

# [V7] ISSUE: Error [BackupSetIndex.init] when performing a restore

**Article ID:** 5339

**Reviewed:** 2018-05-08

**Product Version:**

AhsayACB / AhsayOBM: 7.3.0.0 to 7.x

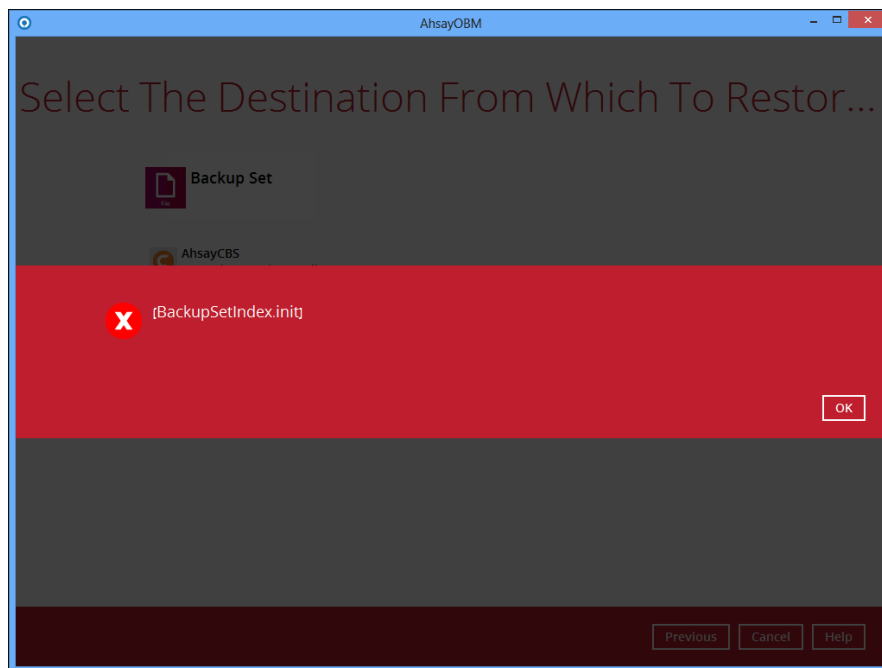
OS: All platforms

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When performing a restore of any backup type, the following error is displayed on the AhsayOBM / ACB user interface:

*[BackupSetIndex.init]*



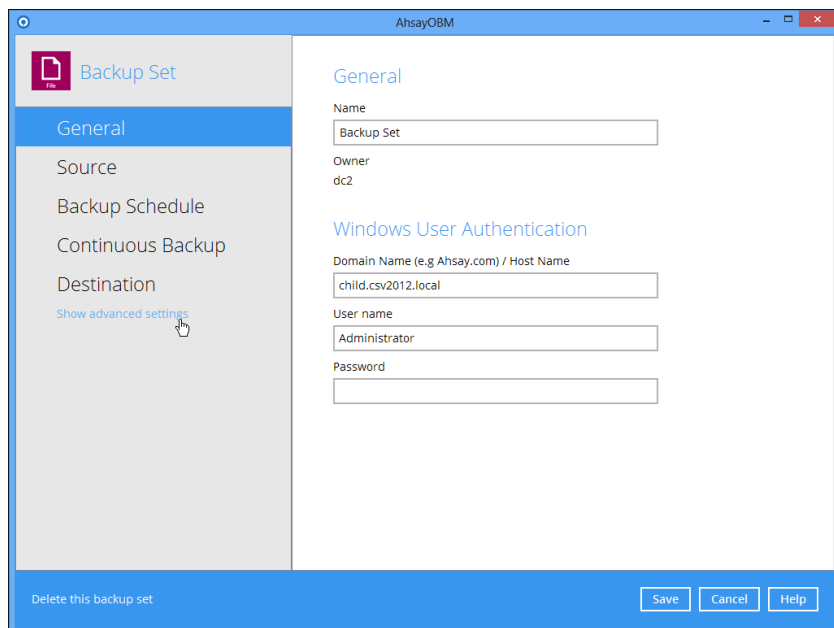
## Cause

This issue can occur if the temporary folder configured for the backup set is not accessible to the backup client application.

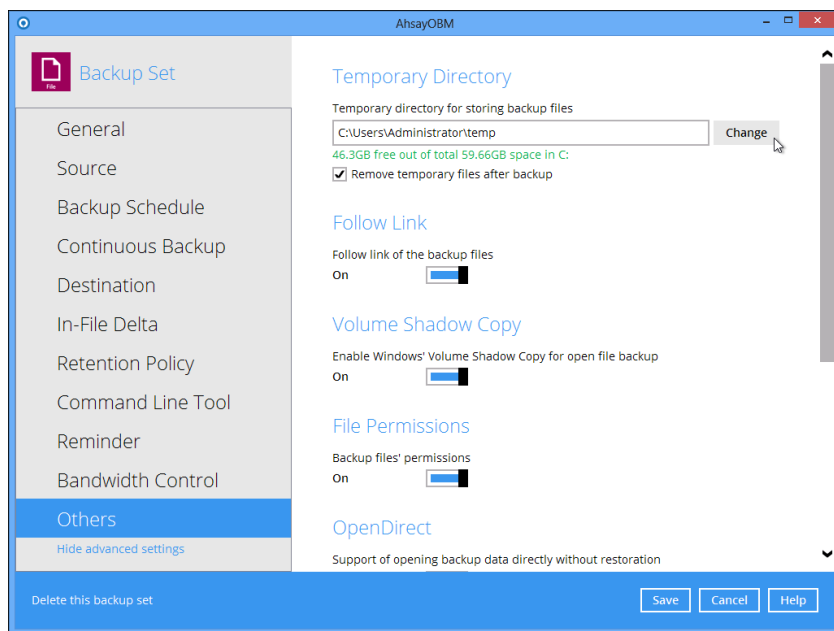
## Resolution

To resolve the issue, modify the temporary folder setting to another folder that is accessible to the backup client:

1. Login to the AhsayOBM / ACB user interface.
2. Select **Backup Sets**, then the corresponding backup set.
3. Click **Show advanced settings**, then Others.



4. Modify the **Temporary Directory** setting to another folder that is accessible to the backup client.



5. Perform the restore again afterward.

## Keywords

obm, acb, ahsayobm, ahsayacb, restore, restoring, BackupSetIndexinit, BackupSetIndex, init, BackupSetIndex.init

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