

[V7] ISSUE: Cannot access backup set in AhsayOBM for backup set created using the AddBackupSet.do API (with DEFAULT encryption setting)

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Product Version:

AhsayCBS: 7.7.2.24

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

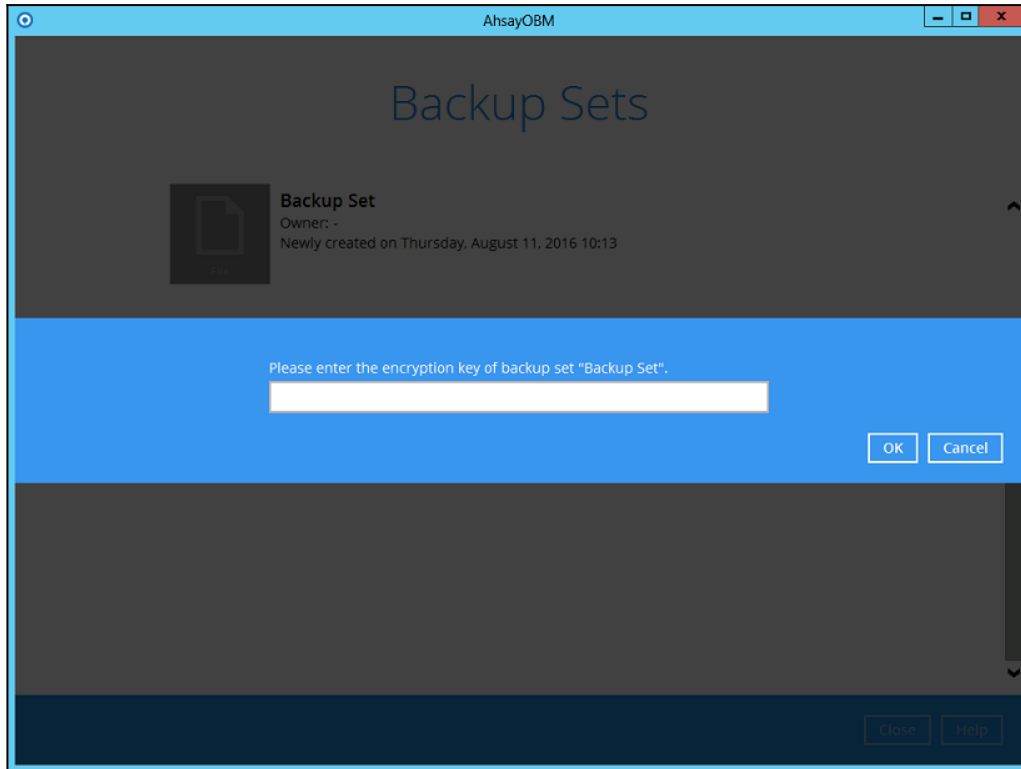
After creating a backup set of any type, using the AddBackupSet.do JSON API with DEFAULT encryption setting:

API call: AddBackupSet.do

JSON Post:

```
{
  "SysUser": "system",
  "SysPwd": "system",
  "LoginName": "username",
  "BackupSetName": "backupset_name",
  "BackupSetType": "FILE",
  "EncryptionType": "DEFAULT"
}
```

When accessing the backup set via the AhsayOBM user interface, user is prompted to enter the encryption key of the backup set:



Note:

When a backup set is created with the default encryption setting, the encryption key will be a random generated key of 44 alpha numeric characters, that is unknown to the user until he / she can access the backup settings to retrieve the key.

Cause

This is a known issue with AhsayCBS, AhsayOBM and AhsayACB version 7.7.2.24.

Only CUSTOM encryption setting / no encryption is properly supported by the AddBackupSet.do JSON API.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.9.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

AddBackupSet.do, backupset, create, add, creating, set, encrypt, encryption, key

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