

[V9] Supported Microsoft 365 Services for Ahsay Microsoft 365 Backup

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Version: 9.7.0.0 or above

Supported Services

Below are the supported services of Microsoft 365 Backup module. It is also specified in the table some services that are currently not yet supported by the Microsoft 365 Backup module.

Service	Supported?
Exchange (Outlook)	✓
OneDrive	✓
SharePoint Personal Site	✓
SharePoint Site Collections	✓
Teams	✓
Yammer	X
Stream	X
Power BI	X
Power Apps	X

Supported Outlook Mailbox Types

Below are the supported Outlook Mailbox types of Microsoft 365 Backup.

Type	Supported?
Public Folder	✓
Public Folder Mailbox	✓
User Mailbox	✓
Equipment Mailbox	✓
Room Mailbox	✓
Shared Mailbox	✓
Archive Mailbox	✓
Distribution Group	X
Dynamic Distribution Group	X
Microsoft 365 Group	X
Security Group	X

1. For backing up Shared Mailbox on AhsayACB, it is required to set a password to the Shared Mailbox on Microsoft 365 portal, such that it can be logged in on AhsayACB

- to create backup set.
2. For backing up Public Folder, a licensed Exchange Administrator or a licensed user with Public Folder permission is required.

Supported Outlook Items

Below are the items that you can backup or restore from an Outlook mailbox.

Item	Supported?
Archive	✓
Calendar	✓
Clutter	✓
Contacts	✓
Deleted Items	✓
Drafts	✓
Inbox	✓
Junk Emails	✓
Notes	✓
RSS Feeds	✓
Sent Items	✓
Tasks	✓
Trash	✓
Companies	X
Conversation History	X
External Contacts	X
GAL Contacts	X
Journal	X
Organizational Contacts	X
Outbox	X
People Centric Conversation Buddies	X
Person Meta Data	X
Recipient Cache	X
Search Folders	X
Social Activity Notifications	X
Sync Issues	X

AhsayOBM supports the folder types which are shown in the Outlook Web Access (OWA), except the Conversation History because it is not related to mail objects.

Supported OneDrive Items

Below are the OneDrive items that you can backup or restore from a Microsoft 365 backup set.

Item	Supported?
Folders	✓
Files	✓
Access Permissions	✓
Albums	✗
Recycle Bin	✗
Tag	✗

Supported Teams Chat / Channel Items

Below are the items that you can backup or restore from Teams Chat / Channel from a Microsoft 365 backup set.

Item	Supported?
Attachments	✓
Channel Replies	✓
Chat & Channel message	✓
Loop List (fluid)	✗
Mentions	✓
One-on-one & Group Chat	✓
Public & Private Channel	✓
Reactions	✓
Voice message (created via mobile app)	✗

AhsayOBM supports backup and restore of attachments from OneDrive / Group Site only when it is selected in the backup source.

Supported SharePoint Site Collections / Personal Site Items

Below are the SharePoint Site Collections / Personal Site items that you can backup or restore from a Microsoft 365 backup set.

Item	Supported?
Announcements	✓

Item	Supported?
Assets Libraries	✓
Bright Banner	✓
Calendar	✓
Contacts	✓
Custom Lists	✓
Data Connection Libraries	✓
Discussion Boards	✓
External Lists	✓
Form Libraries	✓
General Settings	✓
Import Spreadsheets	✓
Issue Tracking	✓
Links	✓
Look and Feel	✓
Manage Site Features	✓
Newsfeed	✗
Permissions and Management	✓
Picture and Libraries	✓
Report Libraries	✓
Site Collection Features	✓
Site Page	✓
Survey	✓
Version History	✓
Wiki / Page Libraries	✓

1. For the General Settings, only the List Name can be restored.
2. For the Look and Feel, only the Title can be restored.
3. For the Version History and Permissions and Management, the backup and restore are supported for OneDrive and SharePoint documents (Document Library) only.

Supported SharePoint Site Level Collection

Below are the SharePoint Site Level Collection Items that you can backup or restore from a Microsoft 365 backup set.

Item	Supported?
Team Site	✓
Team Site (Classic Experience)	✓
Blog	✓
Project Site	✓

Item	Supported?
Developer Site	✓
Community Site	✓
Document Center	✓
eDiscovery Center	✓
Records Center	✓
Business Intelligence Center	✓
Compliance Policy Center	✓
Enterprise Search Center	✓
Community Portal	✓
Basic Search Center	✓
Visio Process Repository	✓
Enterprise Wiki	✓
Publishing Portal	✓
Modern Communication Site	✓
Modern Team Sites	✓

Supported Site Column Type

Below are the Site Column Type that you can backup or restore from a Microsoft 365 backup set.

Type	Supported?
CalendarFolderType	✓
CalendarItemType	✓
ContactItemType	✓
ContactsFolderType	✓
DistributionListType	✓
FolderType	✓
MeetingCancellationMessageType	✓
MeetingMessageType	✓
MeetingRequestMessageType	✓
MeetingResponseMessageType	✓
MessageType	✓
PostItemType	✓
SearchFolderType	✓
TasksFolderType	✓
TaskType	✓
UserConfigurationType	✓

Supported Public Folder Items

Below are the Public Folder Items that you can backup or restore from a Microsoft 365 backup set.

Item	Supported?
Folders	✓
Files	✓

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