

# [V7] ISSUE: The SQL Server VSS Writer service does not exist as an installed service (cannot create MS SQL database backup set on non-English Windows)

**Article ID:** 5069

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**Product Version:**

AhsayOBM: 7.3.2.0

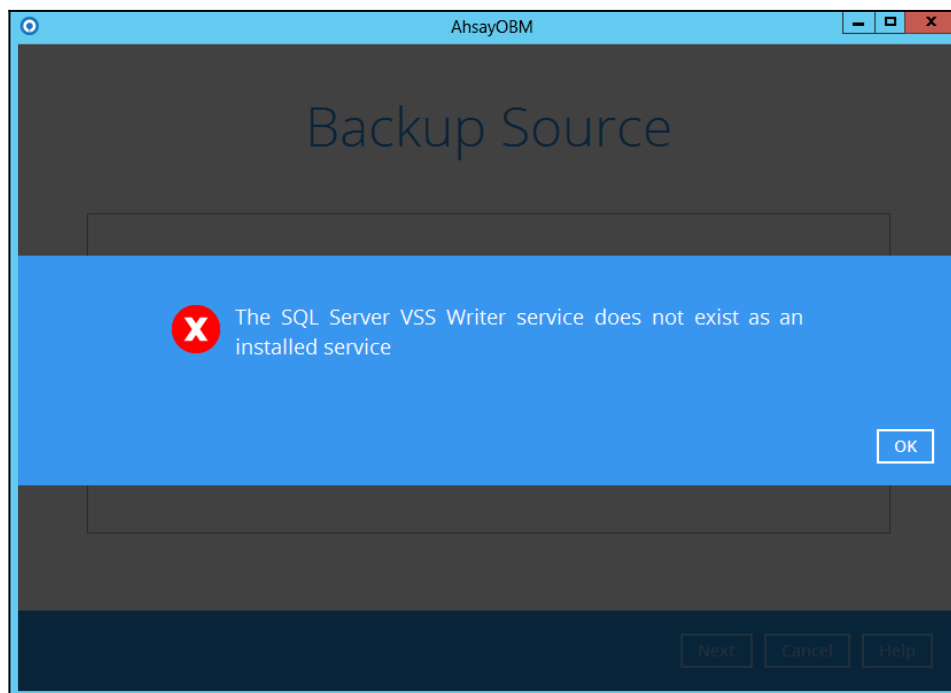
OS: Windows (non-English system locale)

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When creating a MS SQL database backup set on a Windows server set to a non-English system locale, the following error message is received in the AhsayOBM console:

*The SQL Server VSS Writer service does not exist as an installed service*



## Cause

This is a known issue with AhsayOBM version 7.3.2.0.

## Resolution

To resolve the issue, patch the AhsayOBM application to version 7.5.0.0 or above. The instructions can be found by [Clicking Here](#).

## Keywords

MS SQL Server, not, found, vss, volume, shadow, copy, volumeshadowcopy, VSC

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