[V7] ISSUE: Index migration is performed by every backup jobs (MS Exchange DAG mail level backup set upgraded from version 6 to 7)

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Product Version:
AhsayOBM: 7.3.2.0 - 7.5.0.2
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For MS Exchange DAG mail level backup set created by AhsayOBM version 6, after upgrading the client application to version 7.3.2.0 - 7.5.0.2, index migration is performed on every backup jobs.

The following informative messages are received in the Backup Job Logs during index migration:

[YYYY/MM/DD hh:mm:ss] [info] [100] Migrating index entry Job="Current" Path="Microsoft Exchange" Type="T" from v6 to v7
[YYYY/MM/DD hh:mm:ss] [cbs] [100] info,"Migrating index entry Job=\"Current\" Path=\"Microsoft Exchange\" Type=\"T\" from v6 to v7",0,0,0,,
...
[YYYY/MM/DD hh:mm:ss] [info] [100] Saving encrypted backup file index to backupset_id/blocks at destination CBS...
[YYYY/MM/DD hh:mm:ss] [info] [100] Saving encrypted backup file index to backupset_id/blocks/YYYY-MM-DD-hh-mm-ss at destination CBS...
...
[YYYY/MM/DD hh:mm:ss] [info] [100] Marking this v6 destination as index migrated to server ...
[YYYY/MM/DD hh:mm:ss] [cbs] [100] info,Marking this v6 destination as index migrated to server ...,0,0,0,,

Note:
Index migration should only be performed once by the initial backup job performed after the upgrade (except if the initial backup job failed).

Cause

This is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayOBM application on all affected Exchange DAG members to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

exchange, server, mail, level, maillevel, mail-lv, dag, migrate, index, indexing, upgrade

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