

[V7] ISSUE:"Falied to list file (the media is write protected.)" when mounting a VMware ESXi/vCenter Window 10 guest VM virtual disk using Granular Restore

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Product Version:

AhsayOBM: 7.13.0.x

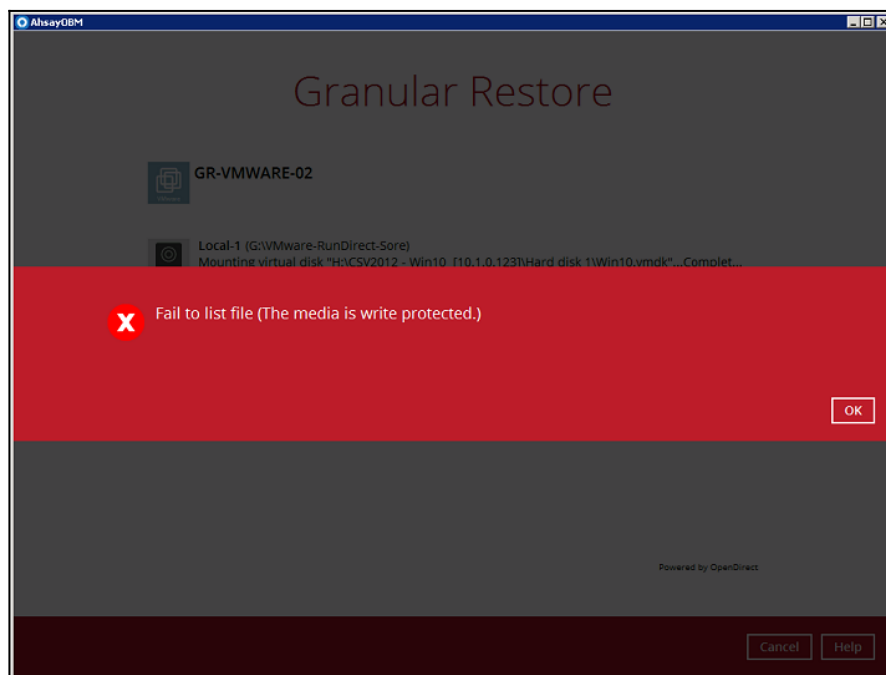
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When mounting a VMware ESXi / vCenter backup set Window 10 guest VM virtual disk using granular restore the following error message is shown

"Falied to list file (the media is write protected.)"



Cause

This is a know issue with AhsayOBM version 7.13.0.x

Resolution

To resolve the issue, patch the AhsayOBM client application to version 7.17.0.50 or above. The instruction can be found by [Clicking Here](#).

Keywords

VMware, ESXi, vCenter, granular restore, Windows 10, virtual disk, mount

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