[V7] ISSUE: Network drives are not displayed by AhsayOBM as a selectable destination for the image spool path when creating a Windows System Backup Set

Article ID: 5200
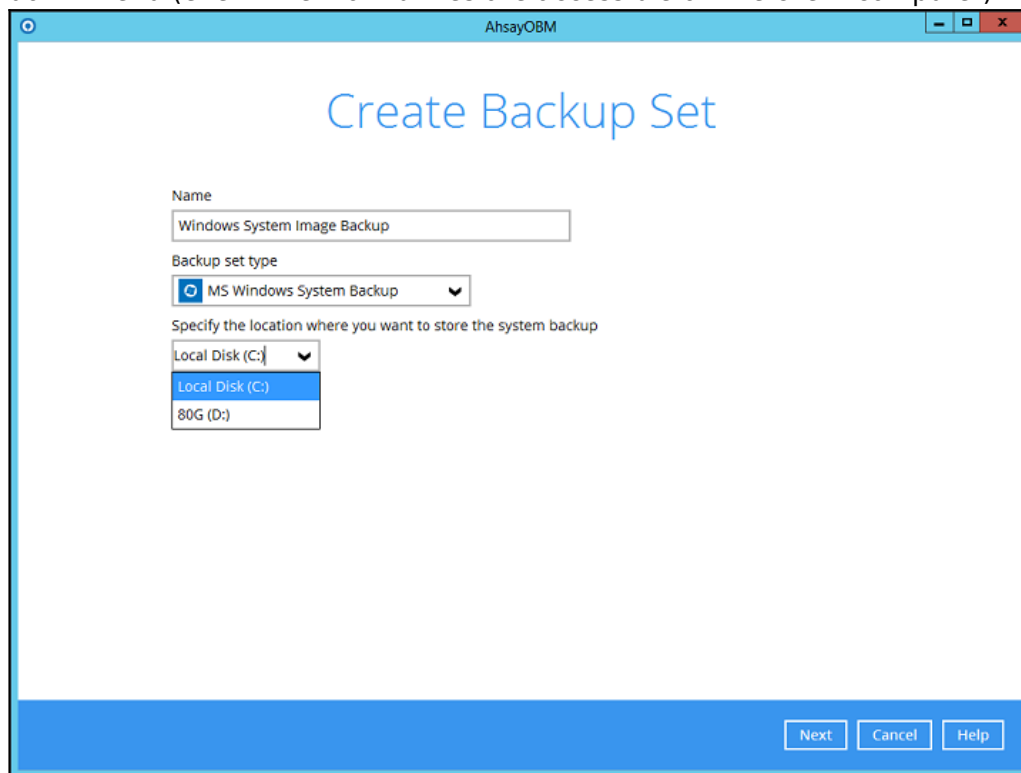**Reviewed:** 2016-10-04
Product Version:
AhsayOBM: 7.5.0.0 - 7.7.2.0
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When creating a Windows System Backup Set, no network drive is displayed as a select-able destination under the **Specify the location where you want to store the system backup** drop down menu (even if network drives are accessible on the client computer).

Cause

This is a known issue with AhsayOBM version 7.5.0.0 - 7.7.2.0

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.9.0.0 or above. The instructions can be found by Clicking Here.

Keywords

network, mapped, spool path, windows system backup