

ISSUE: "VHD Mounter - Administrator Privilege (No)" error when performing a granular restore on a Hyper-V guest VM

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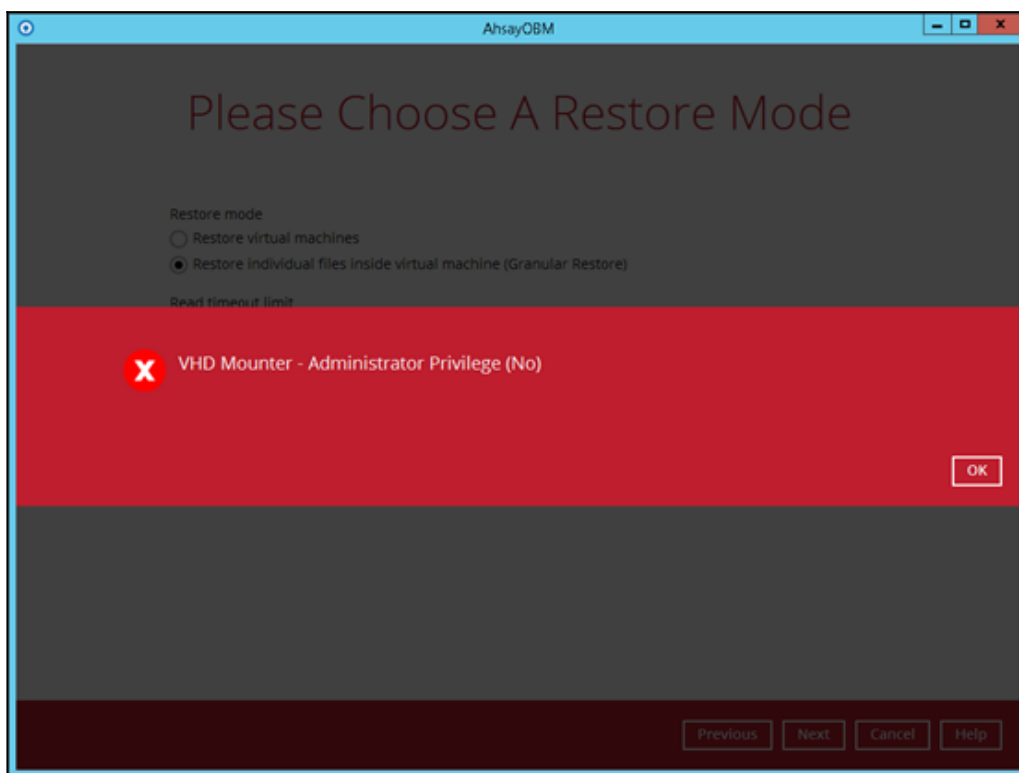
Product Version:

AhsayOBM / AhsayOBR: 7.13.0.0 or above

OS: Windows

Description

When performing a granular restore of a Hyper-V guest VM the following error message is shown by AhsayOBM "VHD Mounter - Administrator Privilege (No)" .



Cause

Granular restore of Hyper-V guest VMs requires a Windows login account with administrator privileges.

Resolution

To resolve this problem, please login to Windows using an administrator account or an account with administrator privileges to perform the granular restore.

Keywords

Hyper-V, guest VM, granular restore, administrator, privilege, permission, requirements

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