[V7] ISSUE: Backup account not suspended automatically after the corresponding user is deleted from the Active Directory (AhsayCBS with Active Directory Integration enabled)

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Product Version:
AhsayCBS: Pre-7.7.0.0
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For AhsayCBS with Windows Active Directory Integration enabled, backup account is not suspended automatically when the corresponding account is deleted from the Active Directory.

Cause

Administrator must manually suspend the backup account, if the corresponding Active Directory account is deleted from the Active Directory.

Resolution

Manually suspend the corresponding backup account, refer to the following steps:

1. Log in to the AhsayCBS console.

2. Under **Backup / Restore**, select **Users, Groups & Policies**, then the corresponding backup account:
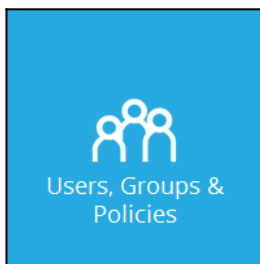
3. Under **User Profile**, select **General**, then modify the **Status** of the backup account to **Suspended**.

4. Click **OK**, then **Save** to save the change.

Keywords

ad, active, directory, suspend, suspension

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