[V7] ISSUE: CSR generated in AhsayCBS web console is invalid (order of Locality and Country is incorrect)

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Product Version:
AhsayCBS: 7.5.0.0 - 7.5.0.2
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

When generating CSR via the AhsayCBS console at **System Settings** > **Basic** > **SSL Certificate**, the CSR generated is invalid (cannot be used to purchase a SSL certificate).

The following error messages are displayed when decoding the CSR file generated:

Cause

This is a known issue with AhsayCBS 7.5.0.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Generate the CSR file again afterward.

Keywords

ssl, cert, certificate, invalid, country, locale, locality, csr, ca

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