[V7] ISSUE: Granular Restore / OpenDirect option is disable after updating backup set with UpdateBackupSet.do XML API call
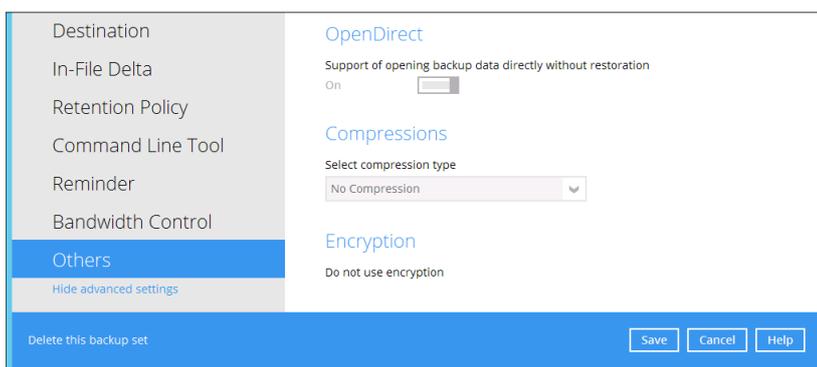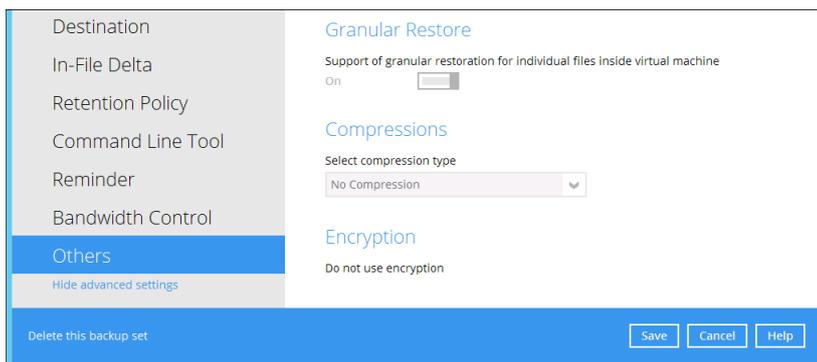
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Product Version:
AhsayCBS: Pre-7.15.4.10
OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [details]

Problem Description

For VMware and Hyper-V VM backup sets with the Granular Restore option enabled, or file backup sets with the OpenDirect option enabled:

The Granular Restore / OpenDirect option is disabled unexpectedly, after editing the backup set's setting with UpdateBackupSet.do XML API calls.

Note:
User should not be able to modify the OpenDirect and Granular Restore settings after the backup set is created.

Cause

This is a known issue with AhsayCBS version pre-7.15.4.10.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.15.4.10 or above. The instructions can be found by Clicking Here.

Keywords

UpdateBackupSet, external, api, UpdateBackupSet.do

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