v8.1.1.50 Release Notes (02-Apr-2019)

You are recommended to upgrade to this version if the enhancements or the bug fixes listed below are beneficial to you. Otherwise, you may stay with your current version. All users are recommended to first test running this release on a testing server before actually upgrading the production servers.

Limitation / Known Issue of This Version

Deployment / Upgrade

- Due to a bug in AhsayOBM/ACB v7.7.0.0, auto update from v7.7.0.0 to v8.1.1.50 is NOT supported. Auto update from AhsayOBM/ACB v6.27.0.0 and other v7.x/v8.x versions are supported.
- Due to a bug in AhsayOBM/ACB v7.5.0.0 (Linux), auto upgrade from v7.5.0.0/v7.7.0.0 to v8.1.1.50 is NOT supported.
- For AhsayOBS v6 upgraded to AhsayCBS v8, if there are multiple enforcement backup set settings in the same policy group, only the first enforcement backup set settings is migrated.
- Upgrading for AhsayOBS v6 with junction points/symbolic links used in System Home to AhsayCBS v8 is not supported.
- For upgrading customized AhsayCBS from v7.7.2.0 or below, users are required to re-brand the latest cbs.css and upload to AhsayCBS after starting up the AhsayCBS. Otherwise, AhsayCBS will not be able to save the customized predefined destination on the customization page. Please download the latest cbs.css from this link.
- For multi-domain SSL certificates added to CBS before v7.17.0.30, users are required to re-add the SSL certificates to CBS v7.17.0.30 or above, before the certificates can be used on sub-admins accounts.

Backup / Restore

- For MS Exchange (Server)/Lotus Domino/Oracle backup sets upgraded from v6 to v7/v8, a database backup (with in-file delta, if in-file delta is enabled) will be performed in the first backup job after the upgrade.
- AhsayOBM is not able to backup SQL database with special character for MS SQL Backup Set in ODBC mode.

Others

- AhsayCBS User Web console does not support login from RDR.

Note

- AhsayCBS v8.1.1.50 contains v7 hotfixes up to v7.17.1.16 inclusive. If you are upgrading from v7.17.1.17 or above, please download and apply related v8 hotfixes available on Partner Portal.

- Besides the availability of re-branding option, the license key must have valid maintenance in order to build any v8 branded AhsayCBS/OBM/ACB installer.
- As best effort support is provided for Windows Xp and Windows 2003 in v8, the behaviour of Auto Update feature is updated to allow upgrading OBM installed on Windows XP and Windows 2003 to upgrade to v8. This change will affect CBS v7.15.0.8 or above. For more information about supporting platform, please refer to our Software Compatibility List.
- As the management of user storage quota's has changed since AhsyCBS v7.15.6.38, it is not recommended to downgrade to a lower version, as this will reset the user storage quotas for all users on AhsayCBS which can potentially affect your backups.

This release contains the major features listed below:

AhsayCBS

API

- Bug fix - Cannot update Continuous Backup settings by API UpdateBackupSet using "CdpSetttingsV8" in the parameter (ref: CHN-718-18895, FLE-518-84134, T-23248)
- Bug fix - Cannot update UploadFullIfGenDeltaFailed setting by API UpdateBackupSet (ref: DGM-375-17668, T-23290)
- Bug fix - Cannot update DeleteTempFile setting by API UpdateBackupSet for OBM users (ref: EKJ-344-40956, T-23293)
- Bug fix - BackupType value returned by the GetBackupSet.do API is sometimes empty for Exchange server backup set of AhsayCBS v8.1.0.50 (ref: KJQ-563-15536, T-23309)

