# ISSUE: You do not have permission to perform this action or access this resource. 403 Forbidden (Office 365 restore)

**Article ID:** 8074
**Reviewed:** 14/04/2020

**Product Version:**
AhsayCBS / AhsayOBM / AhsayACB: 8.1.0.0 or above
OS: All platforms

## Problem Description

When performing an Office 365 restore of items OneDrive and or SharePoint, the following warning message is received in the restore report:

| No. | Type | Timestamp | Log |
|---|---|---|---|
| * | ... | ... | ... |
| * | warn | YYYY/MM/DD hh:mm:ss | Fail to update File "/directory/folder/file", Reason = "Access denied. You do not have permission to perform this action or access this resource. 403 Forbidden" |
| * | ... | ... | ... |

## Cause

This warning is returned by Office 365, indicating the “Allow users to run custom script” is disabled.

## Resolution

To resolve this issue, enable the "allow custom script" option on the Office 365 domain.  Refer to the following Microsoft Document for details on how to enable such option:

https://docs.microsoft.com/en-us/sharepoint/allow-or-prevent-custom-script

## Keywords

office 365, SharePoint, access denied, 403 forbidden, permission, custom script

From:
https://wiki.ahsay.com/ - **Ahsay Wiki**

Permanent link:
**https://wiki.ahsay.com/doku.php?id=public:8074_you_do_not_have_permission_to_perform_this_action_or_access_this_resource_403_forbidden&rev=1605629636**

Last update: **2020/11/18 00:13**