

[V8] ISSUE: Unable to do backup (Failed to download v6 index) when performing backup after upgrading AhsayCBS to 8.1 or above

Article ID: 8058

Reviewed: 2019-06-15

Product Version:

AhsayACB / AhsayOBM: 8.1 to 8.x

OS: All platforms

Problem Description

After upgrading the backup server from version 6 to 8.1 or above, the following error message is displayed when performing a backup of any type: