# [V8] ISSUE: The network path was not found. (Error code=53)

Article ID: 8044

Reviewed: 2019-03-29

**Product Version:** 

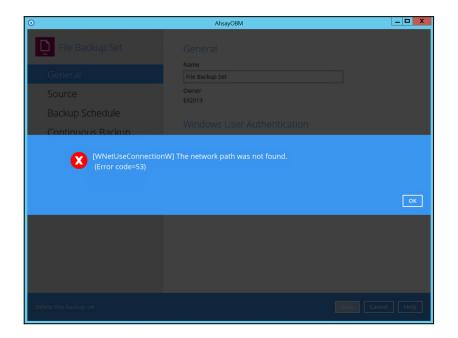
AhsayACB / AhsayOBM: 8.1 to 8.x

**OS: Windows** 

## **Problem Description**

When trying to change the setting of a backup set in the AhsayOBM / ACB user interface, the following error message is displayed after pressing the Save button:

[WNetUseConnectionW] The network path was not found. (Error code=53)



#### Cause

The message suggests that the domain name / host name, or login credentials entered in the Windows User Authentication setting is incorrect.

### Resolution

To resolve the issue, confirm on the Windows User Authentication setting. Ensure that everything entered are correct.

## **Keywords**

WNetUseConnectionW, network, errorcode, err, 53

From:

https://wiki.ahsay.com/ - Ahsay Wiki

Permanent link:

https://wiki.ahsay.com/doku.php?id=public:8044\_issue:network\_path\_was\_not\_found\_error\_code\_53

Last update: 2021/12/13 07:54

https://wiki.ahsay.com/ Printed on 2024/03/29 06:30