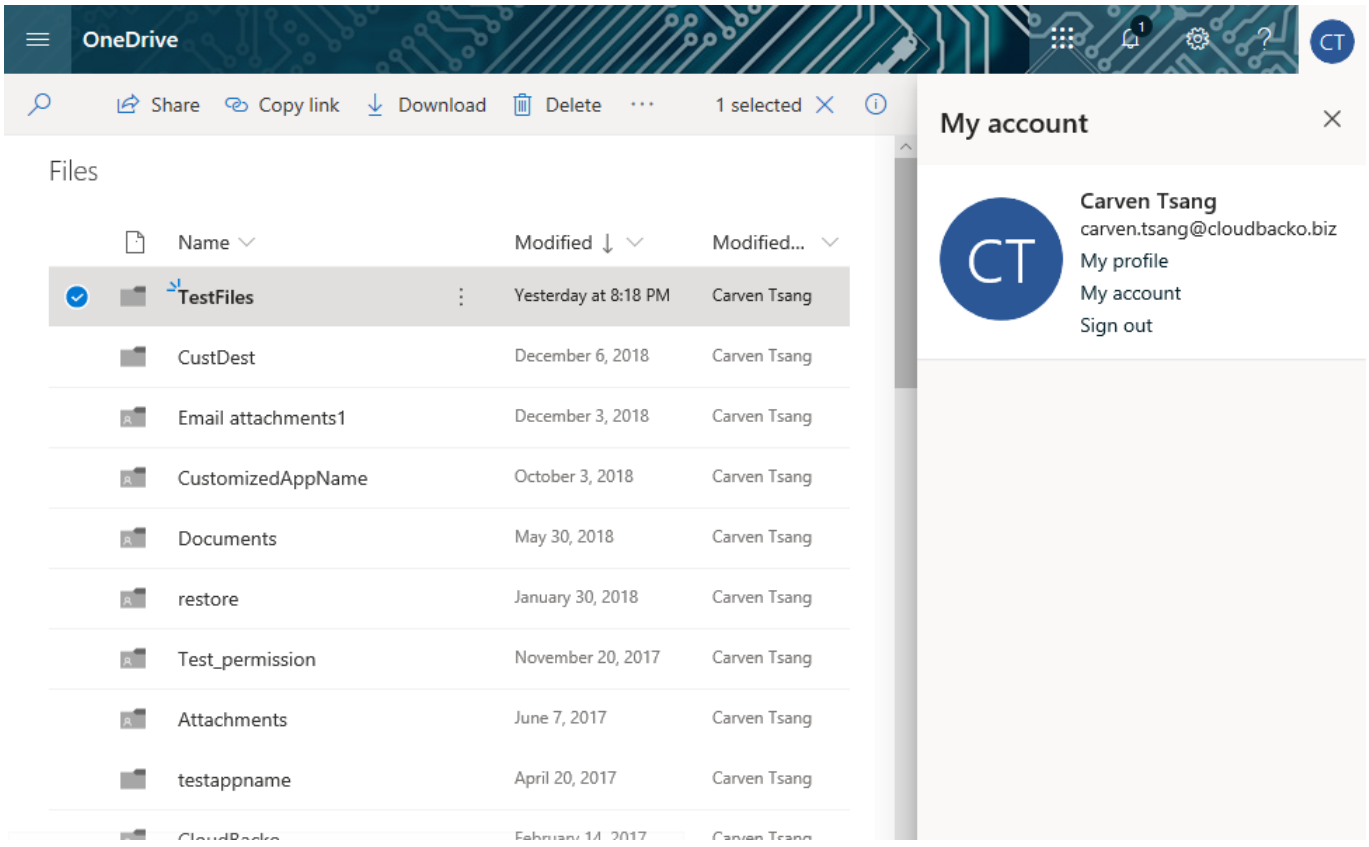
Restore is completed. Click the to show the log of the restoration.


AhsayOBM
Restore
Client Run Office 365 Backup
AhsayCBS (Host: 10.16.10.12:443)
Restore Completed Successfully
Estimated time left 0 sec
Restored 13.81M (65 files)
Elapsed time 3 min 49 sec
Transfer rate 1.09Mbit/s
Close
Help

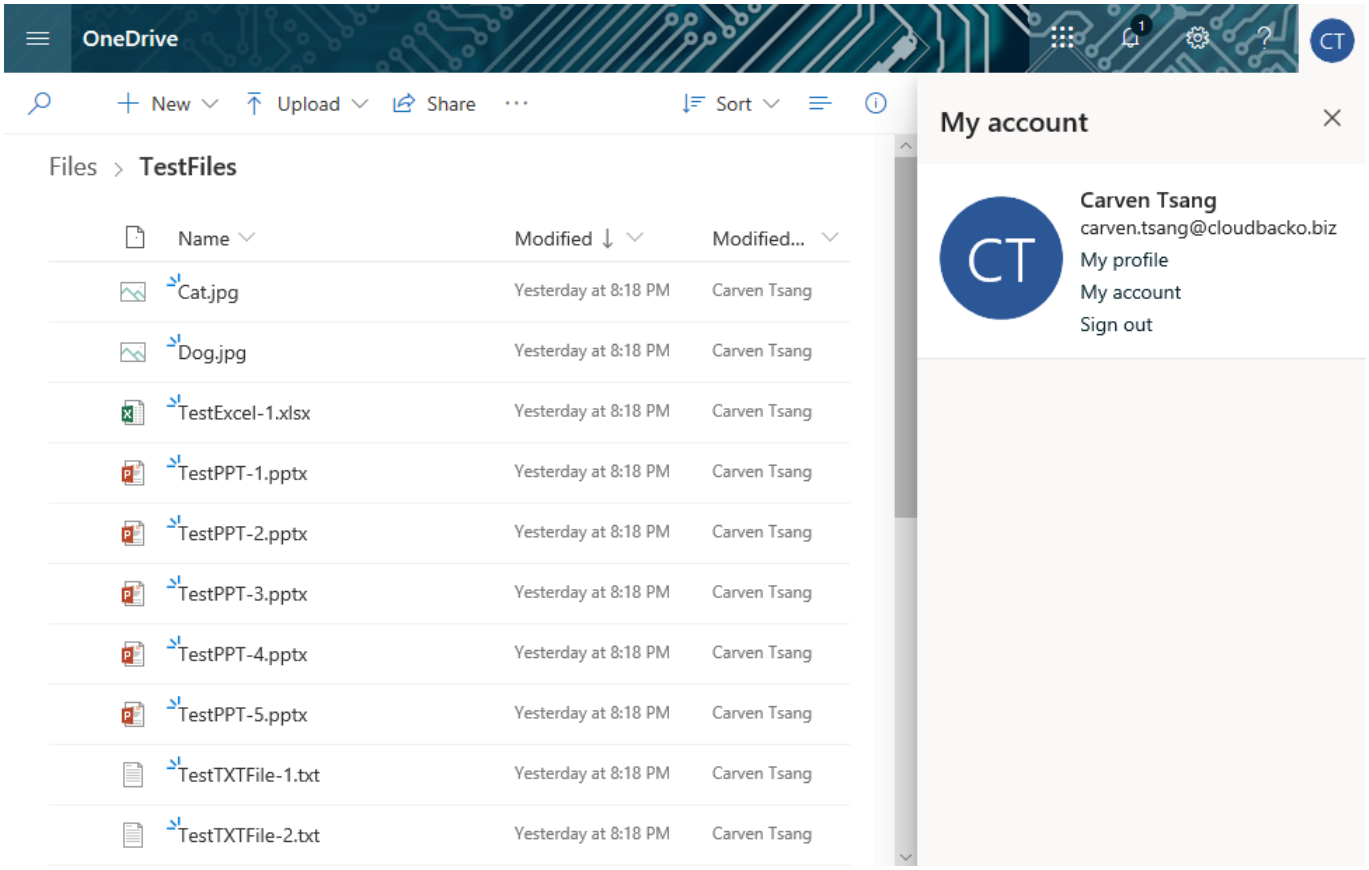


4. To check if the mails from Outlook and files from OneDrive are fully restored in the original location, login and check the files in Outlook and OneDrive. As you can see on our example screen shot below, **Carven Tsang** is logged in and the **Inbox** from Outlook and **TestFiles** folder from OneDrive are available.

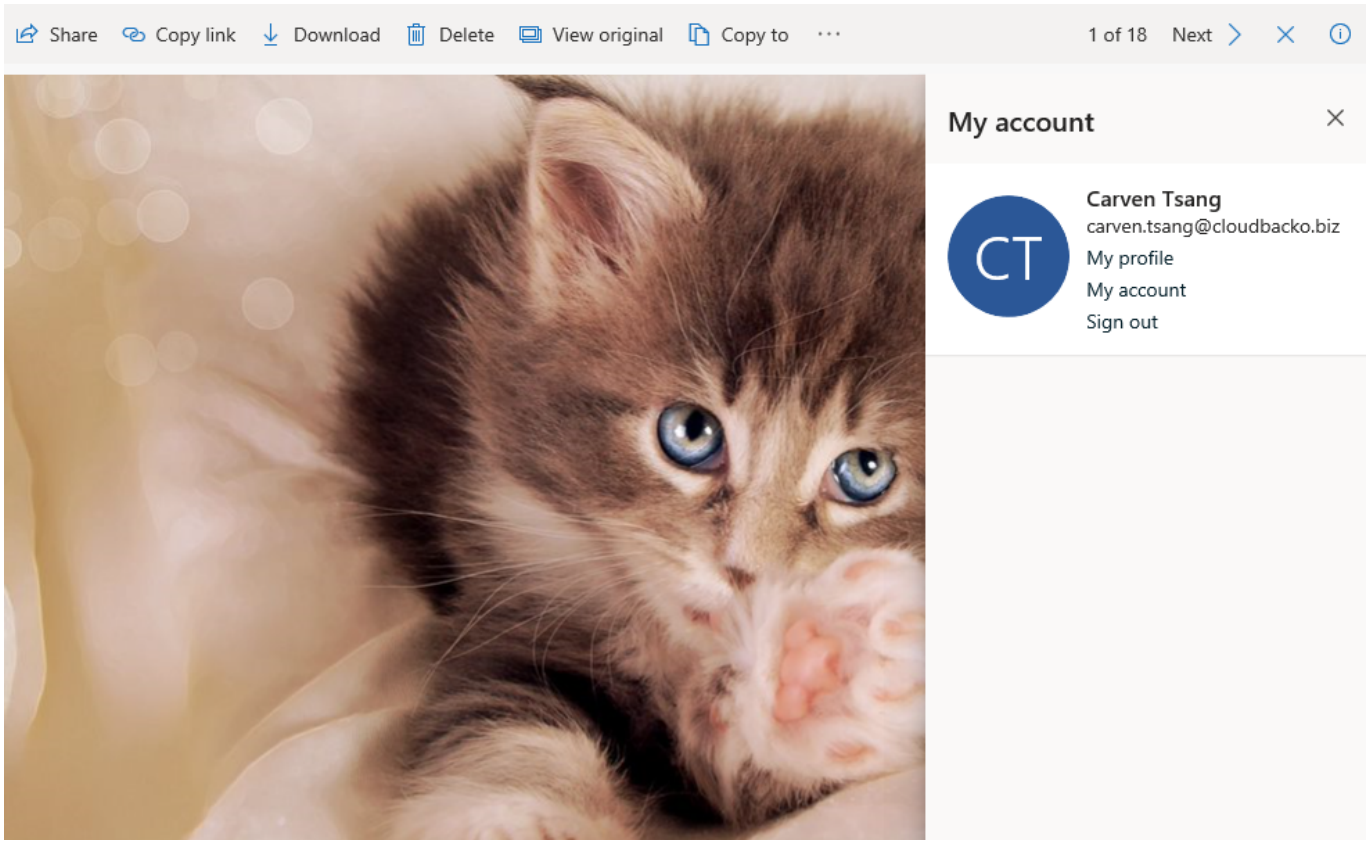

Outlook
Search Mail and People
New
Undo
Try
Folders
Favorites
Carven Tsang
Inbox 587
Drafts 5
Sent Items
Deleted Items 6
Archive
Archive1
Contact
Conversation History
Empty_10000_20_par
Junk Email
new folder 98
new folder2 11
Notes
RSS Feeds
Inbox
Next: No events for the next two days.
SharePoint Online
Heads up! We noticed that you recently deleted a large
Files are permanently removed from the online recycle bin
Office 365 Message Center
Message Center Major Change Update Notification
Organization: AHSAY SYSTEMS CORPORATION LIMITED
Wednesday
Office365Reports@microsoft.com
Schedule-Weekly-MailTraffic
Mail Traffic Report - Weekly: 2/4/19 to 8/4/19 Summary Da
Office 365 Message Center
Message Center Major Change Update Notification
Organization: AHSAY SYSTEMS CORPORATION LIMITED
Tuesday
Office365Alerts@microsoft.com
Low-severity alert: Elevation of Exchange admin privile
A low-severity alert has been triggered Elevation of Ex
Monday
My accounts
CT
Carven Tsang
carven.tsang@cloudbacko.biz
Sign out of IM
My profile
Open another mailbox...
My account
Sign out


OneDrive
CT
Share
Copy link
Download
Delete
1 selected
Files
Name
Modified
Modified...
TestFiles
Yesterday at 8:18 PM
Carven Tsang
CustDest
December 6, 2018
Email attachments1
December 3, 2018
CustomizedAppName
October 3, 2018
Documents
May 30, 2018
restore
January 30, 2018
Test_permission
November 20, 2017
Attachments
June 7, 2017
testappname
April 20, 2017
My account
CT
Carven Tsang
carven.tsang@cloudbacko.biz
My profile
My account
Sign out

