

[V7] ISSUE: Custom default encryption settings are not displayed when creating backup set via the AhsayCBS console

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Product Version:

AhsayCBS: Pre-7.7.0.0

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

Custom default encryption settings are not displayed when creating backup set via the AhsayCBS console.

Note:

Custom default encryption settings can be defined in the Policy Group at:

Policy Group > Default Values > Others > Encryption > Default encryption settings > Encryption Type - Custom

Encryption

Name
Default encryption settings

Applied Modules

☒ File	☒ Microsoft Exchange Server	☒ Microsoft SQL Server
☒ MySQL Database Server	☒ Oracle Database Server	☒ Lotus Domino
☒ Lotus Notes	☒ Windows System Backup	☒ Windows System State Backup
☒ VMWare	☒ Hyper-V	☒ Microsoft Exchange Mailbox
☒ Shadow Protect System Backup		

Encrypt Backup Data

Encryption Type
Custom

Algorithm
AES

✓ X ?

This issue will only affect backup set created via the AhsayCBS console.

Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

default, encryption, encrypting, encrypt, custom, setting

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