

[V7] ISSUE: Encryption setting default to Custom in New Backup Set Wizard for AhsayOBM / AhsayACB version 6 connected to AhsayCBS version 7

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Product Version:

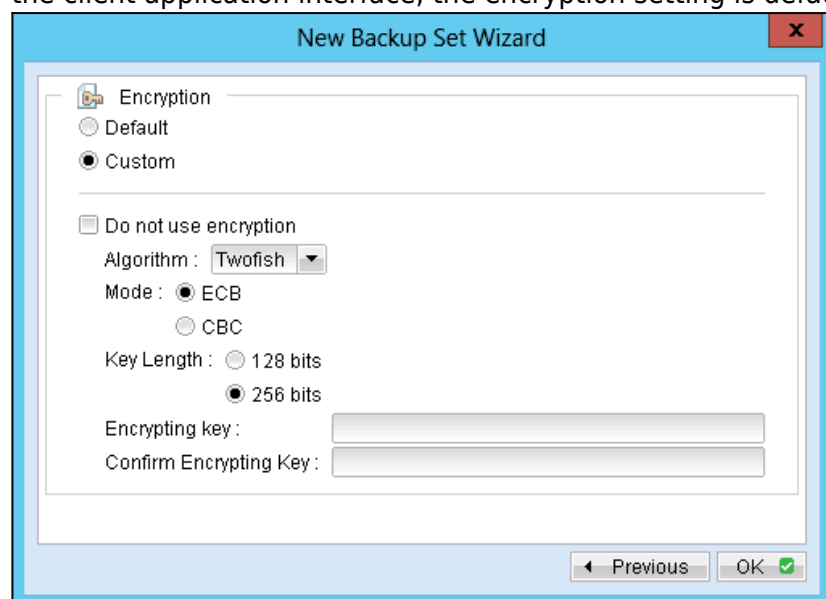
AhsayCBS: 7.3.2.0 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

After upgrading AhsayOBS to AhsayCBS version 7.3.2.0 - 7.5.0.6. When creating a new backup set in the client application interface, the encryption setting is default to "Custom":



Note:

This issue will only affect AhsayOBM / ACB client applications that remain on version 6 after AhsayOBS was upgraded to AhsayCBS version 7.3.2.0 - 7.5.0.6.

Cause

This is a known issue with AhsayCBS version 7.3.2.0 - 7.5.0.6.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.7.0.0 or above. The instructions can be found by [Clicking Here](#).

Alternatively, configure the encryption setting manually in the New Backup Set Wizard, when creating a new backup set on AhsayOBM / ACB version 6.

The following is the default encryption setting of a version 6 backup set:

- Encryption Key: Backup account password at the time when the backup set is created
- Encryption Key Length: 256 bits
- Encryption Algorithm: AES
- Encryption Method: ECB

Keywords

migrate, upgrade, encryption, encrypting, default, key

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