ISSUE: The network path was not found. (Error code=53)

This article only applies to Ahsay software version 7

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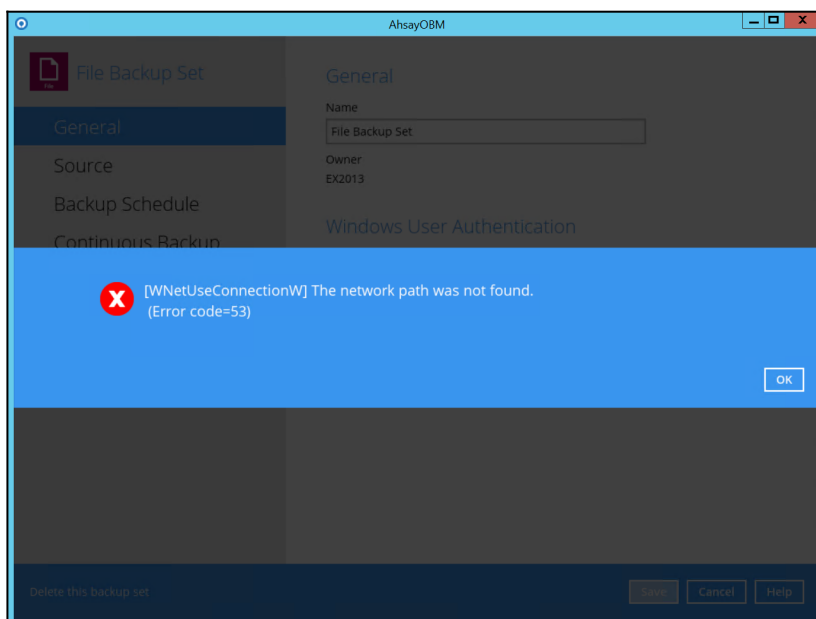
Product Version:
AhsayACB / AhsayOBM: 7.3 or above
OS: Windows

Problem Description

When trying to change the setting of a backup set in the AhsayOBM / ACB user interface, the following error message is displayed after pressing the Save button:

[WNetUseConnectionW] The network path was not found. (Error code=53)

Cause

The message suggests that the domain name / host name, or login credentials entered in the Windows User Authentication setting is incorrect.

Resolution

To resolve the issue, confirm on the Windows User Authentication setting. Ensure that everything entered are correct.

Keywords

WNetUseConnectionW, network, errorcode, err, 53

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