Application specific backup

- Enhancement - Better Memory Tuning when backup large backup data (many site collections / personal site / OneDrive) for Office365 backup sets (ref: T-23169)
- Enhancement - Skip backup subsite which is restored from other backup software with invalid data (ref: T-23202)
- Enhancement - Support backup and restore > 5000 physical files in "All Files" for Office 365 backup (ref: T-23203)
- Enhancement - Support backup and restore of list item attachments when list items have over 5000 attachments (ref: T-23270)
- Enhancement - Office 365 backup performance tuning when backup large backup data (many site collections / personal site / OneDrive) (ref: T-23218)
- Enhancement - Office 365 restore performance listing file in index (ref: T-23349)
- Enhancement - Office 365 restore performance on restoring outlook mail items (ref: T-23319)
- Enhancement - Office 365 restore performance on large OneDrive and Document Library directories (ref: T-23322)
- Enhancement - Adjust number of thread for backing up mailboxes / site collections concurrently base on CPU and memory usage automatically for O365 backup (ref: AMY-979-31876, T-23411)
- Enhancement -Check site collection existence when restoring Site Collection to Original in GUI and restore job (ref: MWY-175-74275, T-23224)
- Bug fix - Backup speed of Office365 backup sets with OneDrive files is much slower in v8

than in v7 (ref: ZND-460-92809, T-23122)
- Bug fix - Fail to run Office 365 backup with error "Failed to login to cloud service with the credentials provided" when there are invalid mailboxes (ref: TQP-373-91682, TUI-366-49008, T-23107)
- Bug fix - The Office 365 backup will select Public Folder as backup source after upgraded CBS to v8 (ref: VHX-341-75969, FAO-711-73625, T-23113)
- Bug fix - When perform backup on multiple Office365 user accounts, java.util.ConcurrentModificationException error is hit (ref: T-23115)
- Bug fix - Office 365 mailbox backup on v8 is much slower than on v7 for the same set of backup source when there are exactly 50 items in a folder (ref: AGN-191-22459, T-23136)
- Bug fix - When backup 1 item in a directory with many items, backup time is similar to backing up the whole directory for Office 365 backup (ref: T-23160)
- Bug fix - Office 365 backup takes a long time on deleting temporary files and seems to be stuck (ref: YCX-796-47741, T-23228)
- Bug fix - Office 365 backup job is too slow when there is exactly 50 items in a folder (ref: HIQ-116-12763, T-23243)
- Bug fix - Office 365 backup set only restore the structure of the folders are restored but not the files within for files because the filesize is larger than 25MB (ref: LEV-361-45827, T-23264)
- Bug fix - Office 365 Scheduled backup missed with "There are no files selected in backup set '%backupset_name%'" error but Manual backup works fine (ref: DIA-226-52551, MFV-875-70244, T-23382)
- Bug fix - Fail to run Office365 backup with error "Fail to resolve dependency path" (ref: YKB-539-68873, T-23398)
- Bug fix - Fail to run Office365 backup with error "Fail to resolve dependency path ..., Reason = "[Util.Url.getAbsoluteUrl] Invalid relative url ..."" (ref: LBZ-587-33655, ENN-530-11872, T-23409)

Backup Destination

- N/A - No updates have been made in this category

Customization

- Bug fix - The "tick" is not clickable in the Rebrand Clients > Custom Properties on CBS console when using French locale (ref: RKZ-755-55578, T-23098)

Deployment

- N/A - No updates have been made in this category

External applications / systems

- N/A - No updates have been made in this category

File backup

- N/A - No updates have been made in this category

General / Miscellaneous

- Bug fix - Cannot delete HTTPS Connector on CBS due to same port is used in connector (ref: XYI-245-50680, T-23123)

- Bug fix - Unable to startup AJP connector for CBS v8 in shared BIAAS CBS instance in FreeBSD 10 (ref: T-23209)
- Bug fix - Cannot change Backup Type setting of Continuous Backup for Exchange server backup set on AhsayCBS web console (ref: YIL-821-63021, T-23308)

Group Policy / Reseller Panel

- N/A - No updates have been made in this category

High availability / Load balancing

- N/A - No updates have been made in this category

License / Billing module

- Bug fix - Cannot offline activate CBS License by returning error "CBS grace period has expired on 1970-03-02" (ref: NBU-519-51543, T-23188)