5. Open the TestFiles folder to check if the files are completely restored.

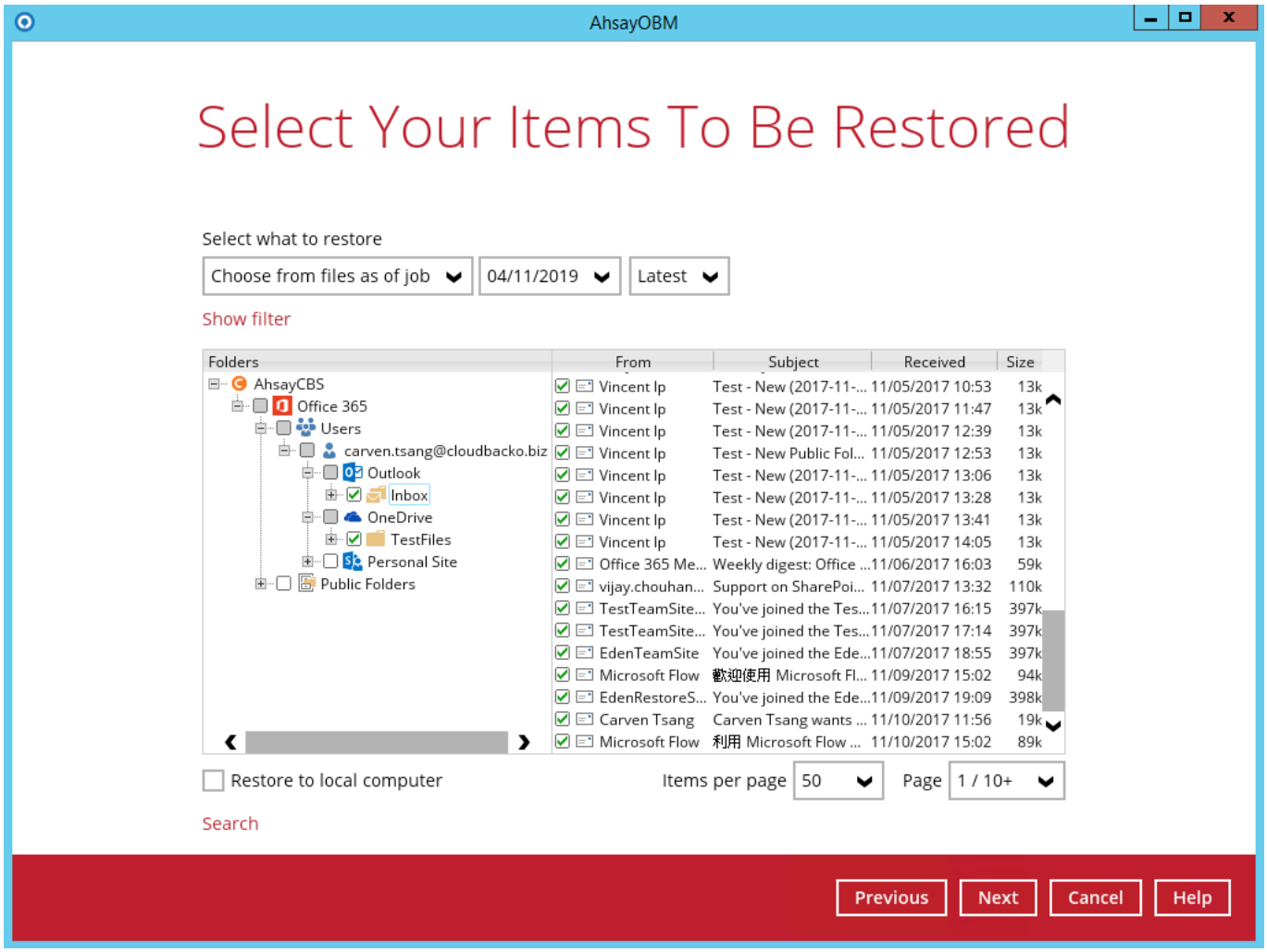


Here is a preview of one of the restored files from OneDrive.



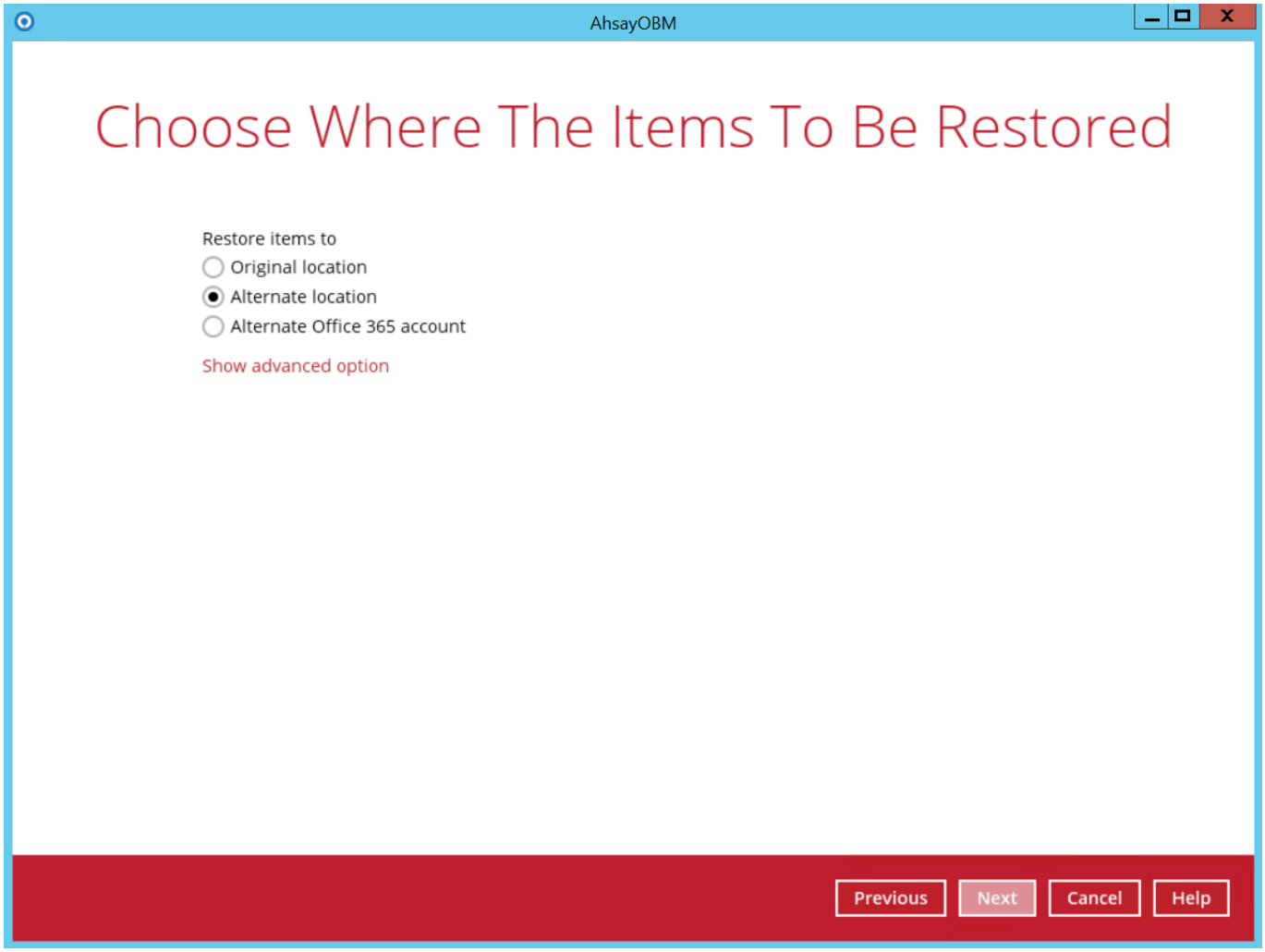
7.1.1.3. Alternate location

1. Select the item(s) you would like to restore. You can also choose to restore backed up file from a specific backup job of your choice using the **Select what to restore** drop-down menu at the top. Click Next to proceed when you are done with the selection.



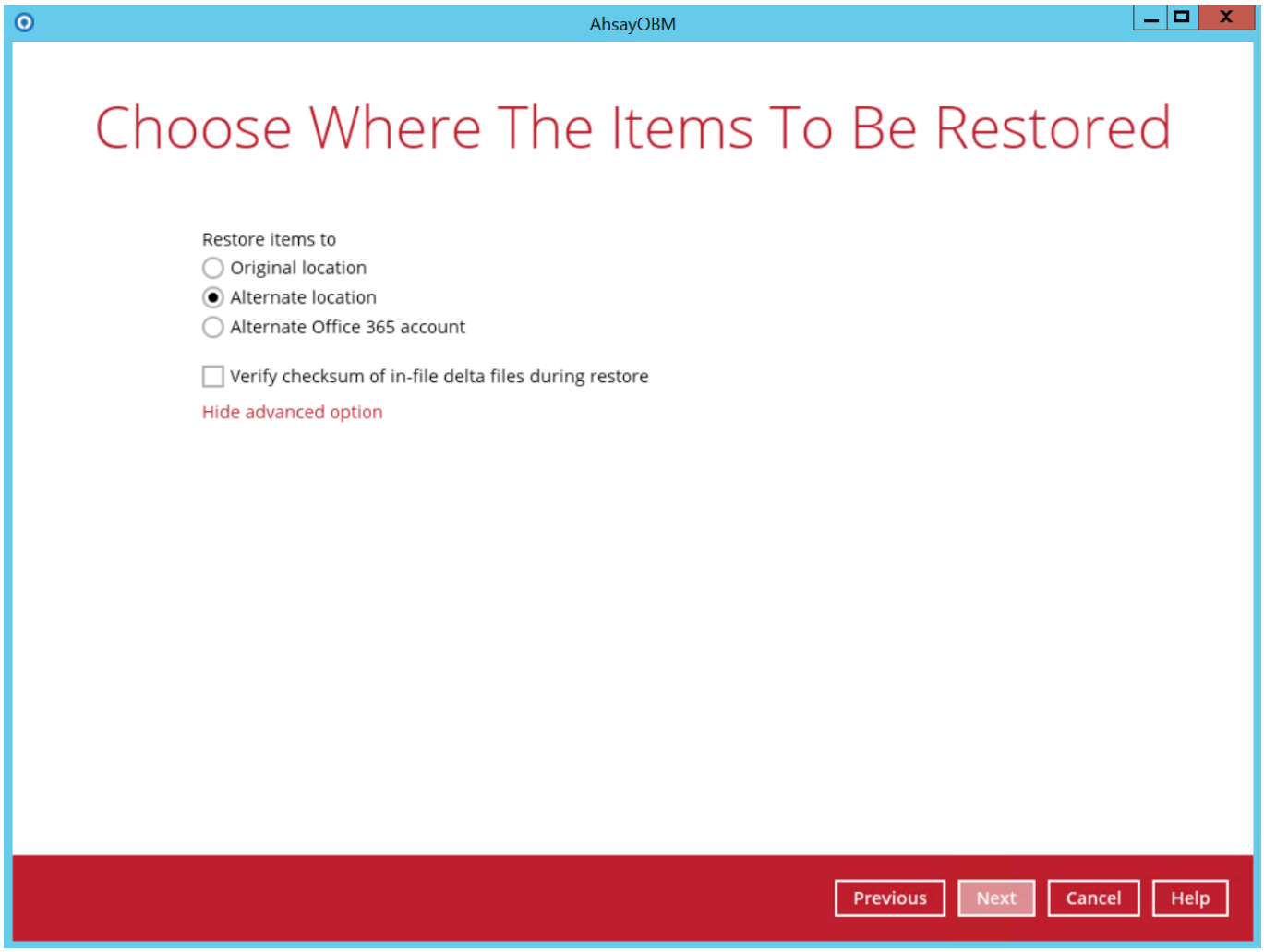
2. Choose from the following three (3) options on where you want your items to be restored. Select the **Alternate location**.

Also click the **Show advanced option** to configure other restore settings.

