[V7] ISSUE: Cannot connect SSH, please check the SSH settings error when creating a backup set on a VMware ESXi 6.0 Update 2 host

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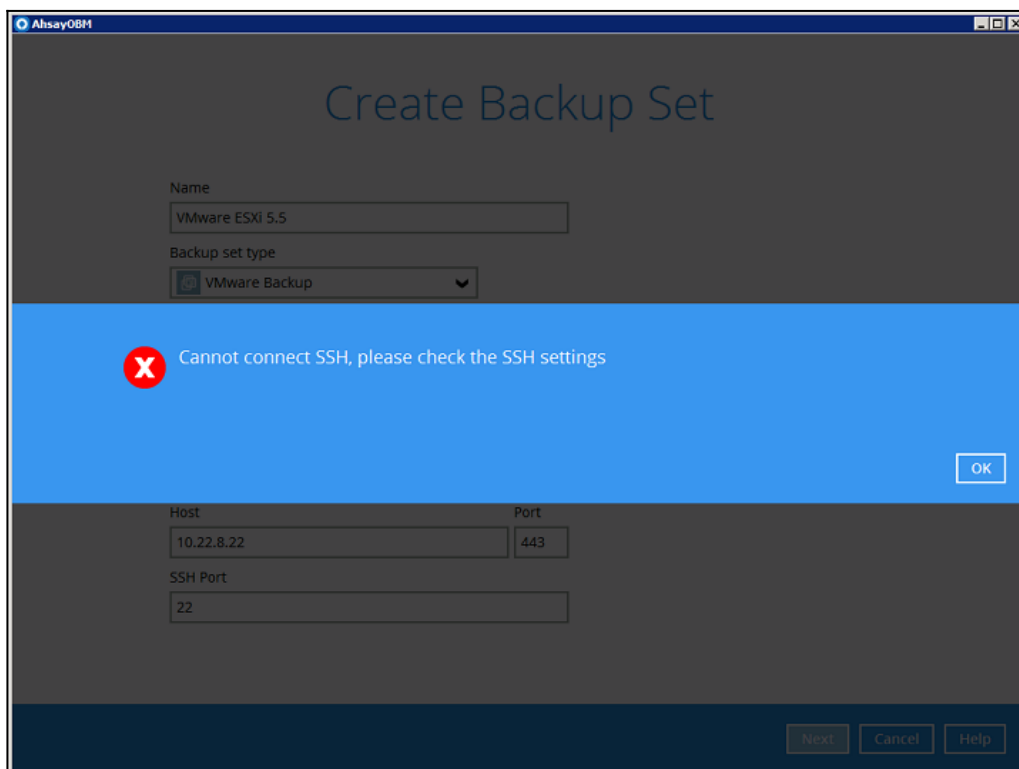
Product Version:
AhsayOBM: 7.5.0.0 - 7.9.2.2
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When creating a backup set on a VMware ESXi 6.0 Update 2 host the following error is displayed by AhsayOBM:

Cannot connect SSH, please check the SSH settings

Cause

This issue can occurs, because VMware ESXi 6.0 Update 2 is embedded with OpenSSH 7.1, which disables older cryptographic algorithm such as diffie-hellman-group1-sha1.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.11.0.4 or above. The instructions can be found by Clicking Here.

Keywords

VMware ESXi 6.0 Update 2, SSH, diffie-hellman

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