

ISSUE: Failed to commit journal. Not all data can be written to blocks available

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Product Version:

AhsayACB / AhsayOBM: 7.3.0.0 or above

OS: All platforms

Problem Description

When performing a backup of any type, the following error message is received in the backup report:

No.	Type	Timestamp	Log
*
*	info	...	Start running post-commands
*
*	erro	YYYY/MM/DD hh:mm:ss	[g] [BlockDB.init][BlockFileCorruptedExpt] Error initializing bptree, temp_path\index\index.b2b, Error=[BlockFile.commitFromJournal] Failed to commit journal, caused by [g] [BlockFile.commitFromJournal] Failed to commit journal, caused by [RuntimeException] [CommitJournal.run] error, caused by [f] [BlockFile.saveForJournal] Not all data can be written to blocks available
*

Cause

The message suggests that there was an issue writing to the allocated data block.

Resolution

To resolve the issue, perform the following steps:

1. Patch the AhsayOBM / ACB application to version 7.15.2.2 or above. The instructions can be found by [Clicking Here](#).
2. Perform a Data Integrity Check for the affected backup set afterward. Refer to the following KB articles for details on how to start the check:

[FAQ: How to run a Data Integrity Check for backup data stored in backup destination](#)

[FAQ: How to run a Data Integrity Check on AhsayOBM version 7 on Linux \(CLI\) machine](#)

3. Perform the backup again to see if the problem persists.

Keywords

BlockDB, init. BlockFileCorruptedExpt, initializing, bptree, index.b2b, BlockFile, commitFromJournal, journal, RuntimeException, saveForJournal

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