

[V7] ISSUE: RDR License Error displayed and alert emails are sent for AhsayCBS setup that does not use the Redirector module

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Product Version:

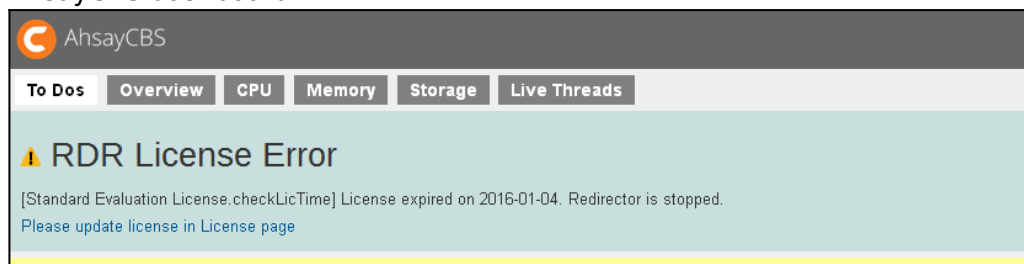
AhsayCBS: Pre-7.7.0.0

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

For AhsayCBS server that does not use the Redirector module, RDR License Error is displayed in the AhsayCBS dashboard:



Alert emails for AhsayRDR evaluation license expiration are also sent to AhsayCBS administrator.

Cause

This is a known issue with AhsayCBS version pre-7.7.0.0.

Resolution

To resolve the issue, patch the AhsayCBS server application to version 7.7.0.0 or above. The instruction can be found by [Clicking Here](#).

Keywords

lic, license, rdr, ahsayrdr, obs, redirector, redirection

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