[V7] ISSUE: Continuous Backup does not backup any data if [Apply to File Size] setting is set to [Unlimited]

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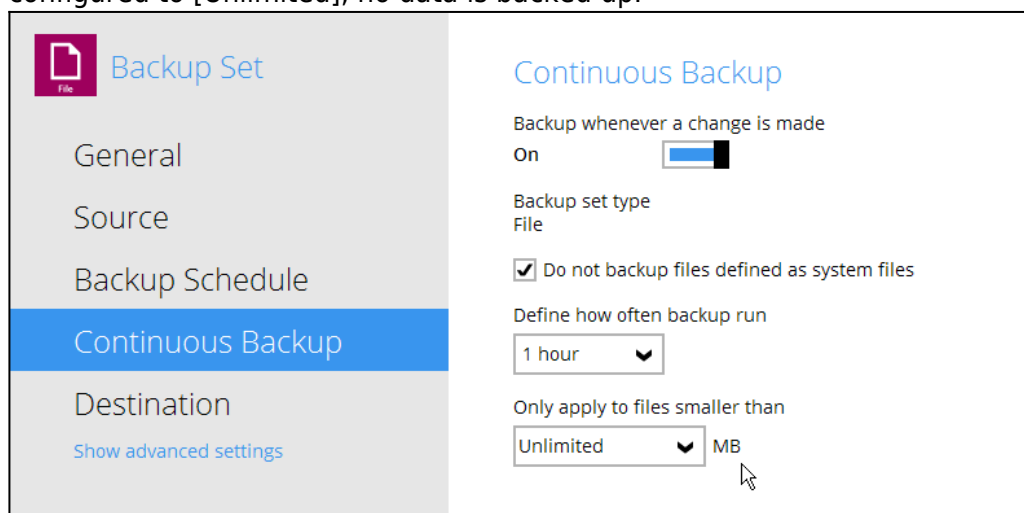
Product Version:
AhsayCBS: Pre-7.7.0.0
AhsayOBM / AhsayACB: Pre-7.7.0.0
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For backup set with Continuous Backup enabled, if the [Only apply to files smaller than] setting is configured to [Unlimited], no data is backed up.

Cause

The [Unlimited] value is incorrectly interpreted as 0. This is a known issue with AhsayCBS and AhsayOBM / ACB version 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayOBM / ACB application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

continue, continuous, cdp, cb, periodical

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