

[V7] ISSUE: Backup failed to run space free up of destination. Error: Log is corrupted. Error=null, caused by [NullPointerException] null

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Product Version:

AhsayACB / AhsayOBM: Pre-7.15.4.10

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When performing a backup of any type with the option Run Retention Policy after backup enabled, the following error message is received in the backup report:

No.	Type	Timestamp	Log
*
*	info	...	Start running retention policy on backup set "backupset (backupset_id)", "destination (destination_id)"
*
*	erro	YYYY/MM/DD hh:mm:ss	Failed to run space free up of destination "destination (destination_id)". Error: "[bW][AbstractLogFile.ParseExpt][AbstractLogFile.read] Line x of 'directory_path\obm\statistics\Usage\YYYY-MM-DD.log' is corrupted. Error=null, caused by [NullPointerException] null"
*

Cause

The error message suggests that one of the backup client statistic log is corrupted.

Resolution

To resolve the issue, patch the AhsayOBM / ACB application to version 7.15.4.10 or above. The instructions can be found by [Clicking Here](#).

Keywords

space, free, free-up, nullpointerexcrption, null, corrupted, corrupt

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