[V7] ISSUE: Guest virtual machines are not shown in AhsayOBM backup source when creating a VMware Workstation backup set

Article ID: 5205 **Reviewed:** 2016-10-12

Product Version: AhsayOBM: 7.5.0.0 to 7.x OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When creating a VMware Workstation backup set no guest virtual machines are shown in the AhsayOBM backup source.

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Even though the guest virtual machines are available in the VMware Workstation UI.

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Cause:

This is a VMware Workstation configuration issue, the virtual machine sharing and remote access setting have not been enabled.

Resolution

On the VMware Workstation UI:

- 1. Go to [Edit]>[Preferences]>[Shared VMs].
- 2. Click on [Enable Sharing] and then [OK] to confirm.

2024/03/22 00:49 3/3 [V7] ISSUE: Guest virtual machines are not shown in AhsayOBM backup source when creating a VMware Workstation backup set

| | Preferences |
|--|---|
| Workspace Input Hot Keys Display Unity Culty Feedback Shared VMs Memory Priority Devices | VMware Workstation Server Virtual machine sharing and remote access is enabled. Disable Sharing Port used by VMware Workstation Server: HTTPS: 443 Image: The VMware Workstation Server port cannot be changed while sharing is enabled. Shared VMs location C: \Users\Public\Documents\Shared Virtual Machines\ Browse |
| | OK Cancel Help |

Keywords

VMware Workstation, virtual machine sharing, backup source, VM, configuration

