

[V7] ISSUE: ERROR=MAPI_E_CALL_FAILED

Detail=Unspecified error (MS Exchange Mail Level restore)

This article only applies to Ahsay software version 7

Article ID: 5361

Reviewed: 2019-03-29

Product Version:

AhsayOBM: 7.3 to 7.x

OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When performing a MS Exchange Mail Level restore, the following error is shown in the restore log: