

# [V7] ISSUE: [MigrateV6Index.migrateIndex] Failed to migrate v6 index (MS Exchange DAG server backup set upgraded from version 6 to 7)

**Article ID:** 5120

**Reviewed:** 2016-01-26

**Product Version:**

AhsayOBM: 7.3.2.0 - 7.5.0.2

OS: Windows

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

For MS Exchange DAG server backup set created by AhsayOBM version 6, after upgrading the client application to version 7.3.2.0 - 7.5.0.2, when performing a MS Exchange DAG server backup, the following error message is received in the [Backup Job Logs](#) :

```
[YYYY/MM/DD hh:mm:ss] [erro] Unable to do backup, Error= [MigrateV6Index.migrateIndex] Failed to migrate v6 index
[YYYY/MM/DD hh:mm:ss] [info] Start Microsoft Exchange backup
[YYYY/MM/DD hh:mm:ss] [info] Start creating Shadow Copy Set...
[YYYY/MM/DD hh:mm:ss] [info] Shadow Copy Set successfully created
[YYYY/MM/DD hh:mm:ss] [info] End Microsoft Exchange backup
...
[YYYY/MM/DD hh:mm:ss] [erro] null
[YYYY/MM/DD hh:mm:ss] [erro] Backup completed with error(s)
```

Note:

This issue will not affect MS Exchange DAG server backup set created by AhsayOBM version 7.

## Cause

This is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.2.

## Resolution

To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

# Keywords

exchange, server, database, dag, migrate, index, indexing, upgrade

From:  
<https://wiki.ahsay.com/> - Ahsay Wiki

Permanent link:  
[https://wiki.ahsay.com/doku.php?id=public:5120\\_issue:migratev6index.migrateindex\\_failed\\_to\\_migrate\\_v6\\_index\\_ms\\_exchange\\_dag\\_server\\_backup\\_set\\_upgraded\\_from\\_version\\_6\\_to\\_7](https://wiki.ahsay.com/doku.php?id=public:5120_issue:migratev6index.migrateindex_failed_to_migrate_v6_index_ms_exchange_dag_server_backup_set_upgraded_from_version_6_to_7)

Last update: **2021/12/15 18:52**