

[V7] ISSUE: Error [BackupSetIndex.init] when performing a restore

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Product Version:

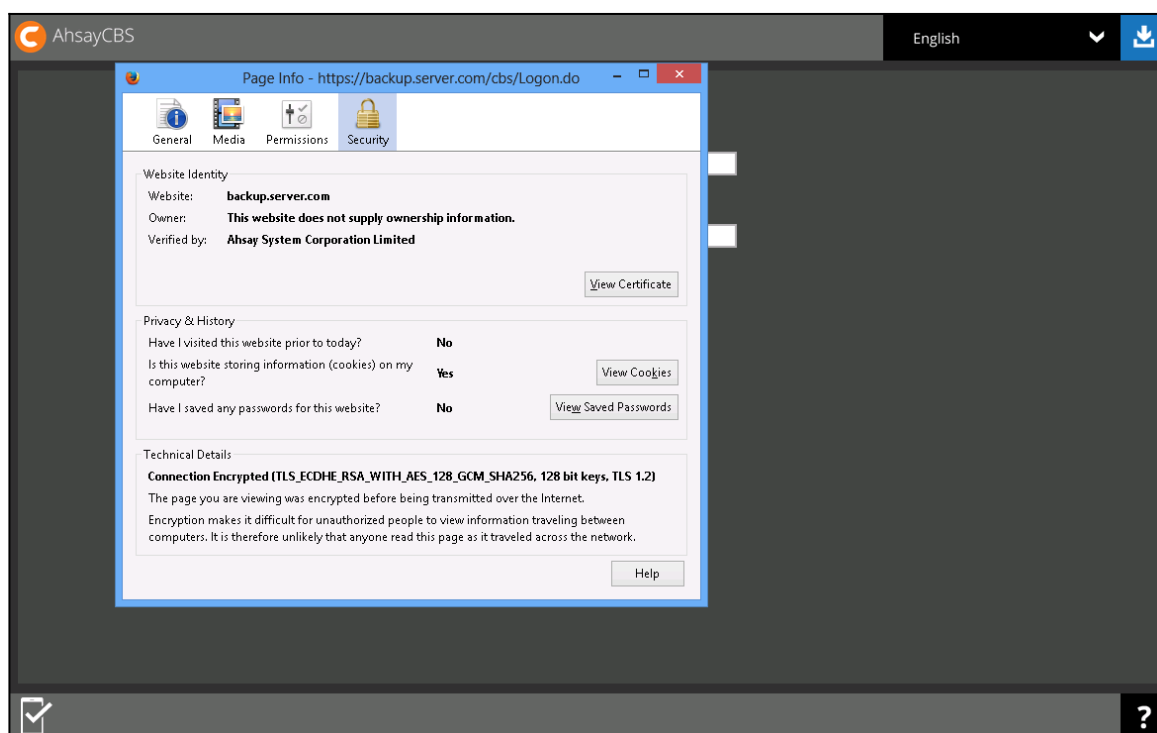
AhsayACB / AhsayOBM: 7.3.0.0 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

After installing a valid SSL certificate, the default SSL certificate is still used when accessing the AhsayCBS web console over HTTPS:



Cause

This issue can occur if the newly installed SSL certificate is not enabled for the corresponding HTTPS connector.

Resolution

To resolve the issue, ensure that the **SSL Certificate** setting for the affected HTTPS connector is correctly configured:

1. Login to the AhsayCBS web console.
2. Under **System Settings**, select **Basic**, then **General**.
3. Select the corresponding HTTPS connector under **Connectors**.
4. Ensure that the correct SSL certificate is selected under the **SSL Certificate** setting.

Add New Web Server Setting

Add a new set of web server settings below for your users to access this server.

Web Server

IP
0.0.0.0

Port
8443

Protocol
HTTPS

Max Connection
2000

Connection Timeout
120000

Max Keep Alive Request
1000

SSL Certificate
Default SSL Certificate

✓ X ?

5. Click **OK**, then **Save** to save the new setting.

Keywords

obm, acb, ahsayobm, ahsayacb, restore, restoring, BackupSetIndexinit, BackupSetIndex, init

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