

# [V8] ISSUE: You do not have permission to perform this action or access this resource. 403 Forbidden (Office 365 restore)

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## Product Version:

AhsayCBS / AhsayOBM / AhsayACB: 8.1.0.0 to 8.x

OS: Windows

## Problem Description

When performing an Office 365 restore of items OneDrive and or SharePoint, the following warning message is received in the restore report:

| No. | Type | Timestamp           | Log  |
|-----|------|---------------------|--|
| *   | ...  | ...                 | ...  |
| *   | warn | YYYY/MM/DD hh:mm:ss | Fail to update File "/directory/folder/file", Reason = "Access denied. You do not have permission to perform this action or access this resource. 403 Forbidden" |
| *   | ...  | ...                 | ...  |

## Cause

This warning is returned by Office 365, indicating the "Allow users to run custom script" is disabled.

## Resolution

To resolve this issue, enable the "allow custom script" option on the Office 365 domain. Refer to the following Microsoft Document for details on how to enable such option:

<https://docs.microsoft.com/en-us/sharepoint/allow-or-prevent-custom-script>

## Keywords

office 365, SharePoint, access denied, 403 forbidden, permission, custom script

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