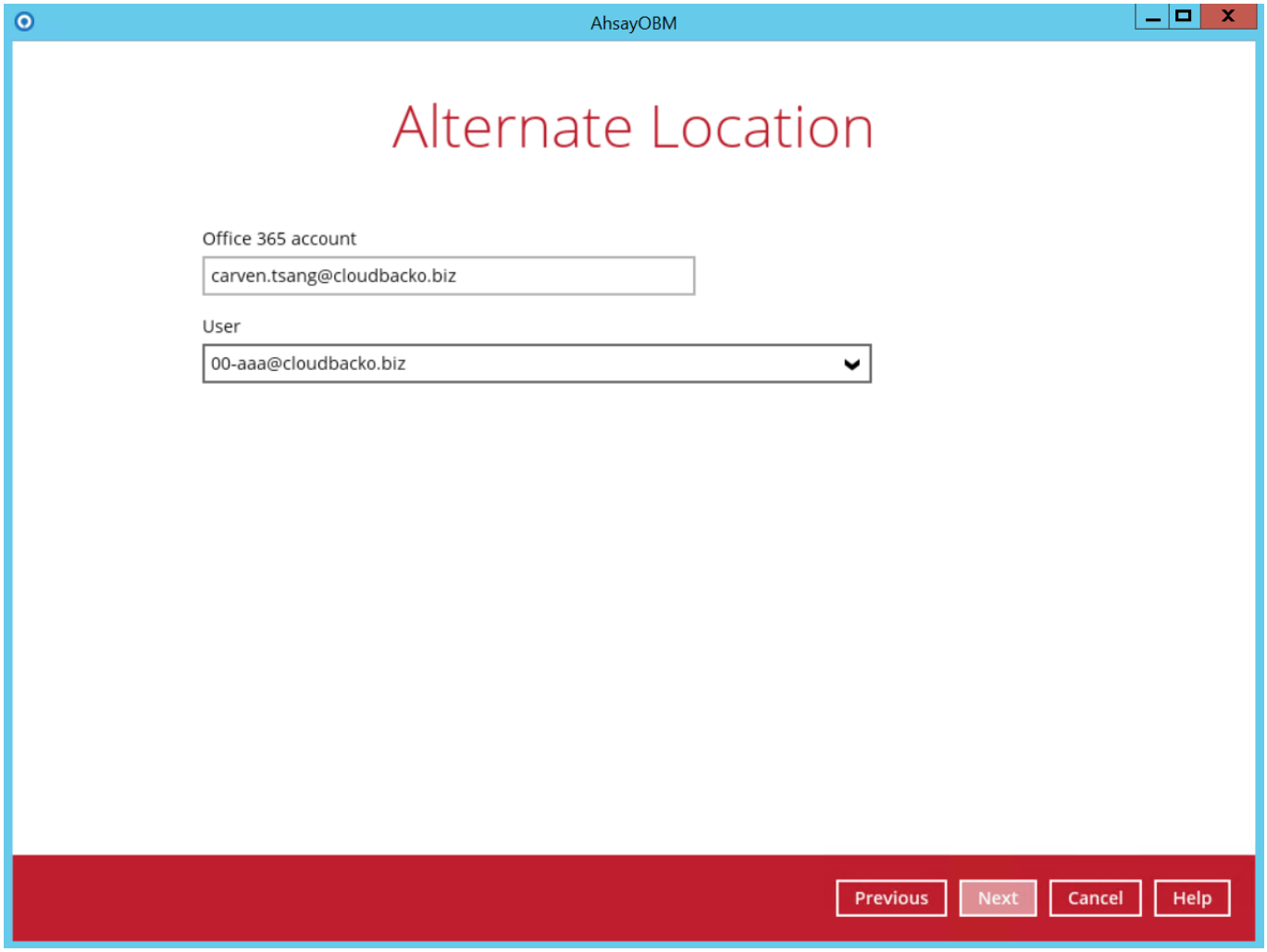


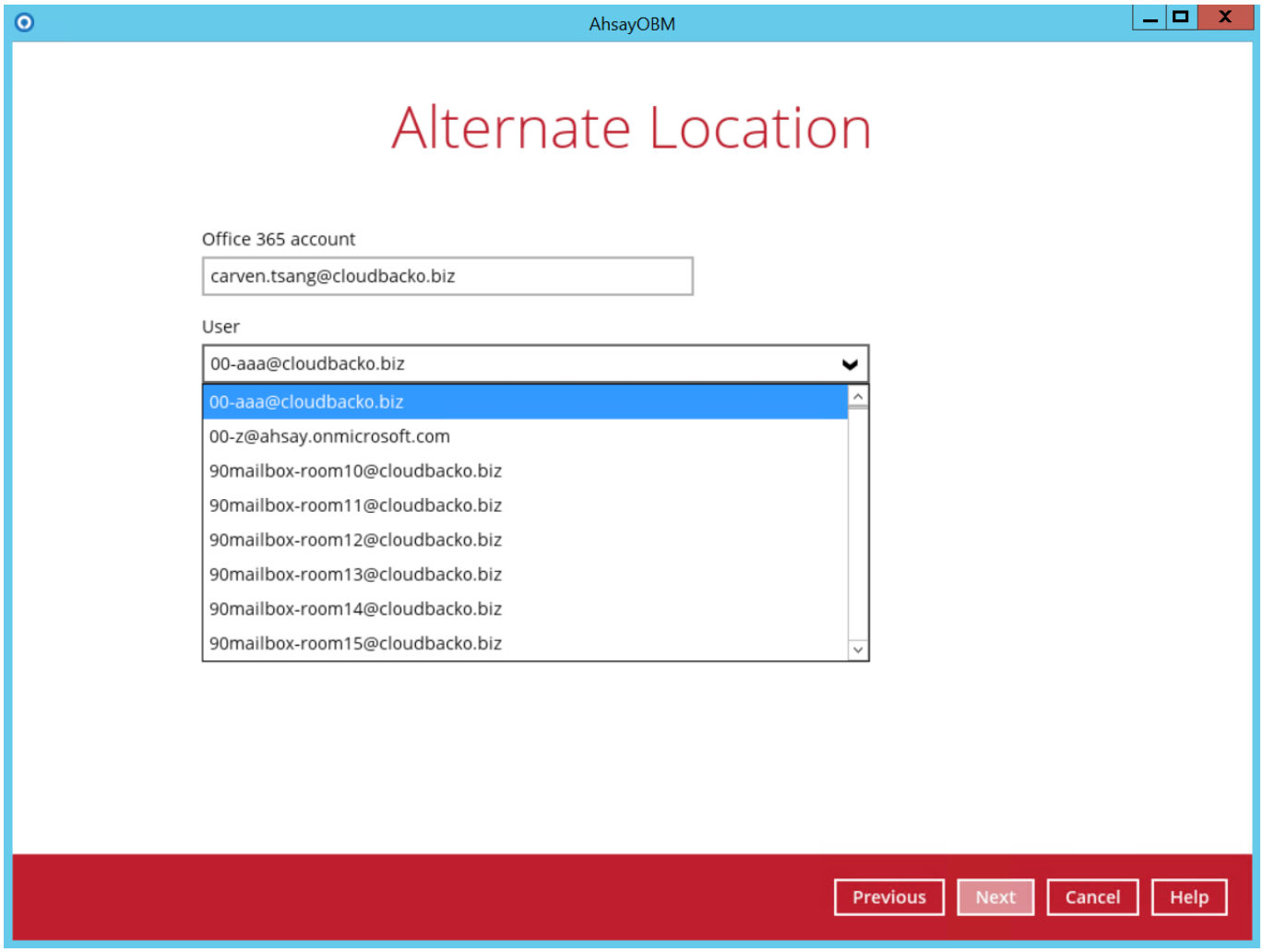
Verify checksum of in-file delta files during restore - By enabling this option, the checksum of in-file delta files will be verified during the restore process. This will check the data for errors during the restore process and create a data summary of the in-file delta files which will be included in the report.

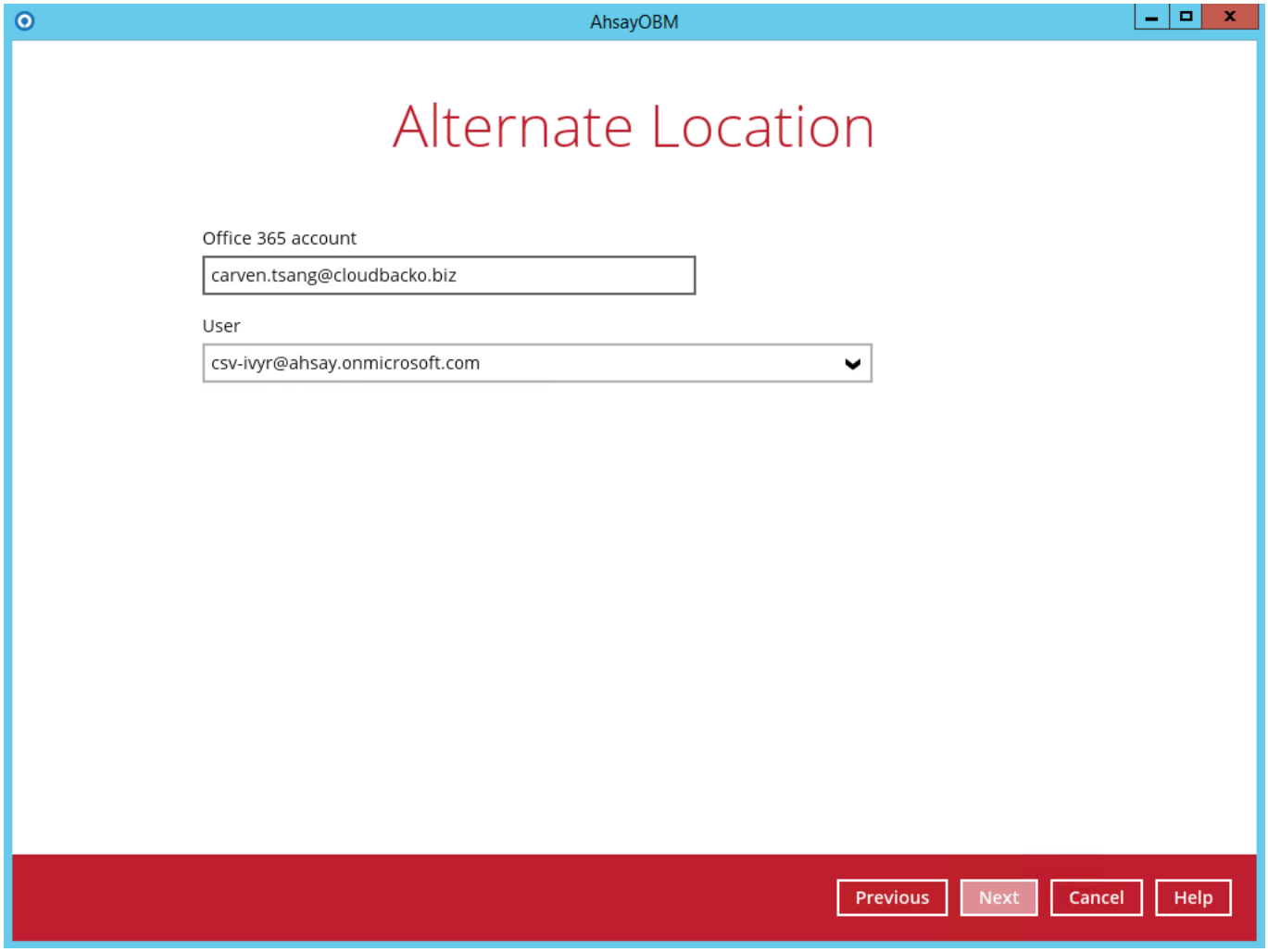
Click **Next** to proceed.



3. Select an Office 365 user account on which the data will be restored. Click on the dropdown arrow to view the available Office 365 user accounts.


AhsayOBM
Alternate Location
Office 365 account
carven.tsang@cloudbacko.biz
User
00-aaa@cloudbacko.biz
Previous
Next
Cancel
Help


AhsayOBM
Alternate Location
Office 365 account
carven.tsang@cloudbacko.biz
User
00-aaa@cloudbacko.biz
00-aaa@cloudbacko.biz
00-z@ahsay.onmicrosoft.com
90mailbox-room10@cloudbacko.biz
90mailbox-room11@cloudbacko.biz
90mailbox-room12@cloudbacko.biz
90mailbox-room13@cloudbacko.biz
90mailbox-room14@cloudbacko.biz
90mailbox-room15@cloudbacko.biz
Previous
Next
Cancel
Help

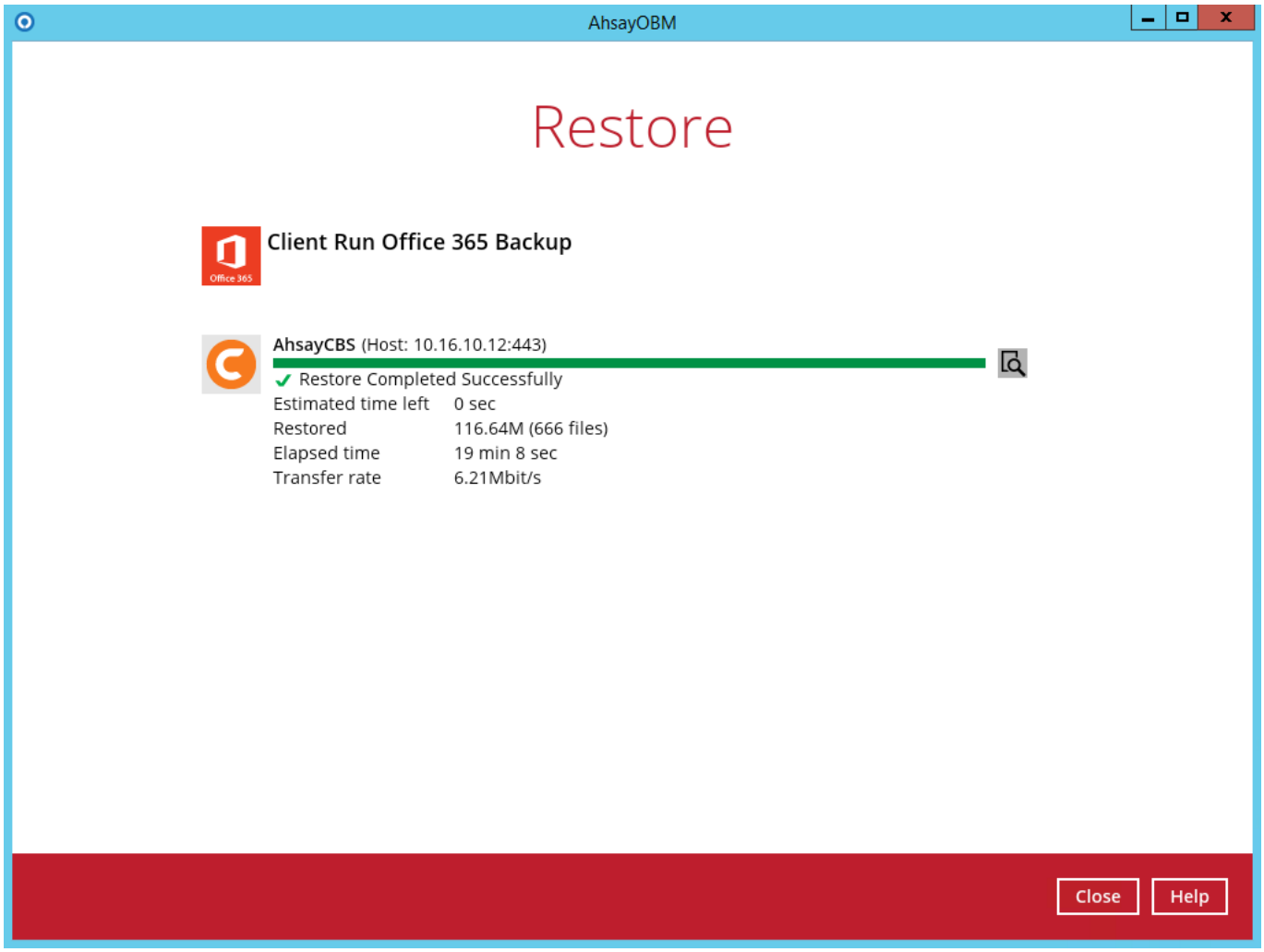


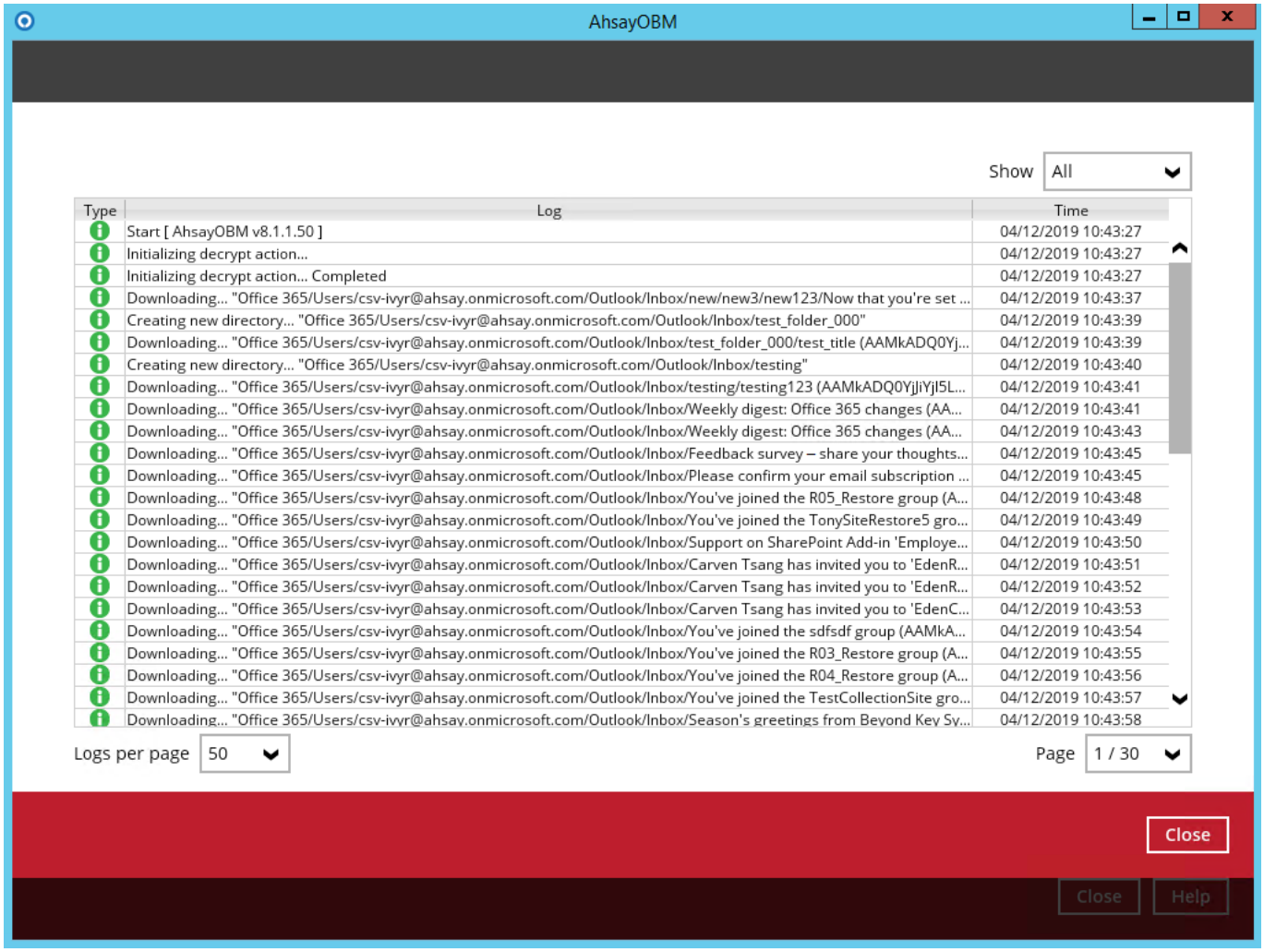
Click **Next** to proceed.

