[V7] ISSUE: Cannot perform MS SQL differential / transaction log backup (ODBC backup mode)

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Product Version:
AhsayOBM: 7.15.0.8 - 7.15.0.20
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When performing a MS SQL differential / transaction log backup (ODBC backup mode), a full database backup is performed instead. Further checking on the backup report, the following info message is received:

No.	Type	Timestamp	Log
*	...	...	...
*	info	YYYY/MM/DD hh:mm:ss	The reference database is mismatched with backup database, backup will run in full backup type. (SQL_hostname\MSDB\db_name)
*	...	...	...

Cause

This is a known issue with AhsayOBM version 7.15.0.8 - 7.15.0.20.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.15.2.2 or above. The instructions can be found by Clicking Here.

Keywords

sql, odbc, log, differential, database