[V7] ISSUE: MS Exchange server backup job cannot run to completion (for backup set with backup schedule disabled)

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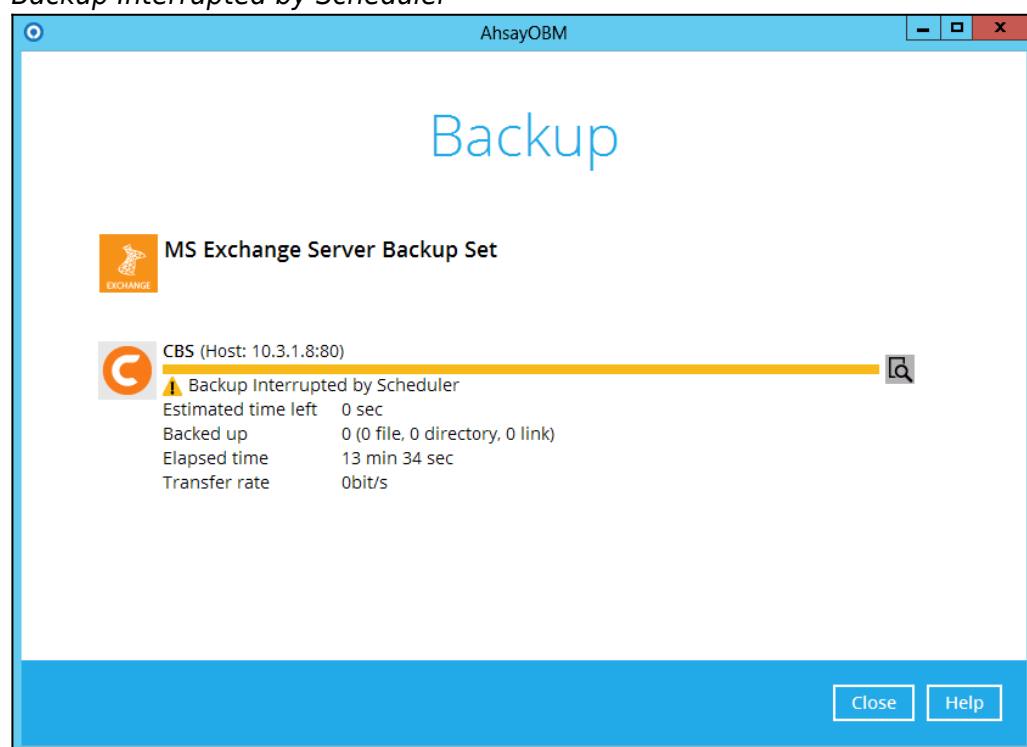**Product Version:**
AhsayOBM: 7.3.2.0 to 7.x
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For MS Exchange server backup jobs that run longer than 5 minutes, if the backup set has no backup schedule, the backup job cannot run to completion.

The following error message is displayed on the backup client interface, or in the backup report:

Backup Interrupted by Scheduler

Note:
This issue will only affect backup set with backup schedule disabled.

Cause

This is a known issue with AhsayOBM 7.3.2.0 - 7.5.0.0.

Resolution

To resolve the issue, patch the AhsayOBM application to version 7.7.0.0 or above. The instructions can be found by Clicking Here.

Keywords

exchange, server, database, can't, cannot, complete, finish