4. Select the temporary directory for storing temporary files, such as delta files when they are being merged, click **Restore** to start the restoration.

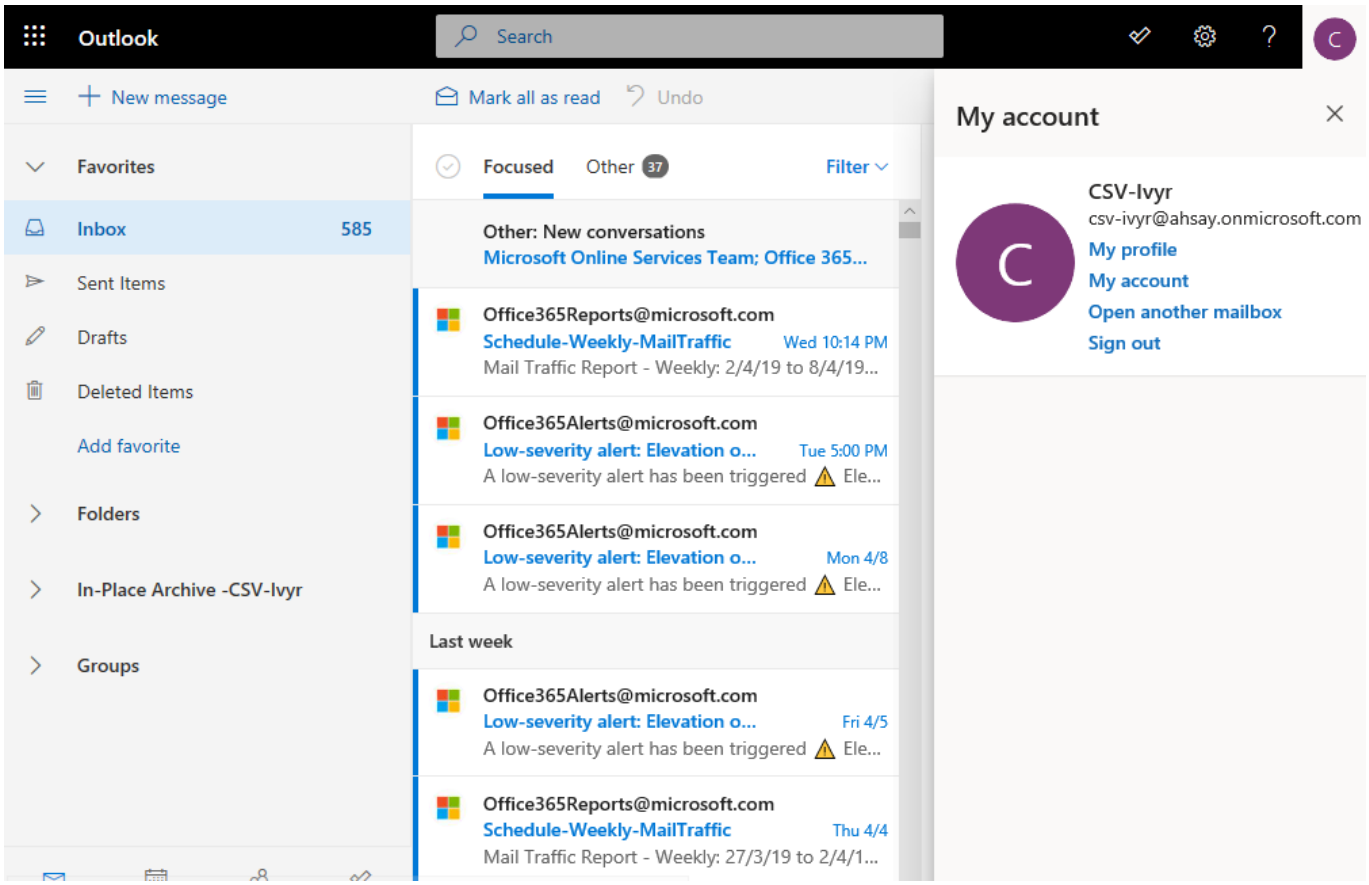


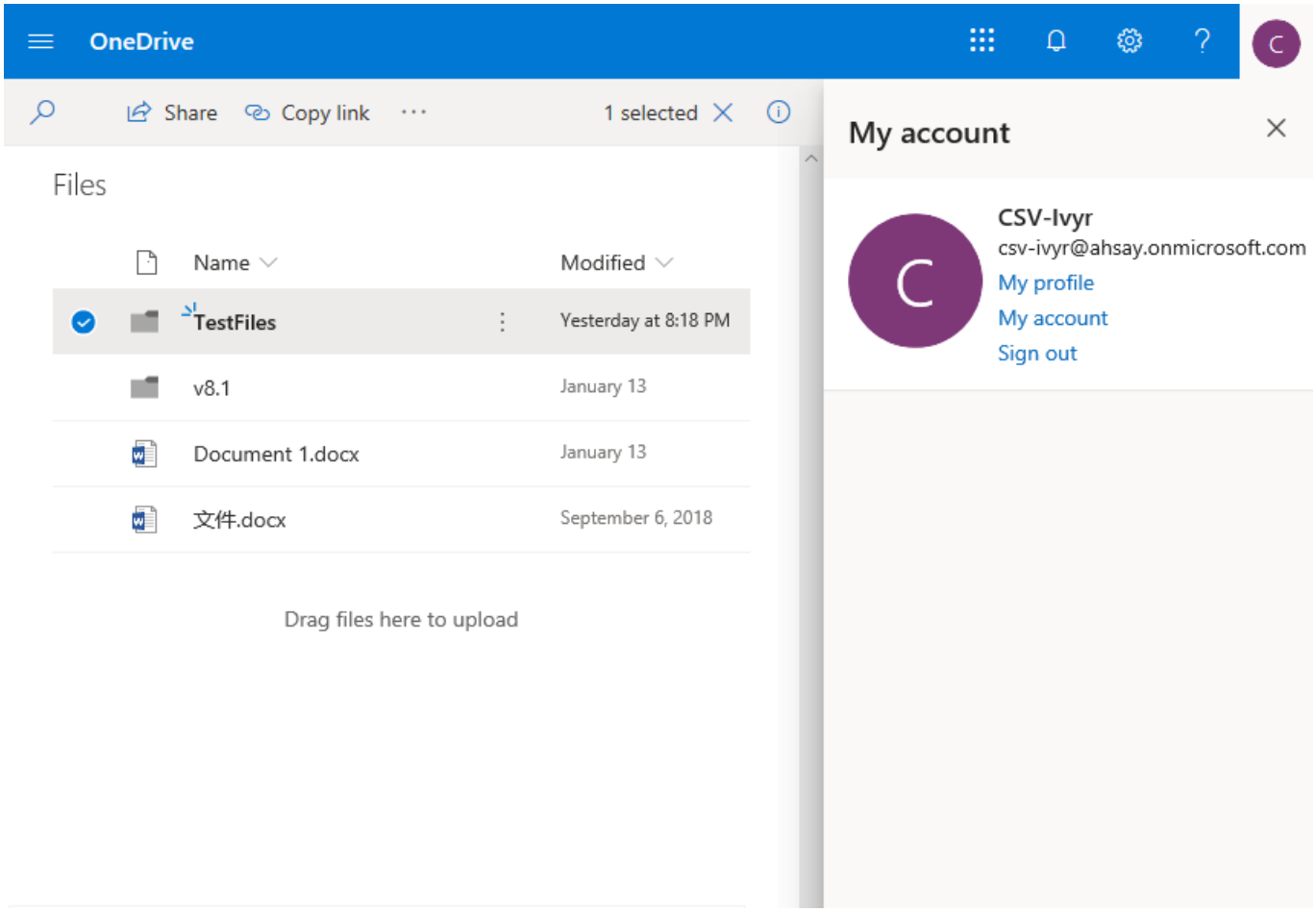
5. Restore is completed. Click the  to show the log of the restoration.

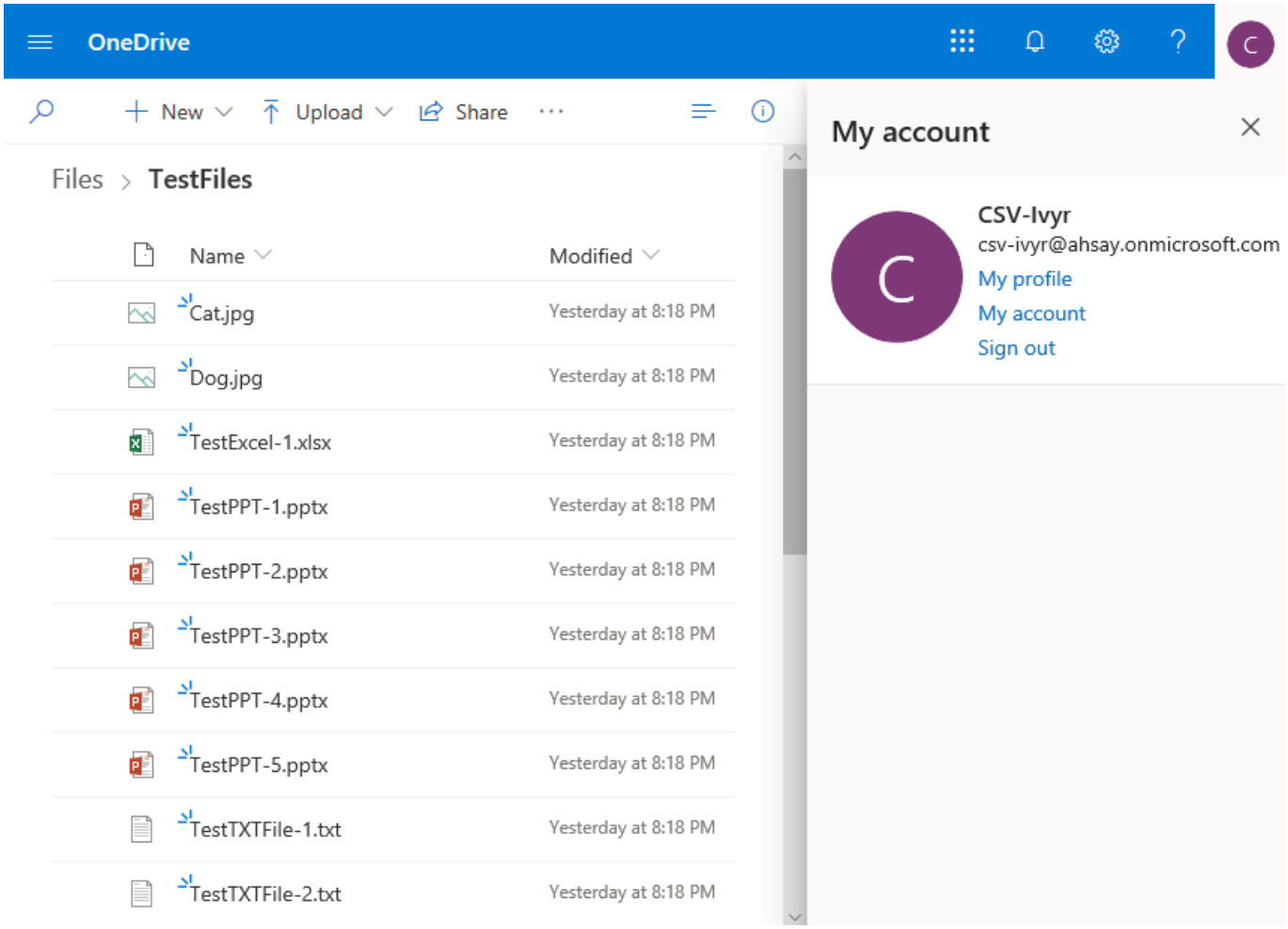

AhsayOBM
Restore
Client Run Office 365 Backup
AhsayCBS (Host: 10.16.10.12:443)
Restore Completed Successfully
Estimated time left 0 sec
Restored 116.64M (666 files)
Elapsed time 19 min 8 sec
Transfer rate 6.21Mbit/s
Close
Help



