

ISSUE: java.lang.NullPointerException error is returned when calling GetBackupJobReportSummary.do API

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Product Version:

AhsayCBS: Pre-7.15.4.10

OS: All platforms

Problem Description

java.lang.NullPointerException error is returned when calling the GetBackupJobReportSummary.do API for a missed backup job.

For example:

API call: GetBackupJobReportSummary.do

JSON Post:

```
{
  "SysUser": "system",
  "SysPwd": "system",
  "LoginName": "username",
  "BackupSetID": "backupset_id",
  "BackupJobID": "YYYY-MM-DD-hh-mm-ss"
}
```

JSON Return:

```
{
  "Status": "Error",
  "Message": "java.lang.NullPointerException",
  "ExptType": "java.lang.NullPointerException"
}
```

Note: This issue will only occur when retrieving backup job report summary for scheduled backup job that are missed.

Cause

This is a known issue with AhsayCBS version pre-7.15.4.10.

Resolution

To resolve the issue, patch the AhsayCBS application to version 7.15.4.10 or above. The instructions can be found by [Clicking Here](#).

Keywords

GetBackupJobReportSummary.do, external, api, GetBackupJobReportSummary

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