

FAQ: Description of the error events displayed in the AhsayCBS Daily User Report

Article ID: 5186

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Product Version:

AhsayCBS: 7.5.0.0 or above

OS: All platforms

Description

This article contains description of the error events displayed in the AhsayCBS Daily User Report.

WEB VIEW

PRINT VIEW

Daily User report (Administrator)

Generated at : 06:00:00 2016 יום שלישי 23 אוגוסט CST

PROBLEMS

ISSUES

ACTIVITIES

STATISTICS

System

Backup

Restore

Replication

Redirection

| No. | Events | Start Time | End Time | Total No. of Occurrence |
|-----|----------------|---------------------|---------------------|-------------------------|
| 1 | GUIConfigError | 22/08/2016 13:53:53 | 22/08/2016 14:14:37 | 3 |

- Dashboard Error
Error related to listing of error in the Missed Backups, Failed Backups, System Errors, Replication Errors, API Errors, or Email Errors menu on the AhsayCBS web console at Monitoring > Dashboard > To Dos.
- FileServiceError
Error related to the backup and restore operation (e.g. IP is within the restricted range when performing a restore job).
- GroupPolicyError
Error related to migration of backup account or policy group issue.
- GUIConfigError
Error related to setting configuration on the AhsayCBS web console (e.g. failed to create a new backup set with duplicated backup set name).
- PolicyServiceError

When a user login to AhsayOBM / ACB client application, API PolicyService.getUserBackupDestinationOptions is utilized to retrieve the available backup destinations for the backup account in XML format.

Error related to failure to return the information to the client.

- ProfileServiceError
Error related to backup account status (e.g. login failed because account is locked or suspended), or the required add-on module is disabled when performing a backup (e.g. MS SQL Server add-on backup module is not enabled when performing a MS SQL Server backup).
- RoutineJobError
Error related to system routine job of AhsayCBS (e.g. backup log is too large to be zipped and attached to a backup report).
- SystemAuthenticationFailed
Error related to login attempt to the AhsayCBS web console (e.g. no such system user or incorrect password).
- SystemError
Internal system error (e.g. failed to export backup user).
- UserAuthFailed
Error related to login attempt to the AhsayOBM / ACB client application (e.g. no such backup user or incorrect password).
- V6ServiceError
Error related to backup and restore operation operations by a version 6 AhsayOBM / ACB client.

Keywords

email, report, cbs, daily, usage, userreport, reporting

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