

[V7] FAQ: How to customize the email reports of AhsayCBS?

This article only applies to Ahsay software version 7

Article ID: 5366

Reviewed: 2019-10-03

Product Version:

AhsayCBS: 7.3 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

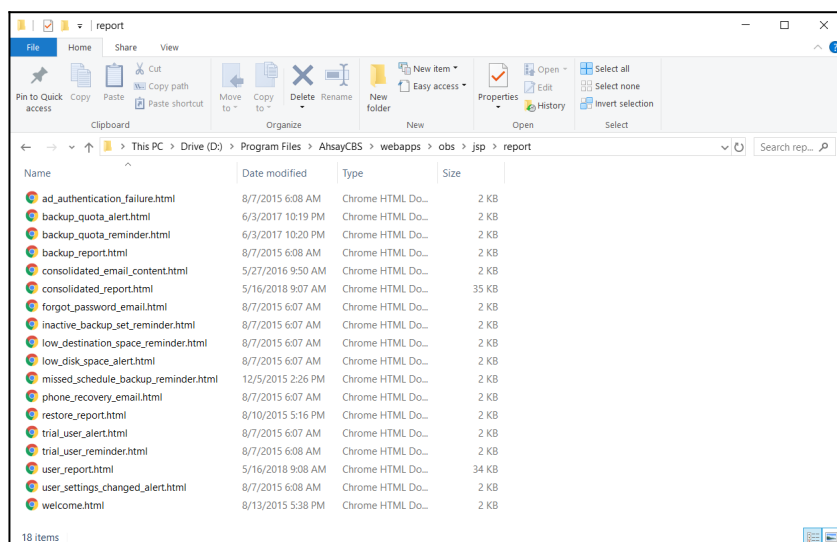
Description

This document contains instructions on how to customize the email reports (e.g. font type, font size, wordings) of your AhsayCBS.

Steps

- To modify the content of email reports (e.g. font), edit the JavaServer Pages (JSP) files located in the following directory:

%CBS-Install_Home%\webapps\obs\jsp\report

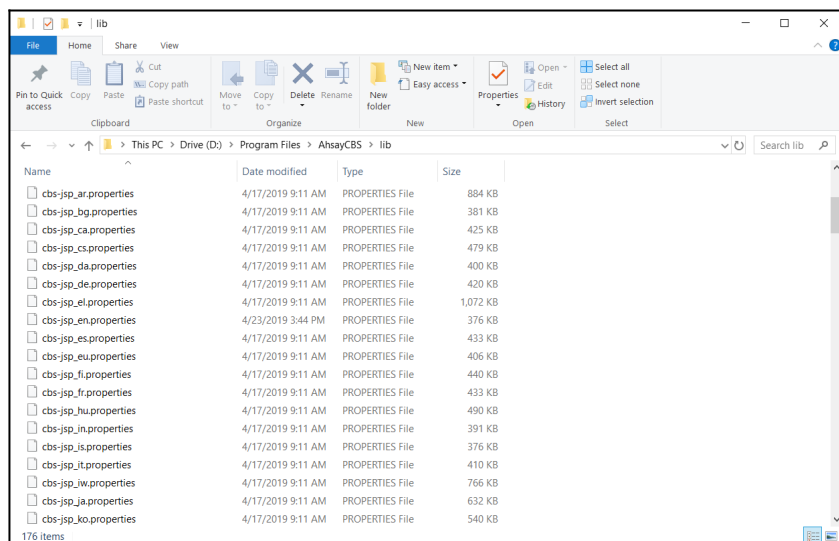


Important: It is highly recommend for administrator to make a copy of the .jsp files as backup before editing them.

Note: Fonts of reports in .pdf format cannot be modified.

- To modify the wordings in email reports, edit the properties files (e.g. cbs-jsp_xx.properties) in the following directory with a text editor:

%CBS-Install_Home%\lib



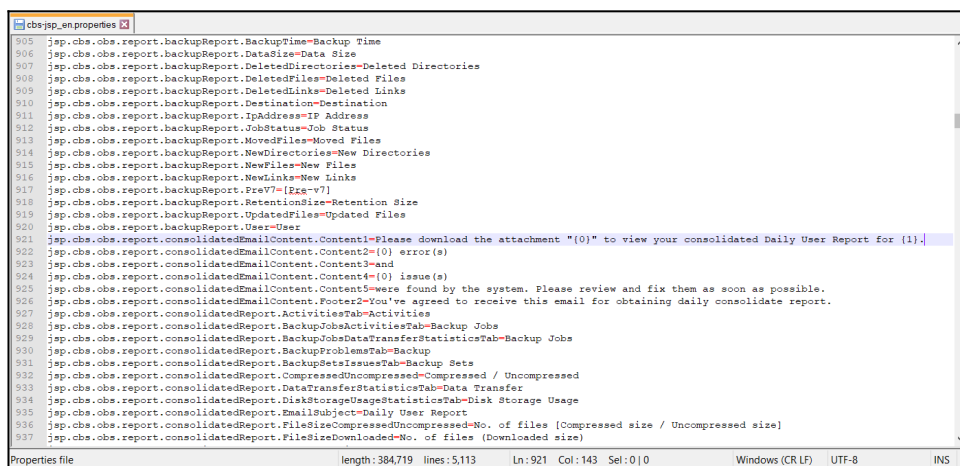
Note: The abbreviation in the file name cbs-jsp_XX.properties corresponds to the language (e.g. en is English).

1. Search for the phrase that you would like to edit, for example:

Please download the attachment "xxxx" to view your consolidated Daily User Report for dd/mm/yyyy.

to

Download the attached "xxxx" to view your Daily User Report for dd/mm/yyyy.



2. Edit the line:

jsp.cbs.obs.report consolidatedEmailContent.Content1=Please download the attachment "{0}" to view your consolidated Daily User Report for {1}.

to

jsp.cbs.obs.report.consolidatedEmailContent.Content1=Download the attached "{0}" to view your Daily User Report for {1}.

3. Save and exit from the text editor.

Important: It is highly recommend for administrator to make a copy of the .jsp files as backup before editing them.

Keywords

custom, customize, customise, modify, modified, edit, brand, branding

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Last update: 2021/12/16 08:19