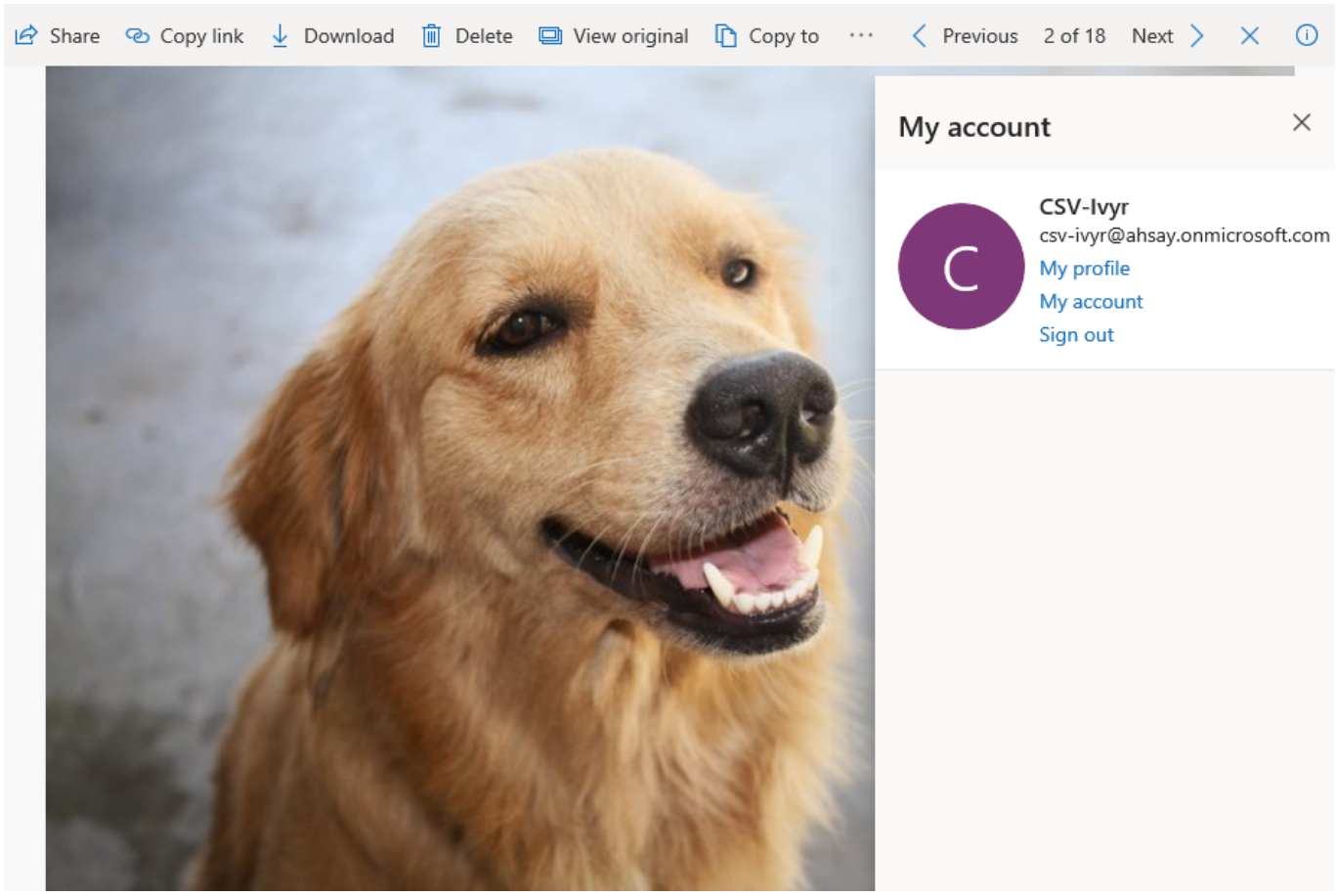
6. To check if the mails from Outlook and files from OneDrive are fully restored in the original location, login and check the files in Outlook and OneDrive. As you can see on our example screen shot below, **CSV-Ivyr** is logged in and the **Inbox** from Outlook and **TestFiles** folder from OneDrive are available.


Outlook
Search
C
New message
Mark all as read
Undo
Favorites
Inbox 585
Sent Items
Drafts
Deleted Items
Add favorite
Folders
In-Place Archive -CSV-Ivyr
Groups
Focused
Other 37
Filter
Other: New conversations
Microsoft Online Services Team; Office 365...
Office365Reports@microsoft.com
Schedule-Weekly-MailTraffic
Wed 10:14 PM
Mail Traffic Report - Weekly: 2/4/19 to 8/4/19...
Office365Alerts@microsoft.com
Low-severity alert: Elevation o...
Tue 5:00 PM
A low-severity alert has been triggered
Ele...
Office365Alerts@microsoft.com
Low-severity alert: Elevation o...
Mon 4/8
A low-severity alert has been triggered
Ele...
Last week
Office365Alerts@microsoft.com
Low-severity alert: Elevation o...
Fri 4/5
A low-severity alert has been triggered
Ele...
Office365Reports@microsoft.com
Schedule-Weekly-MailTraffic
Thu 4/4
Mail Traffic Report - Weekly: 27/3/19 to 2/4/1...
My account
CSV-Ivyr
csv-ivyr@ahsay.onmicrosoft.com
My profile
My account
Open another mailbox
Sign out


OneDrive
C
Share
Copy link
1 selected
Files
Name
Modified
TestFiles
Yesterday at 8:18 PM
v8.1
January 13
Document 1.docx
January 13
文件.docx
September 6, 2018
Drag files here to upload
My account
CSV-Ivyr
csv-ivyr@ahsay.onmicrosoft.com
My profile
My account
Sign out



Here is a preview of one of restored files from OneDrive.



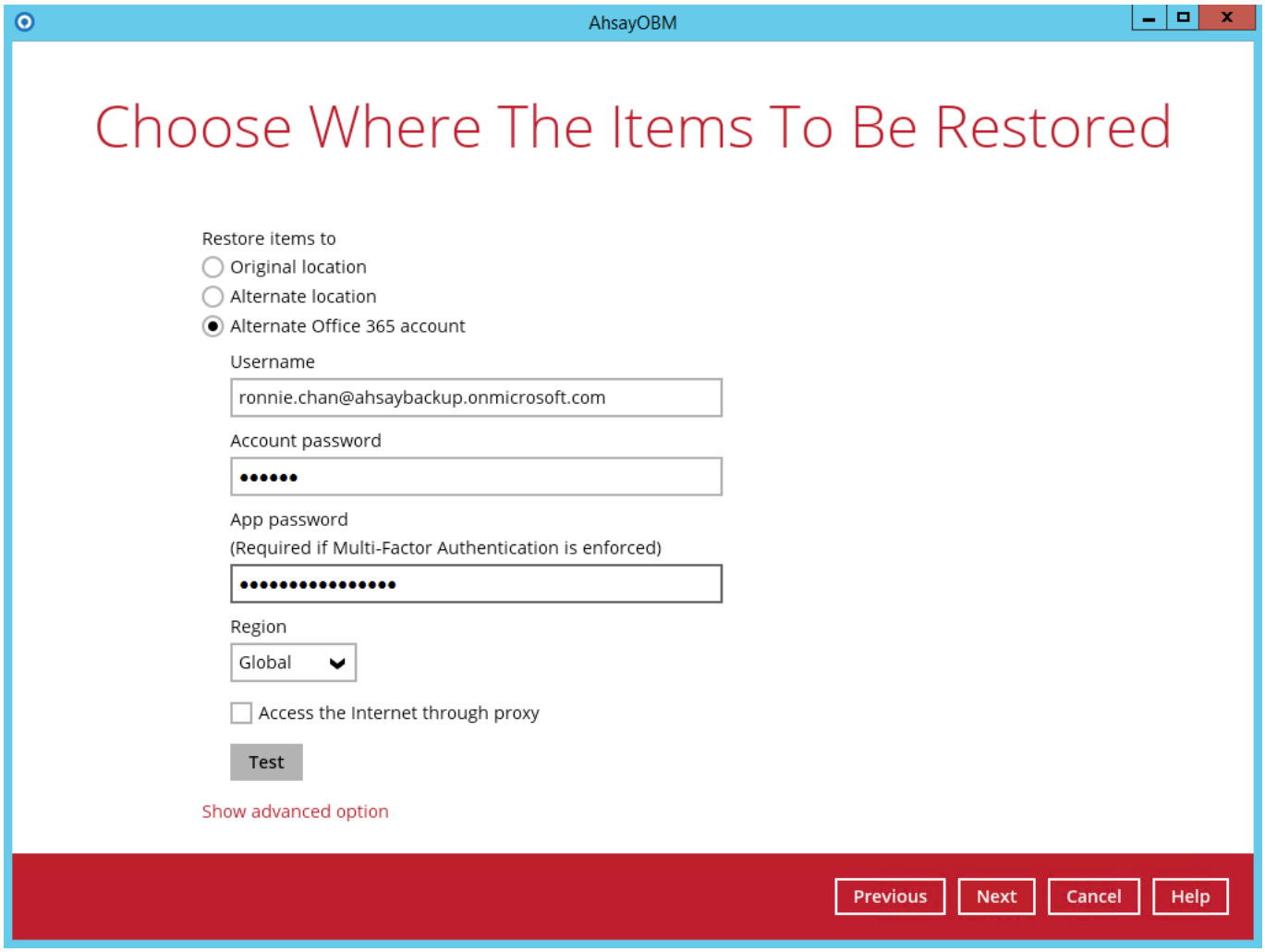
7.1.1.4. Alternate Office 365 Account

1. Select the item(s) you would like to restore. You can also choose to restore backed up file from a specific backup job of your choice using the **Select what to restore** drop-down menu at the top. Click Next to proceed when you are done with the selection.

2. Choose from the following three (3) options on where you want your items to be restored. Select the **Alternate Office 365 Account**.

Input the Username, Password, App password, and choose the region for the other Office 365 account.

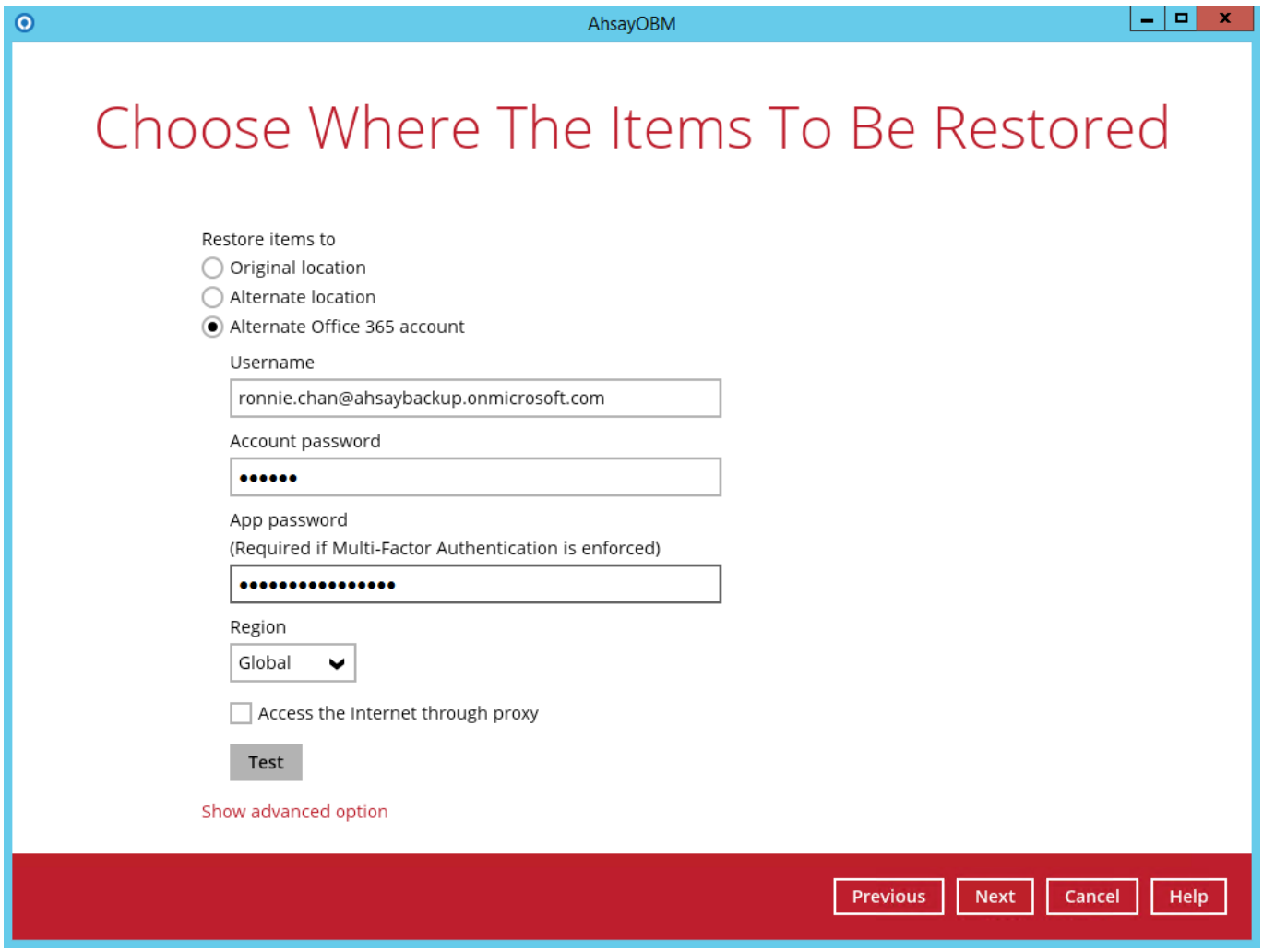
If the MFA of an alternate Office 365 account is enabled, then you are required to input the App password. Otherwise, restoration will not be able to proceed as it is mandatory.



