

# [V7] ISSUE: Cannot remove non-existing backup source (Cloud File backup)

**Article ID:** 5336  
**Reviewed:** 2018-04-24

**Product Version:**  
AhsayCBS: 7.9.0.0 - 7.15.2.2  
OS: All platforms

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When performing a Cloud File backup, the following warning message is received in the backup report:

No.	Type	Timestamp	Log
*	...	...	...
*	warn	YYYY/MM/DD hh:mm:ss	<a href="#">Backup source "backup_source_path" does not exist!</a>
*	...	...	...

**Note:**  
The corresponding data path had been deleted from the backup source location (e.g. from the cloud storage), but the user cannot remove non-existing backup source via the Backup Source selection menu on the AhsayCBS console.

## Cause

This is a known issue with AhsayCBS version 7.9.0.0 - 7.15.2.2.

## Resolution

To resolve the issue, patch the AhsayCBS application to version 7.15.4.10 or above. The instructions can be found by [Clicking Here](#).

## Keywords

cloud, file, delete

From:  
<https://wiki.ahsay.com/> - **Ahsay Wiki**

Permanent link:  
[https://wiki.ahsay.com/doku.php?id=public:5336\\_cannot\\_remove\\_nonexisting\\_backupsourcesource\\_cloud\\_file\\_backup](https://wiki.ahsay.com/doku.php?id=public:5336_cannot_remove_nonexisting_backupsourcesource_cloud_file_backup) 

Last update: **2021/12/16 07:38**