

[V7] ISSUE: Granular Restore / OpenDirect option is disable after updating backup set with UpdateBackupSet.do XML API call

Article ID: 5328

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Product Version:

AhsayCBS: Pre-7.15.4.10

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

For VMware and Hyper-V VM backup sets with the Granular Restore option enabled, or file backup sets with the OpenDirect option enabled:

Destination

In-File Delta

Retention Policy

Command Line Tool

Reminder

Bandwidth Control

Others

Hide advanced settings

Granular Restore

Support of granular restoration for individual files inside virtual machine

On ☒

Compressions

Select compression type

No Compression

Encryption

Do not use encryption

Delete this backup set

Save Cancel Help

Destination

In-File Delta

Retention Policy

Command Line Tool

Reminder

Bandwidth Control

Others

Hide advanced settings

OpenDirect

Support of opening backup data directly without restoration

On ☒

Compressions

Select compression type

No Compression

Encryption

Do not use encryption

Delete this backup set

Save Cancel Help

The Granular Restore / OpenDirect option is disabled unexpectedly, after editing the backup set's setting with UpdateBackupSet.do XML API calls.

Note:

User should not be able to modify the OpenDirect and Granular Restore settings after the backup set is created.

Cause

This is a known issue with AhsayCBS version pre-7.15.4.10.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.15.4.10 or above. The instructions can be found by [Clicking Here](#).

Keywords

UpdateBackupSet, external, api, UpdateBackupSet.do

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