[V7] ISSUE: Incorrect client usage and add-on module usage displayed for sub admin account

Article ID: 5118 **Reviewed:** 2016-01-26

Product Version: AhsayCBS: 7.3.2.0 - 7.5.0.2 OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

The AhsayOBM / ACB client quota usage, and add-on modules quota usage display on the AhsayCBS web console at **System Settings** > **Basic** > **Manage System User** > **Sub Admin** > **Backup User Settings** > **License**, for Sub Admin account are incorrect.

The "Used" value for client quota and all add-on module quota are 0, even if there are quota in use:



Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.5.0.2.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

quota, license, usage, incorrect, invalid

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