File

Below are the FAQs and Issues related to File backup set type.

FAQs

- Ahsay Hardware Requirement List (HRL) for version 7.3 or above
- Ahsay Software Compatibility List (SCL) for version 7.3 or above
- Ahsay Software Compatibility List (SCL) for Granular and OpenDirect Restore
- How to create a file backup set with AhsayOBM or AhsayACB?
- Transfer rate of backup is very inconsistent (e.g. randomly paused at 0 bit/s)?
- How to find AhsayOBM / AhsayACB logs?
- How to effectively communicate your technical support issue
- Differences between Ahsay Software version 6 & 7

Issues

- Error java.lang.NullPointerException displayed when deleting a backup account
- xhost command not found error when running the RunConfigurator.sh script file
- Error java.lang.NullPointerException displayed when deleting a system account
- Manual backup job is interrupted by scheduler for backup set with schedule to "stop after x hours" enabled
- [UserCacheManager.login] Error message from Active Directory LDAP: error code 49?
- ISSUE: Another backup job is still running. Backup skipped
- "[New File] File="/filename01" Error="[IOException] [NixUtil.c][read] Invalid argument" when backing up files on Linux machine

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