

# [V7] ISSUE: Failed to mkdirs, path: settings, (com.ahsay.afc.cloud.d: [RpsManager.list] Failed to list path: . Reason: java.net.ConnectException: Connection timed out: connect) (cannot enable replication)

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## Product Version:

AhsayCBS: 7.13.0.0 to 7.x

OS: All platforms

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When enabling replication to another AhsayCBS server the following error is shown on the AhsayCBS web console when saving the settings

*Failed to mkdirs, path: settings, (com.ahsay.afc.cloud.d: [RpsManager.list] Failed to list path: . Reason: java.net.ConnectException: Connection timed out: connect)*



## Cause

This issue can occur if the hostname or IP address entered in the **Host Name** value is incorrect.

**AhsayCBS**

**Replication**

You can replicate this backup server to the cloud, or to a Receiver of an AhsayCBS replication server. Configure the replication settings of the backup server below. All replication destinations, including cloud and AhsayCBS Receiver, should be configured in "AhsayCBS > Backup Server > Basic > Predefined Destination" first.

Replicate backed up data to another server or predefined cloud storage

☒ To another AhsayCBS

Host Name Port (SSL)

Replicate User Name

Replicate User Password

☒ Connect with SSL

# Resolution

To resolve the issue, verify if the hostname or IP address of the AhsayCBS (Accepting Data) server or replication server is correct:

## For installation on Windows:

1. Open a web browser on the AhsayCBS backup server.
2. Enter the hostname or IP address of the AhsayCBS (Accepting Data) server or replication server.
3. If the hostname or IP address is correct, the AhsayCBS web console should be displayed.

## For installation on Linux / Unix:

1. Login to the AhsayCBS backup server using ssh as root.
2. Use the 'ping' command such as 'ping \${hostname}' or 'ping \${IP\_address}' to verify if it resolves correctly.

# Keywords

replication, sender, receiver, hostname

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