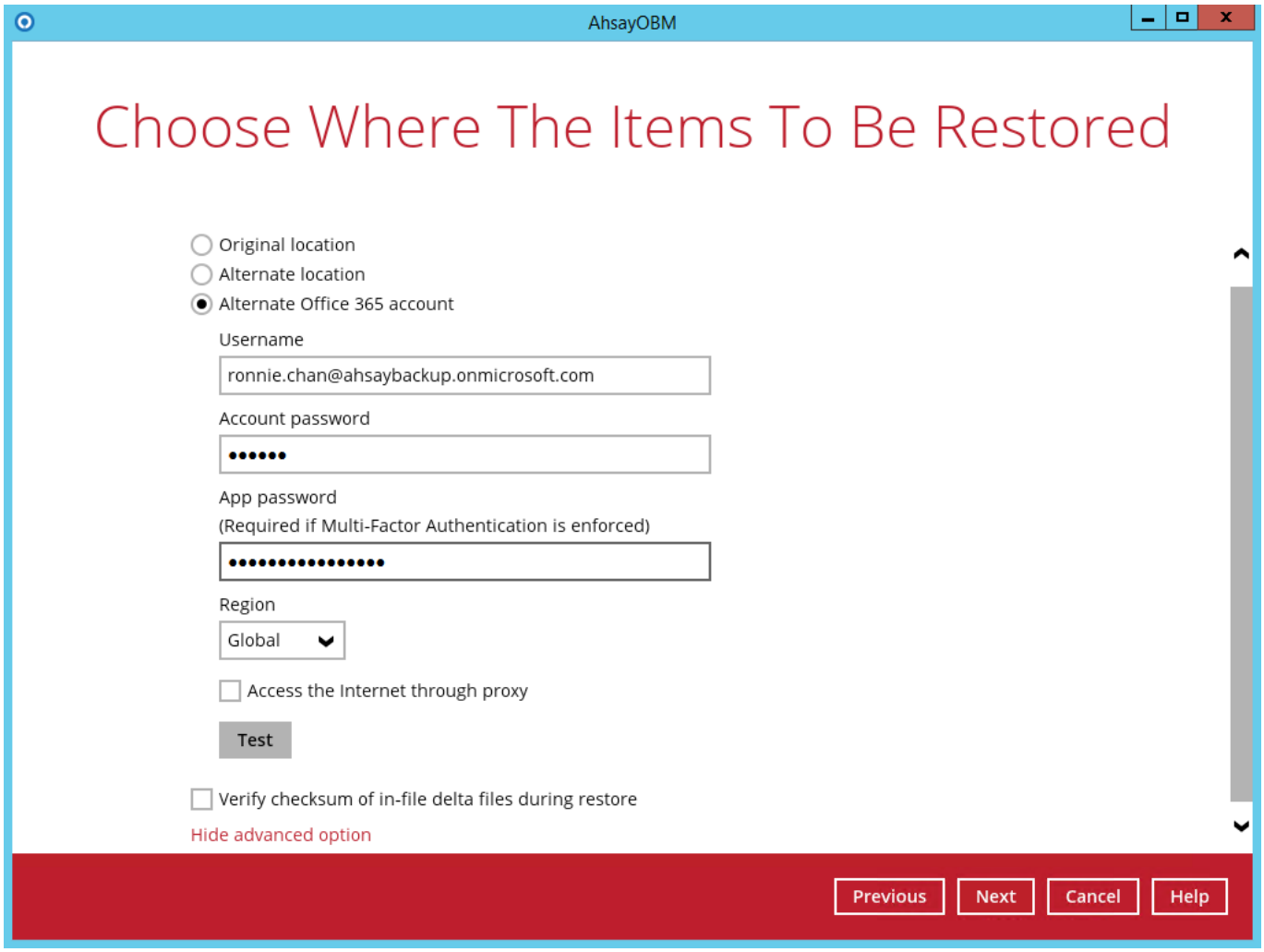
3. Choose from the following Region:



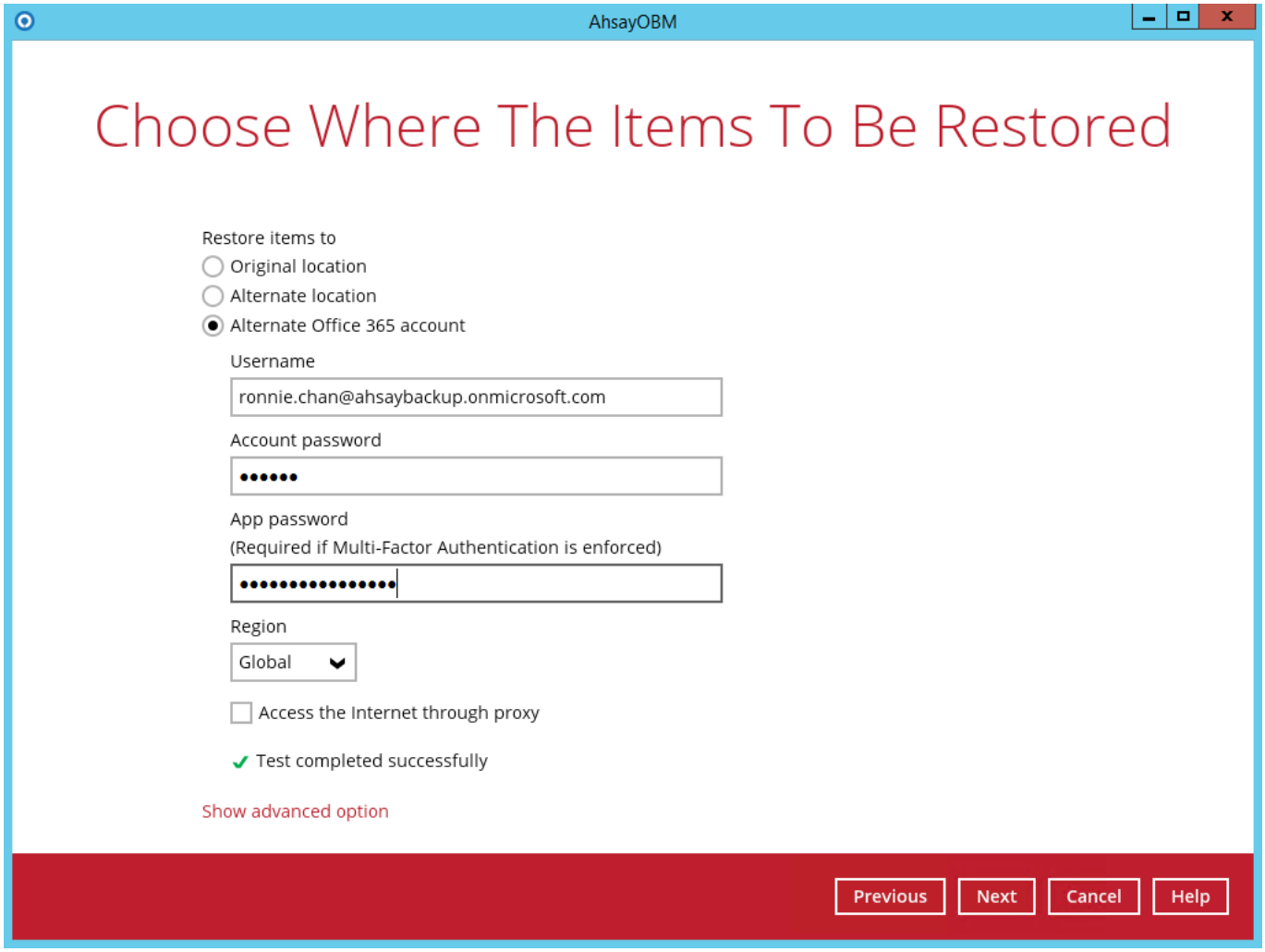
Also, click the Show advanced option to configure other restore settings.



Verify checksum of in-file delta files during restore - By enabling this option, the checksum of in-file delta files will be verified during the restore process. This will check the data for errors during the restore process and create a data summary of the in-file delta files which will be included in the report.

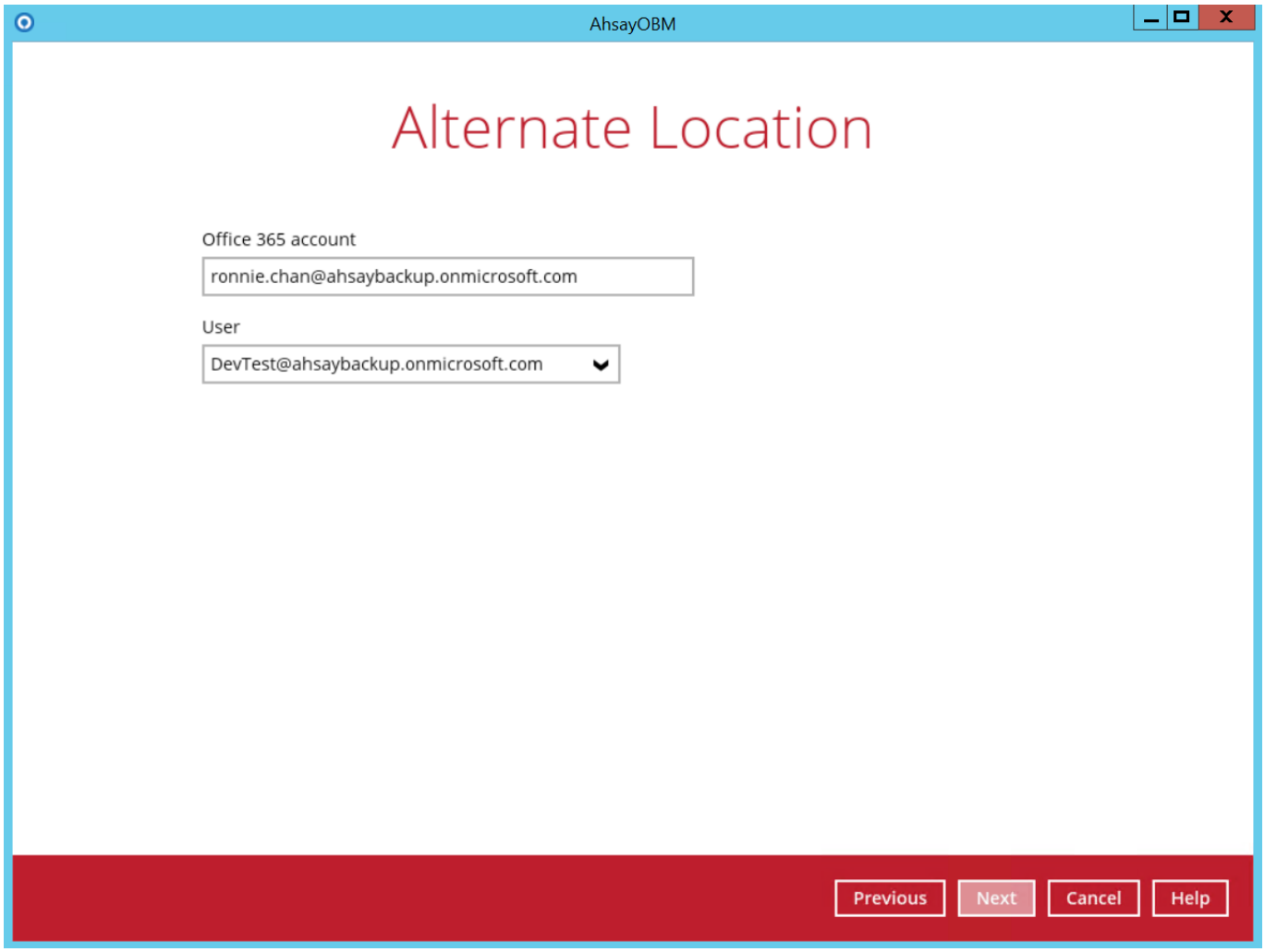


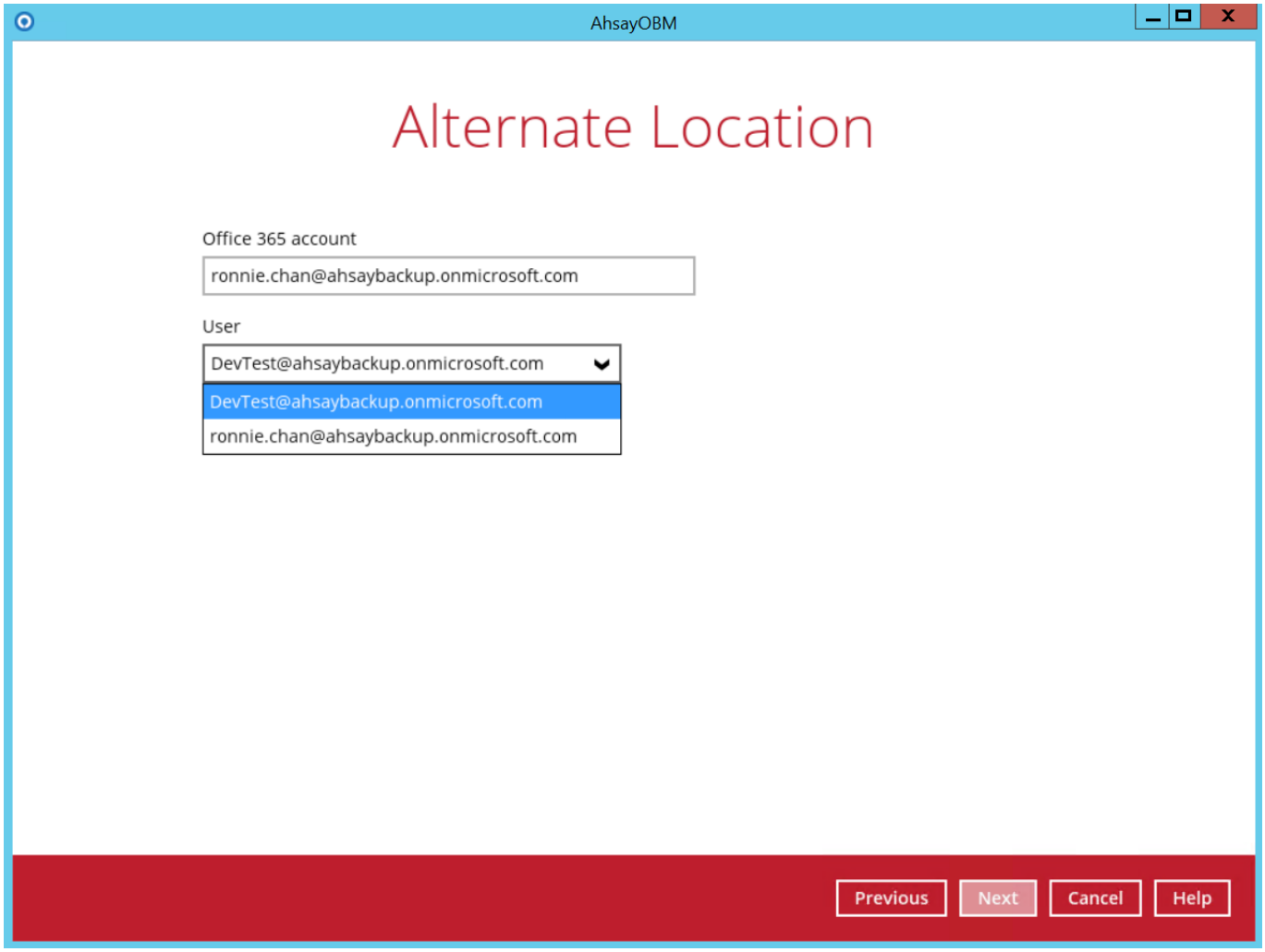
Test completed successfully shows when the validation is successful, then click Next to continue.