Operating systems

- N/A - No updates have been made in this category

Redirection

- N/A - No updates have been made in this category

Replication

- N/A - No updates have been made in this category

Reporting / Email report

- Bug fix - Backup report email with multipart mail body is attaching backup report pdf and an "ATT00002.bin" file (ref: NRF-587-32424, T-23124)
- Bug fix - The backup log from backup report is misalignment (ref: HQE-543-73209, PRF-585-17240, T-23305)
- Bug fix - Failed to send CBS bkup report email due to "Exception reading response, caused by [SocketTimeoutException] Read timed out" (ref: GUN-339-16955, T-23138)
- Bug fix - CBS reported missed backup and sent missed backup emails for successful backup jobs because number of Granular Restore quota is exceeded (ref: ICI-503-41509, T-23171)
- Bug fix - Backup jobs of sub-admin created backup user listed multiple times in "Live Activities" (ref: ZXP-570-59742, YWH-467-81322, T-23265)

Restore / Decrypt

- Bug fix - Unable to show Office365 mail items in restore page (CBS server) (ref: UXZ-309-78892, T-23412)

System maintenance

- Bug fix - "SystemConfigError: Unable to open /proc/curproc/map" logged in [Administrative Logs] > [Activities Log] in FreeBSD 10.4 (ref: T-23254)
- Bug fix - Return error message instead of creating a new job for "GetStatus" request in ACP

if the job cannot be found in the queue (ref: T-23303)

Translation

- N/A - No updates have been made in this category

Upgrade

- N/A - No updates have been made in this category

User experiences

- N/A - No updates have been made in this category

AhsayOBM / AhsayACB

Advertisement

- N/A - No updates have been made in this category

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- Bug fix - Fail to start schedule job of Windows System Backup (ref: QEP-742-54657, T-22588)
- Bug fix - Restoration of VM using "Run Direct" failed due to "Session not found" (ref: T-22820)

Auto upgrade agent

- Bug fix - Fail to upgrade the client application via AUA feature because some of the files are locked by other process (ref: QBE-739-83579, T-23249)

Backup Destination

- N/A - No updates have been made in this category

Customization

- N/A - No updates have been made in this category

Deployment

- Enhancement - Update EV cert of OBC for signing drivers (ref: T-23191)

File backup

- Bug fix - Fail to run file backup with null error when new volumes are adding during backup (ref: GCG-360-90811, GRB-942-60540, T-23132)
- Bug fix - OBM gets error 'Failed to list "%filename%"., Reason = "null"' and it takes longer time to finish after upgraded to v8 (ref:)

General / Miscellaneous

- N/A - No updates have been made in this category

Group Policy / Reseller Panel

- N/A - No updates have been made in this category

License / Billing Module

- N/A - No updates have been made in this category

NAS / Synology OBM / QNAP OBM

- N/A - No updates have been made in this category

Operating systems

- N/A - No updates have been made in this category

Reporting / Email report

- N/A - No updates have been made in this category

Restore / Decrypt

- Bug fix - Oracle 11.2 Restore with error ""ORA_DB_VERSION_NOT_SUPPORT" even though Oracle 11.2 is supported (ref: SAF-901-65388, T-23299)

Software Update

- N/A - No updates have been made in this category

System maintenance

- Bug fix - OBM UI & Service could not be started "Error 1067: The process terminated unexpectedly" after upgraded to v8.1.0.50, causes backup not working (ref: VRX-394-40311, T-23286)
- Bug fix - Office application slowness and screen flickering after AhsayACB installed (ref: VLS-805-40430, ITZ-205-44053, SOW-380-20119, VUA-649-72676, T-23361)

Translation

- Bug fix - English language shown on OBC Opendirect in any localization (ref: DMH-106-29621, T-22789)
- Bug fix - Correction on Spanish translation (ref: JAF-978-55812, T-23220)

Upgrade

- N/A - No updates have been made in this category

User experiences

- N/A - No updates have been made in this category

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