# [V7] ISSUE: "Failed to mount virtual disk "%virtual\_disk\_name%.vhd" (No Valid Partition Found)" when performing a granular restore on a Linux or Unix guest VM on Hyper-V

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**Product Version:** 

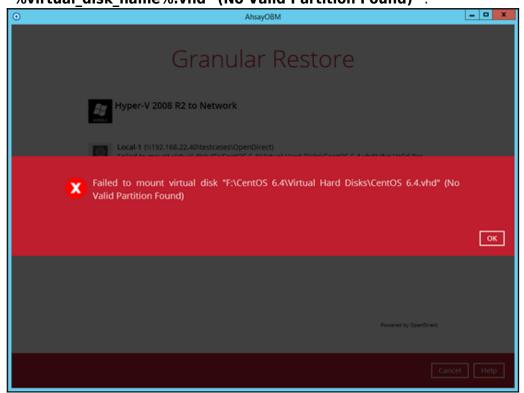
AhsayOBM / AhsayOBR: 7.13.0.0 to 7.x

OS: Windows

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [details]

### **Description**

When performing a granular restore of a Hyper-V guest VM installed with Linux Operating System the following error message is shown by AhsayOBM "Failed to mount virtual disk "%virtual disk name%.vhd" (No Valid Partition Found)".



#### Cause

Granular restore of Hyper-V guest VMs with non-Windows partitions is not supported. For example, guest VMs installed with Linux or Unix operating systems.

#### Resolution

To resolve this problem we recommend you either:

1. Use RunDirect to power on the Linux or Unix guest VM to allow access the files/folders on the drive.

or

2. Restore the Linux or Unix guest VM to Hyper-V host and power on the guest to access the files/folders on the drive.

## **Keywords**

Hyper-V, guest VM, granular restore, Linux, Unix, partition

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