[V7] ISSUE: Error [BackupSetIndex.init] when performing a restore

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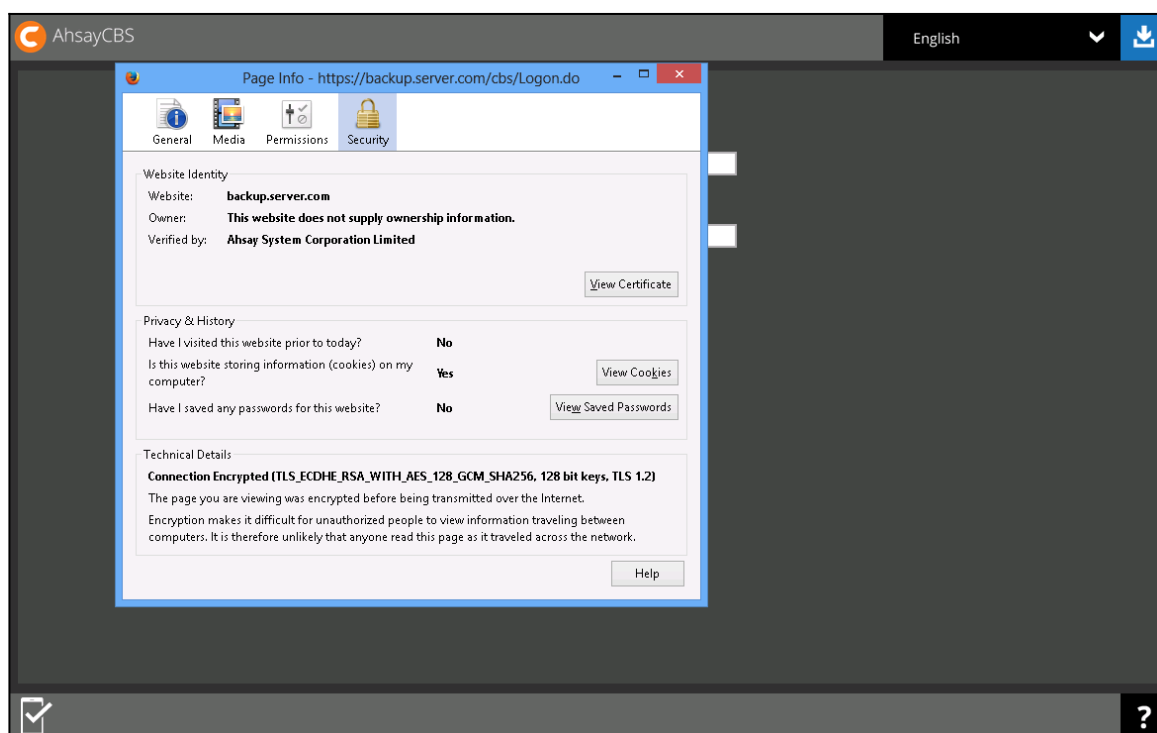**Reviewed:** 2018-05-08

Product Version:
AhsayACB / AhsayOBM: 7.3.0.0 to 7.x
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

After installing a valid SSL certificate, the default SSL certificate is still used when accessing the AhsayCBS web console over HTTPS:

Cause

This issue can occur if the newly installed SSL certificate is not enabled for the corresponding HTTPS connector.

Resolution

To resolve the issue, ensure that the **SSL Certificate** setting for the affected HTTPS connector is correctly configured:

1. Login to the AhsayCBS web console.
2. Under **System Settings**, select **Basic**, then **General**.
3. Select the corresponding HTTPS connector under **Connectors**.
4. Ensure that the correct SSL certificate is selected under the **SSL Certificate** setting.

5. Click **OK**, then **Save** to save the new setting.

Keywords

obm, acb, ahsayobm, ahsayacb, restore, restoring, BackupSetIndexinit, BackupSetIndex, init