

# [V7] ISSUE: MSSQL Server databases are not shown in AhsayOBM backup source if the hostname of the database server is longer than 15 characters

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**Product Version:**

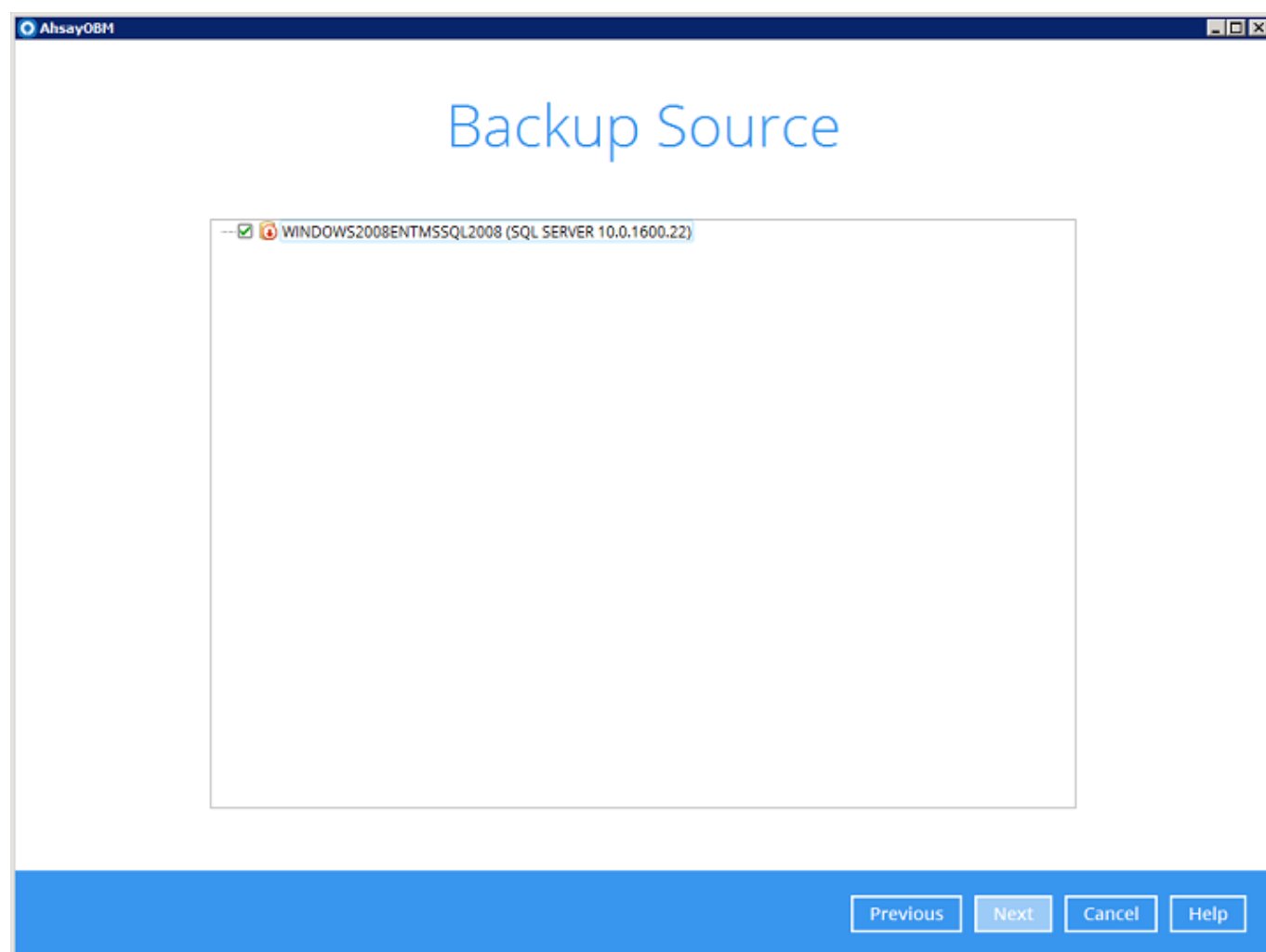
AhsayOBM: 7.5.0.0 - 7.7.2.0

OS: Windows

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When creating a MS SQL database backup set for a SQL server with hostname longer than 15 characters, no database is displayed in the **Backup Source** menu:



## Cause

This is a known issue with AhsayOBM version 7.5.0.0 - 7.7.2.0.

## Resolution

To resolve the issue, patch the AhsayOBM application to version 7.9.0.0 or above. The instructions can be found by [Clicking Here](#).

## Keywords

MSSQL Server, database, backup source, hostname

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