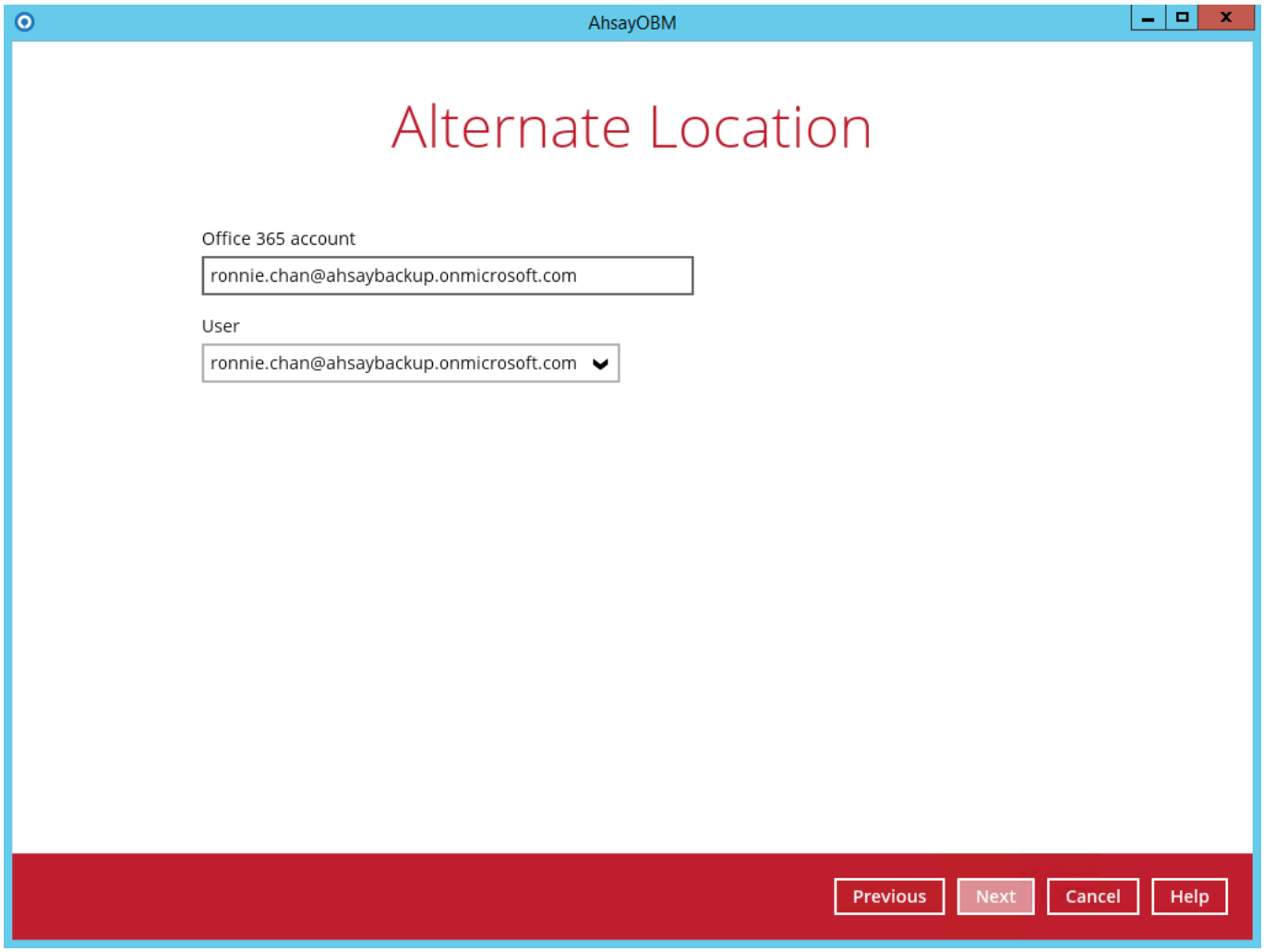


Click **Next** to proceed.

4. Select an Office 365 user account on which the data will be restored. Click on the dropdown arrow to view the available Office 365 user accounts.


AhsayOBM
Alternate Location
Office 365 account
ronnie.chan@ahsaybackup.onmicrosoft.com
User
DevTest@ahsaybackup.onmicrosoft.com
Previous
Next
Cancel
Help


AhsayOBM
Alternate Location
Office 365 account
ronnie.chan@ahsaybackup.onmicrosoft.com
User
DevTest@ahsaybackup.onmicrosoft.com
DevTest@ahsaybackup.onmicrosoft.com
ronnie.chan@ahsaybackup.onmicrosoft.com
Previous
Next
Cancel
Help

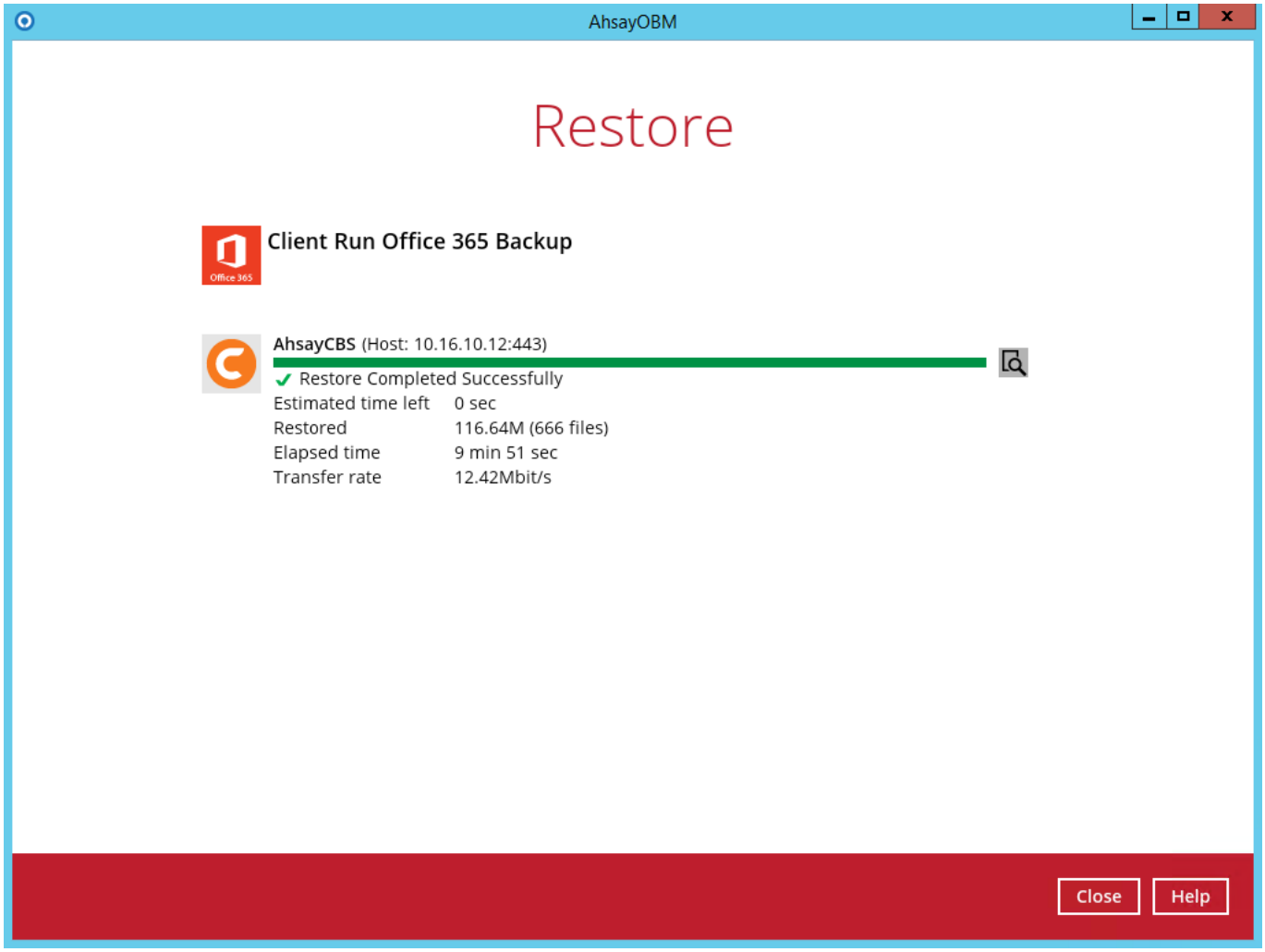


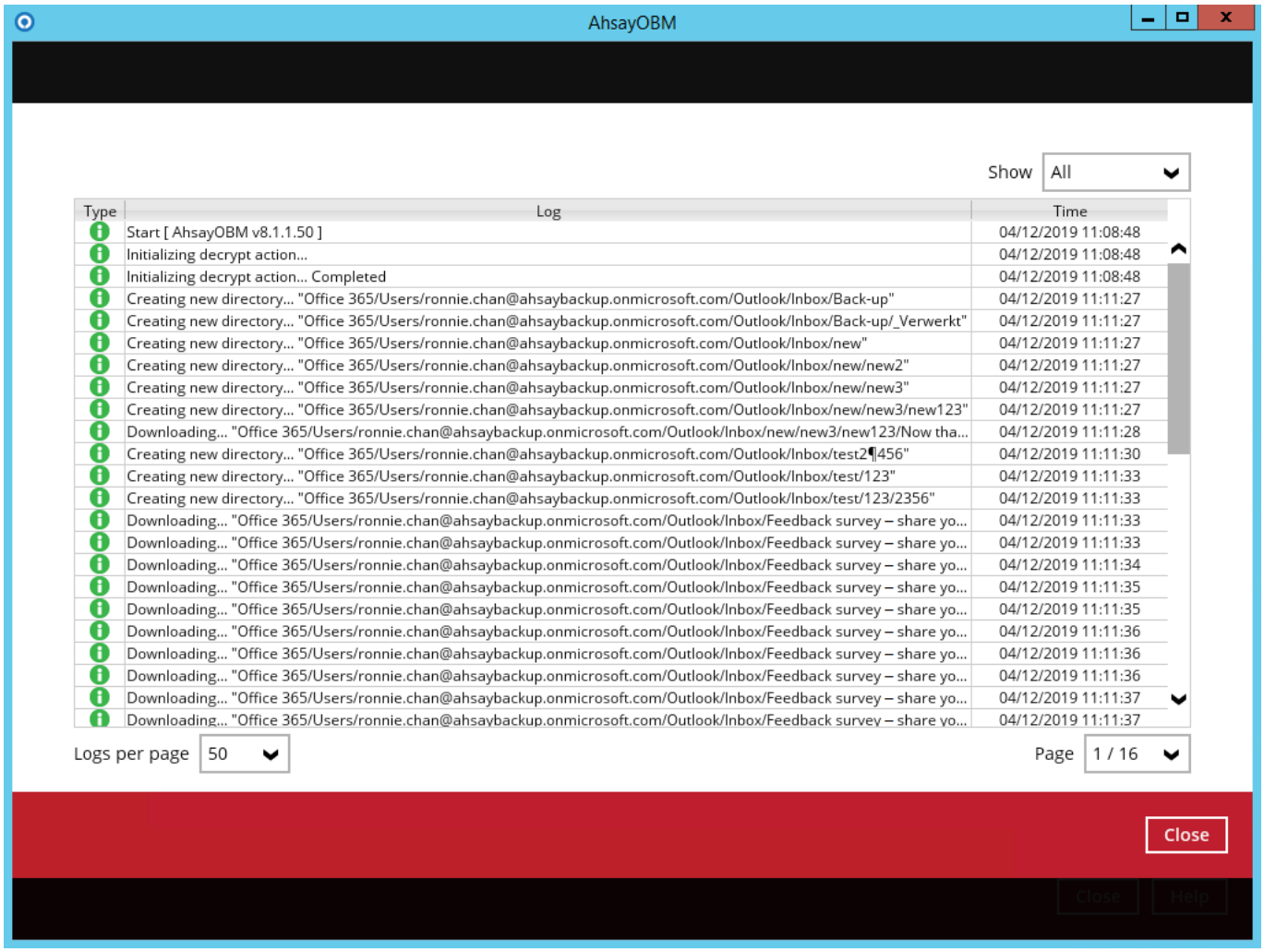
Click **Next** to proceed.

5. Select the temporary directory for storing temporary files, such as delta files when they are being merged, click **Restore** to start the restoration

