[V7] ISSUE: Backup Source cannot include the location for storing the system backup (MS Windows System backup)

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Product Version:

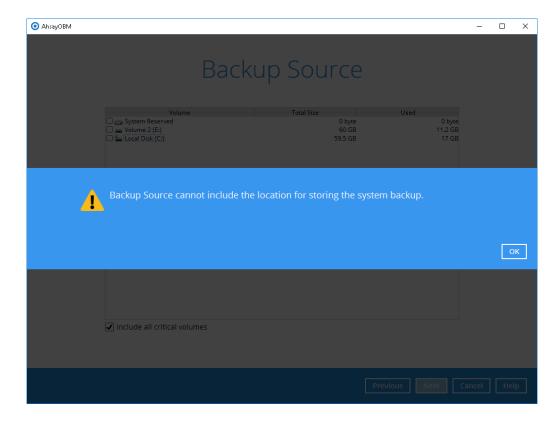
AhsayACB / AhsayOBM: 7.3.0.0 to 7.x OS: Windows Vista, 7, 8, 8.1, 10

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When creating a MS Windows System backup set, the following error message is displayed on the backup client interface:

Backup Source cannot include the location for storing the system backup



Cause

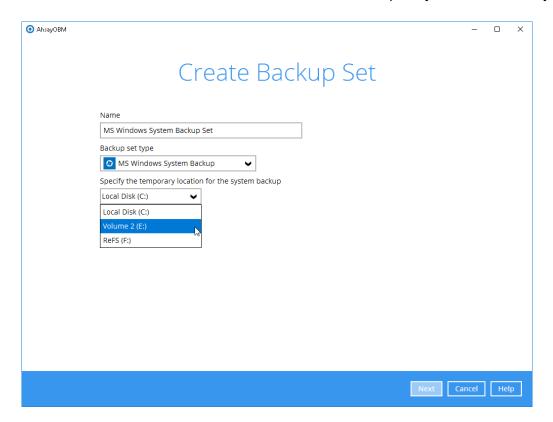
The message suggests the temporary storage location is invalid.

It is a requirement of Windows Backup Feature (WBAdmin.exe) that the volume selected for storage

must be different than the volume selected for backup. In other words, you cannot configure a backup of C:\ and have the temporary storage location configured to C:\ as well.

Resolution

To resolve the issue, select another volume for the temporary location of the system backup.



Keywords

client, platform, windows, systemstate, system, storage, ad, image



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