

[V7] ISSUE: Invalid backup source displayed for Exchange 2007 server backup set upgraded from version 6 to 7

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Product Version:

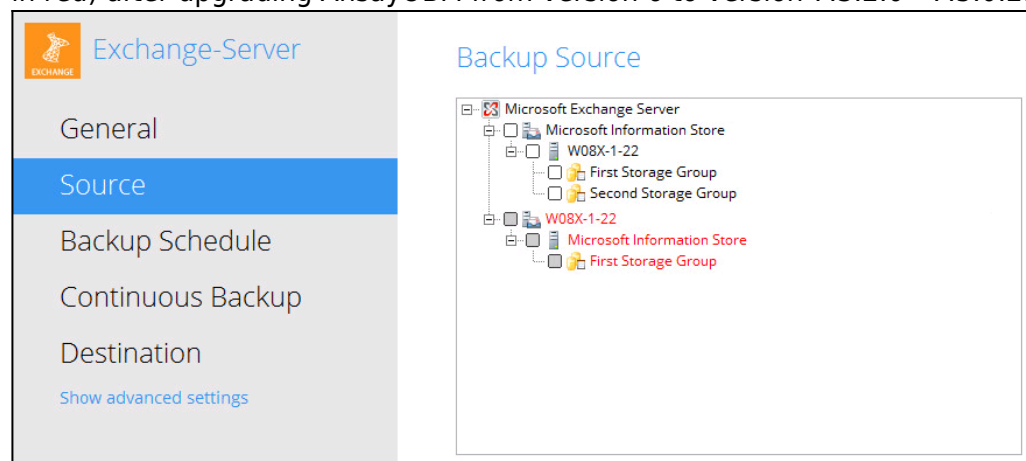
AhsayOBM: 7.3.2.0 - 7.5.0.2

OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

The backup source selection of a MS Exchange 2007 server backup set became invalid (e.g. displayed in red) after upgrading AhsayOBM from version 6 to version 7.3.2.0 - 7.5.0.2:



Note:

With the above issue, no backup job can be performed. This issue will only affect MS Exchange server backup set for Exchange 2007 server.

Cause

This is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Keywords

exchange, server, database, can't, cannot, complete, finish, invalid, incorrect

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