

[V7] ISSUE: Continuous Backup does not backup any data if [Apply to File Size] setting is set to [Unlimited]

Article ID: 5142

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Product Version:

AhsayCBS: Pre-7.7.0.0

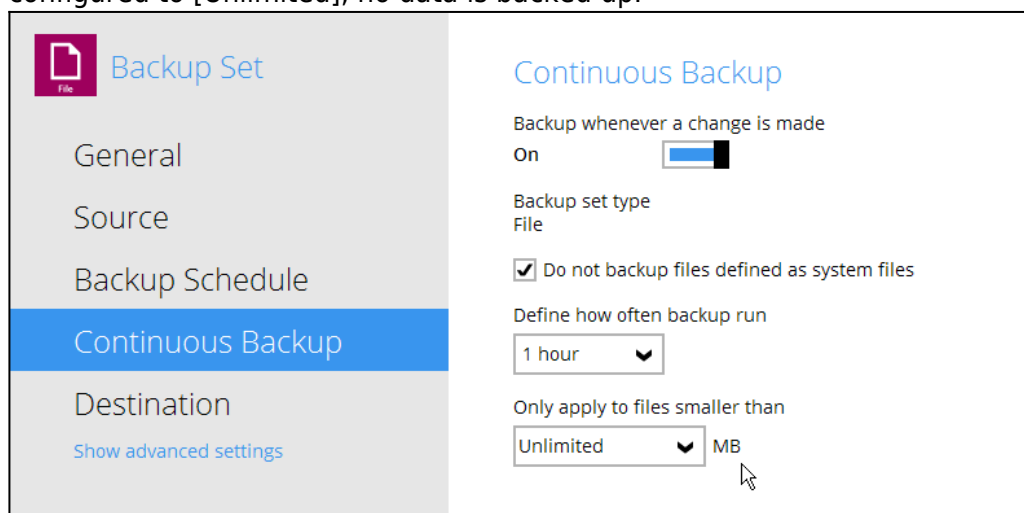
AhsayOBM / AhsayACB: Pre-7.7.0.0

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [\[details\]](#)

Problem Description

For backup set with Continuous Backup enabled, if the [Only apply to files smaller than] setting is configured to [Unlimited], no data is backed up.



The screenshot shows the 'Backup Set' configuration window. On the left is a sidebar with options: General, Source, Backup Schedule, Continuous Backup (highlighted), and Destination. Below 'Destination' is a link 'Show advanced settings'. The main area is titled 'Continuous Backup' and contains the following settings:

- 'Backup whenever a change is made' is set to 'On' with a toggle switch.
- 'Backup set type' is set to 'File'.
- 'Do not backup files defined as system files' is checked.
- 'Define how often backup run' is set to '1 hour' with a dropdown arrow.
- 'Only apply to files smaller than' is set to 'Unlimited' with a dropdown arrow, followed by 'MB'.

Cause

The [Unlimited] value is incorrectly interpreted as 0. This is a known issue with AhsayCBS and AhsayOBM / ACB version 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayOBM / ACB application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

continue, continuous, cdp, cb, periodical

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