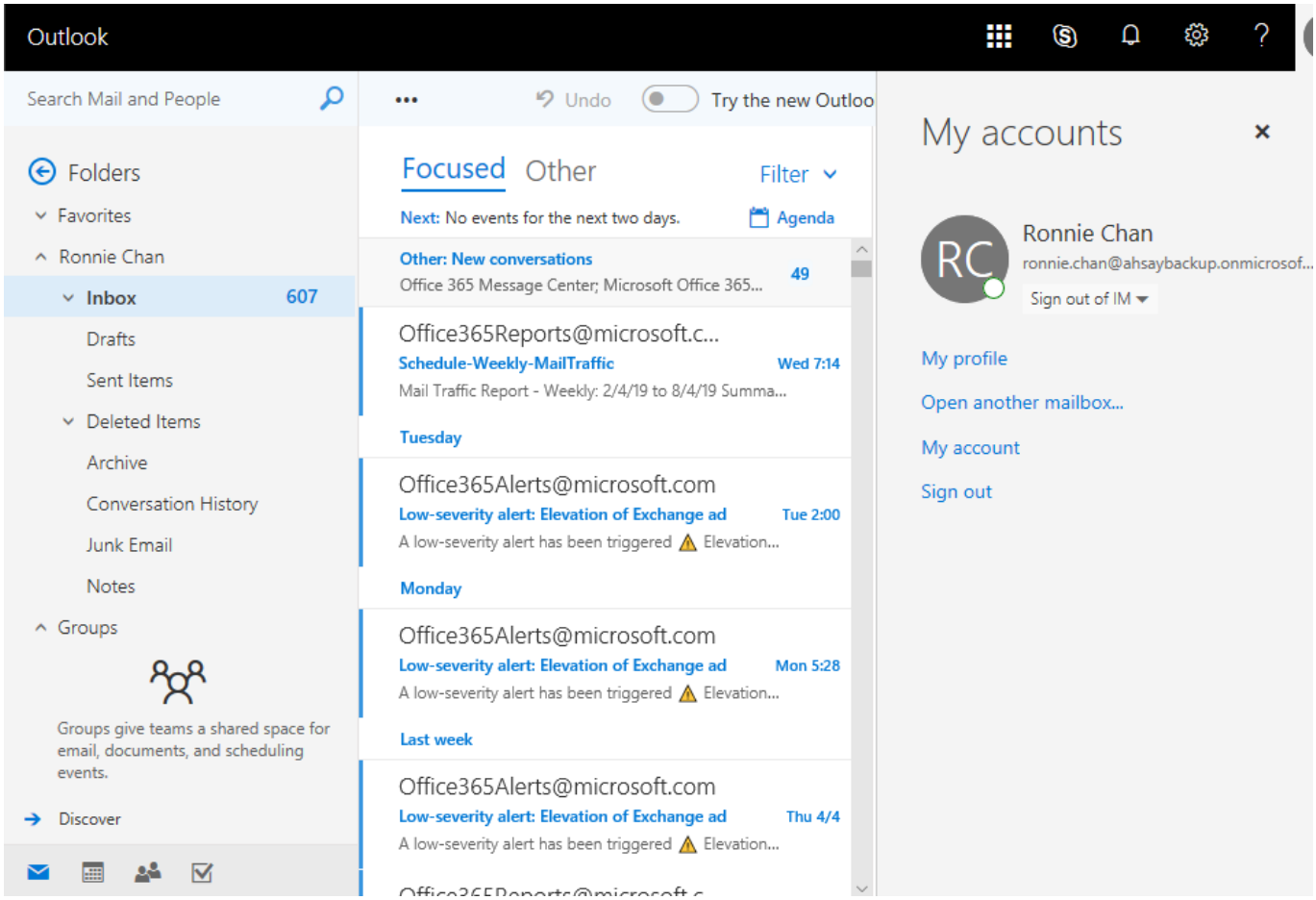


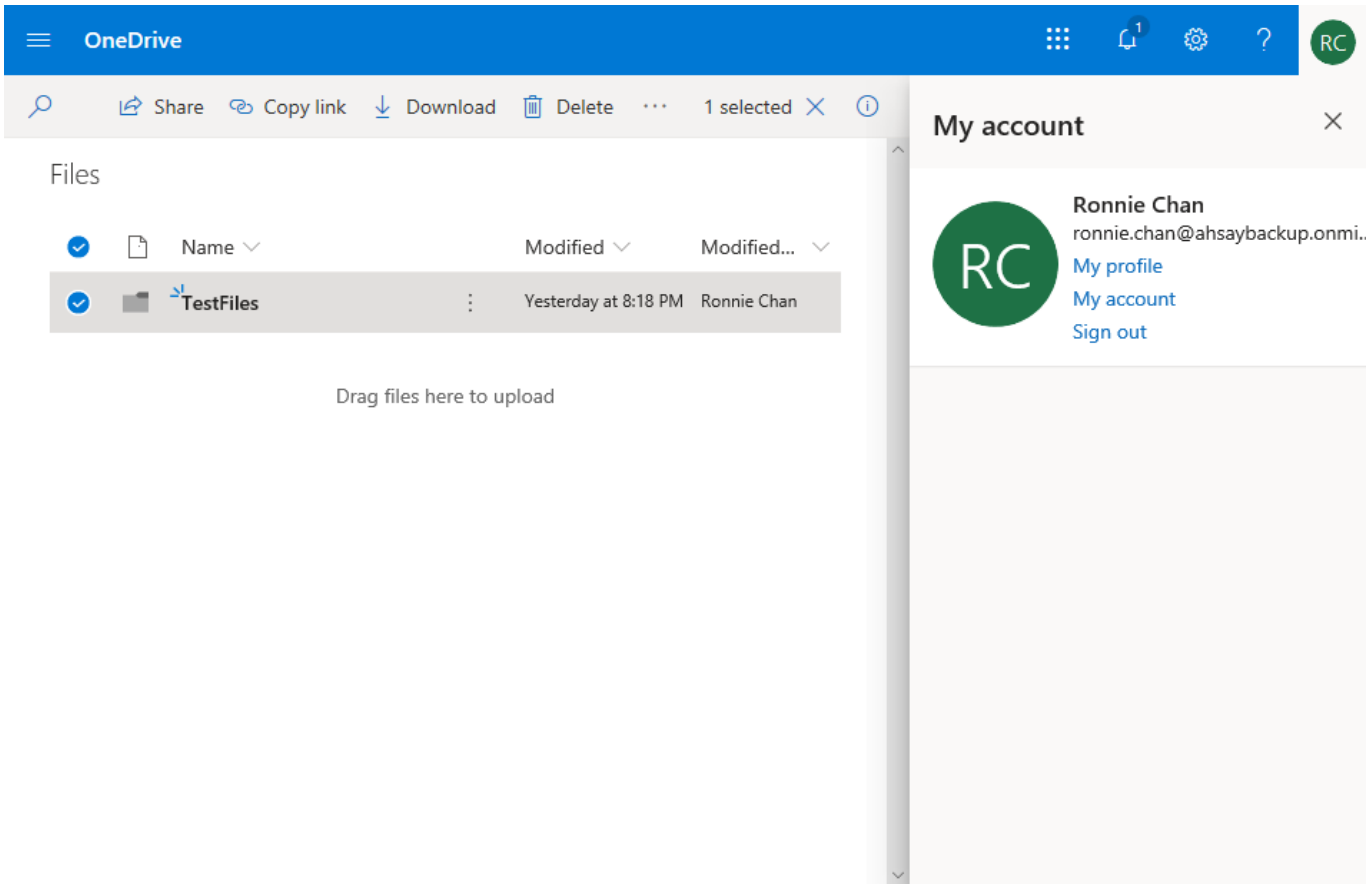
6. Restore is completed. Click the  to show the log of the restoration.

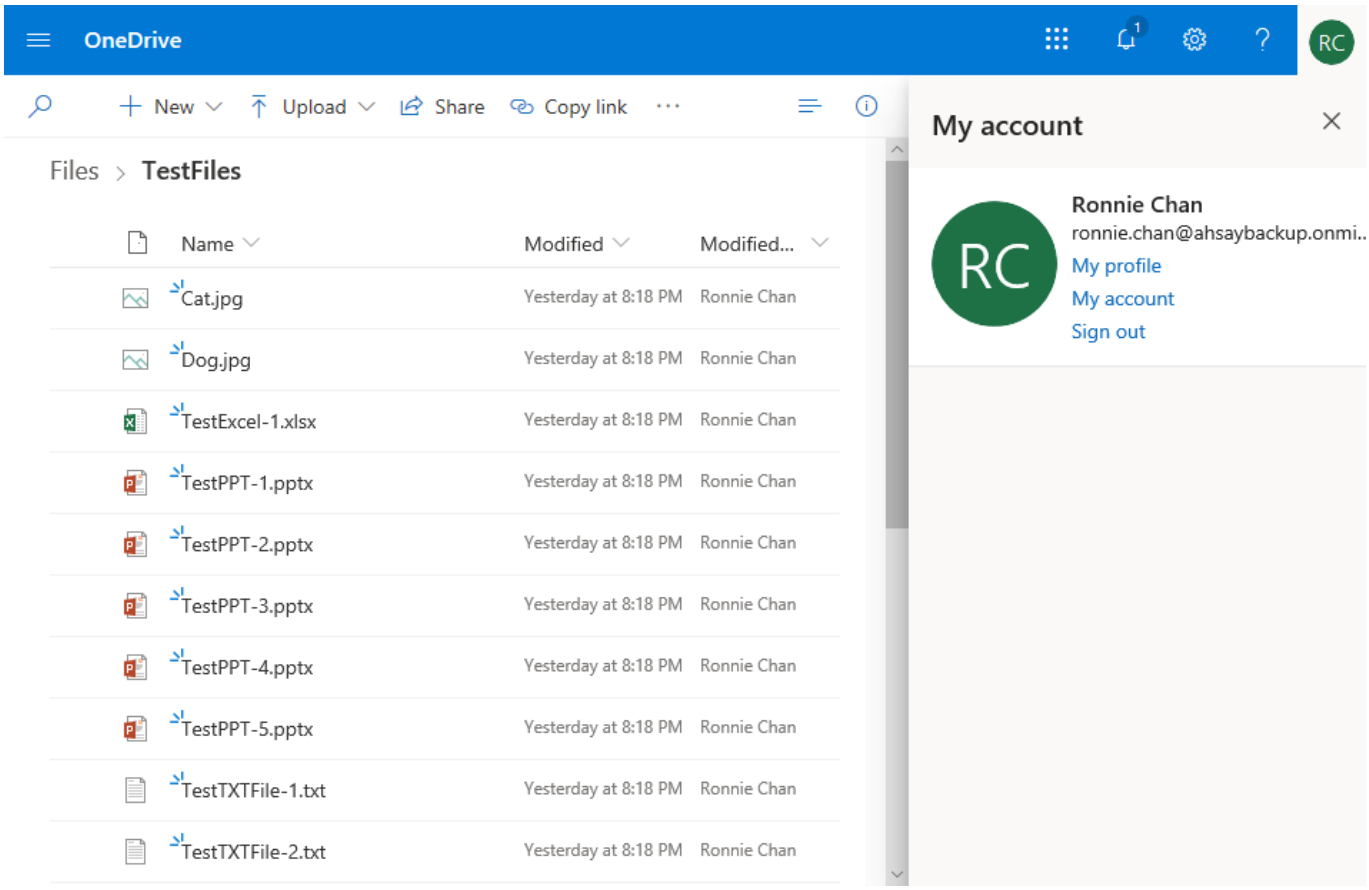

AhsayOBM
Restore
Client Run Office 365 Backup
AhsayCBS (Host: 10.16.10.12:443)
Restore Completed Successfully
Estimated time left 0 sec
Restored 116.64M (666 files)
Elapsed time 9 min 51 sec
Transfer rate 12.42Mbit/s
Close
Help



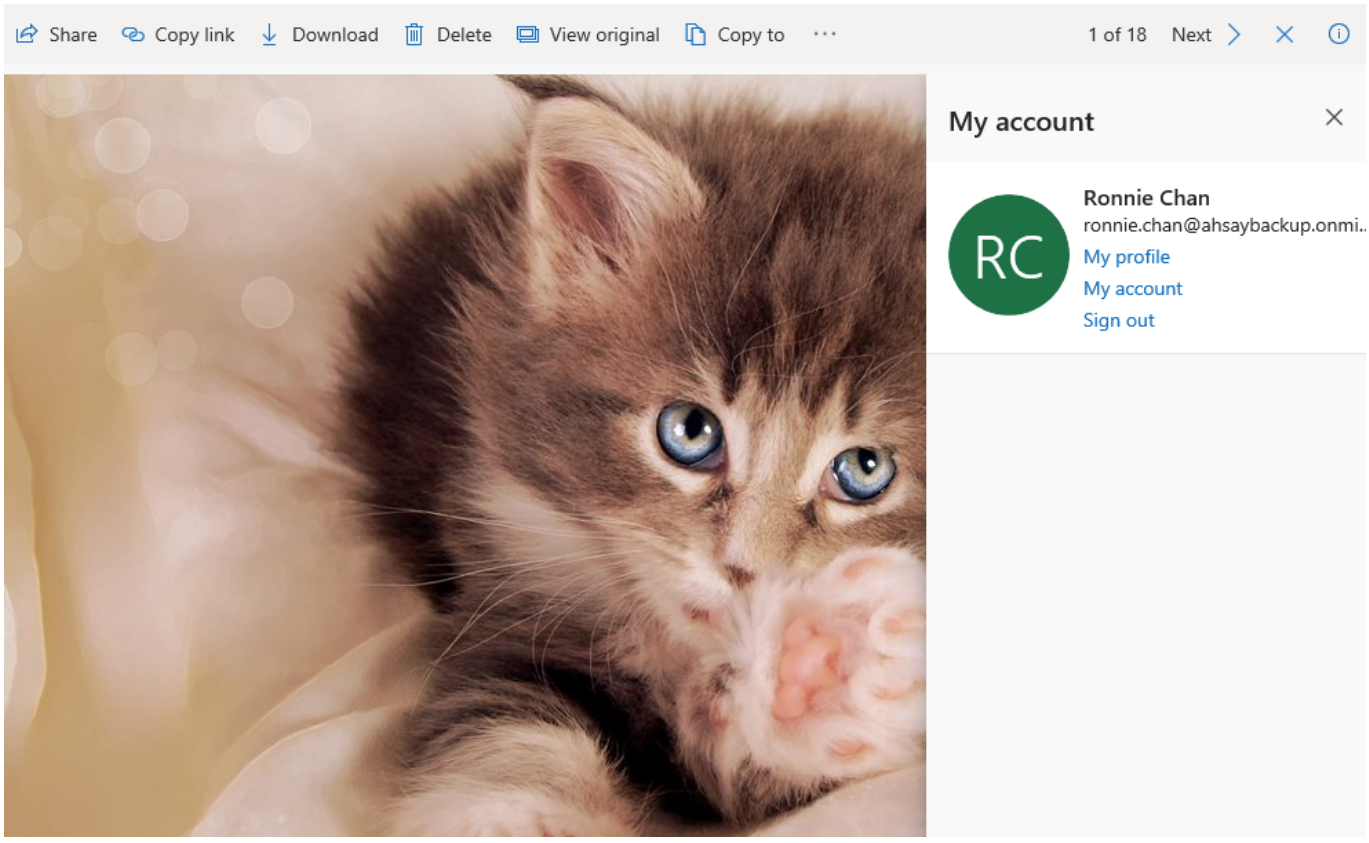
7. To check if the mails from Outlook and files from OneDrive are fully restored in the original location, login and check the files in Outlook and OneDrive. As you can see on our example screen shot below, Ronnie Chan is logged in and the Inbox from Outlook and TestFiles folder from OneDrive are available.


Outlook
Search Mail and People
Undo
Try the new Outloo
Folders
Favorites
Ronnie Chan
Inbox 607
Drafts
Sent Items
Deleted Items
Archive
Conversation History
Junk Email
Notes
Groups
Groups give teams a shared space for email, documents, and scheduling events.
Discover
Focused Other
Filter
Next: No events for the next two days.
Agenda
Other: New conversations
Office 365 Message Center; Microsoft Office 365... 49
Office365Reports@microsoft.c...
Schedule-Weekly-MailTraffic Wed 7:14
Mail Traffic Report - Weekly: 2/4/19 to 8/4/19 Summa...
Tuesday
Office365Alerts@microsoft.com
Low-severity alert: Elevation of Exchange ad Tue 2:00
A low-severity alert has been triggered Elevation...
Monday
Office365Alerts@microsoft.com
Low-severity alert: Elevation of Exchange ad Mon 5:28
A low-severity alert has been triggered Elevation...
Last week
Office365Alerts@microsoft.com
Low-severity alert: Elevation of Exchange ad Thu 4/4
A low-severity alert has been triggered Elevation...
My accounts
RC
Ronnie Chan
ronnie.chan@ahsaybackup.onmicrosof...
Sign out of IM
My profile
Open another mailbox...
My account
Sign out


OneDrive
RC
Share
Copy link
Download
Delete
1 selected
Files
Name
Modified
Modified...
TestFiles
Yesterday at 8:18 PM Ronnie Chan
Drag files here to upload
My account
RC
Ronnie Chan
ronnie.chan@ahsaybackup.onmi..
My profile
My account
Sign out



Here is a preview of one of restored files from OneDrive.



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Last update: **2020/04/29 13:38**