

[V7] ISSUE: Failed to backup virtual machine (cannot backup Hyper-V VM with replication enabled)

Article ID: 5349
Reviewed: 2018-07-18

Product Version:
AhsayOBM: 7.3.0.0 to 7.x
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [\[details\]](#)

Problem Description

When performing a Hyper-V VM backup, the following error message is displayed on the backup client interface, or in the backup report:

Note: This issue will only affect Hyper-V VM with Hyper-V Replication enabled.

The error message displayed for AhsayOBM version pre-7.15.6.55 and 7.15.6.55 or above are different.

No.	Type	Timestamp	Log
*	info	...	Start [Windows platforms (computer), AhsayOBM pre-7.15.6.55]
*
*	info	...	Downloading server file list... Completed
*	erro	YYYY/MM/DD hh:mm:ss	Failed to backup virtual machine "guest_guid"., Reason = "A parameter cannot be found that matches parameter name 'vmid'."
*

or

No.	Type	Timestamp	Log
*	info	...	Start [Windows platforms (computer), AhsayOBM 7.15.6.55 or above]
*
*	info	...	Downloading server file list... Completed
*	erro	YYYY/MM/DD hh:mm:ss	Failed to backup virtual machine "guest_guid"., Reason = "Failed to take VM snapshot. Error = [CreateVirtualSystemSnapshotV2] Error="The method call failed." (32775)"
*

Cause

This issue can occur if the Hyper-V Replication is enabled for the virtual machine selected for backup.


Resolution

To resolve the issue, disable the replication for the virtual machine selected for backup. [Click Here](#) for instruction.

Keywords

vm, virtual, machine, hyper-v, hyperv, hyper, parameter, vmid, CreateVirtualSystemSnapshotV2

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Last update: **2021/12/16 07:49**