

# [V7] ISSUE: Windows Server Backup is not installed (MS Windows System / System State backup)

**Article ID:** 5311

**Reviewed:** 2018-02-27

**Product Version:**

AhsayACB / AhsayOBM: 7.3.0.0 to 7.x

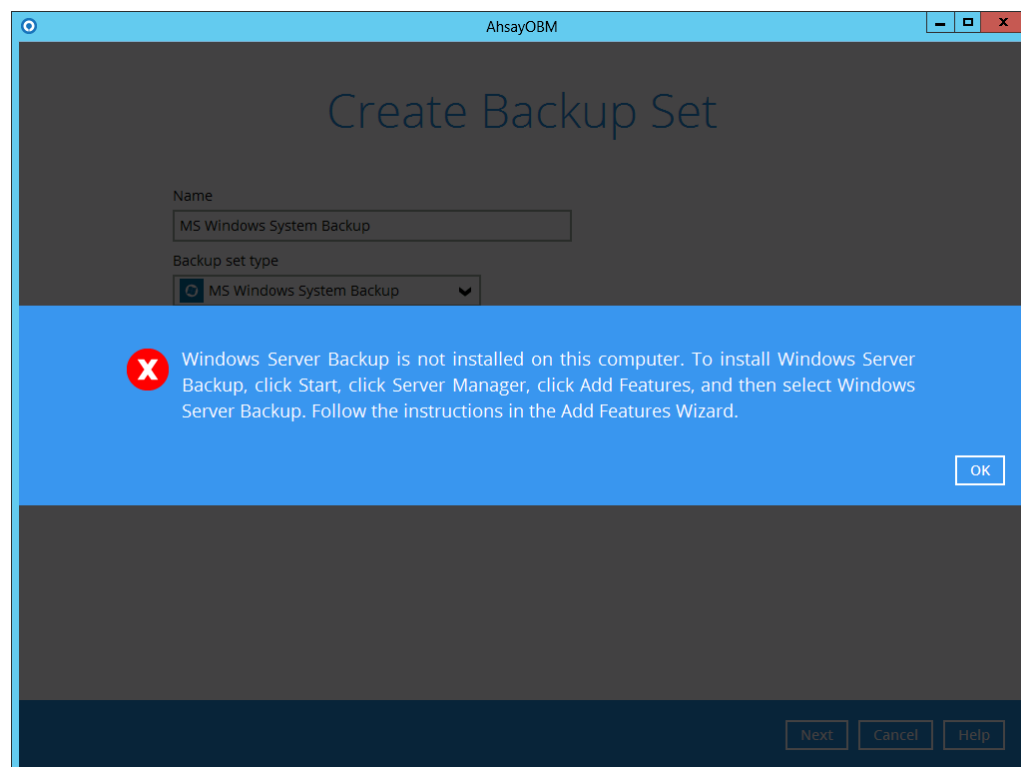
OS: Windows

**ATTENTION** 1st January, 2022: v7 officially End-of-Life [[details](#)]

## Problem Description

When creating a MS Windows System or System State backup set, the following error message is displayed on the backup client interface:

*Windows Server Backup is not installed on this computer. To install Windows Server Backup, click Server Manager, click Add Features, and then select Windows Server Backup. Follow the instructions in the Add Features Wizard.*



## Cause

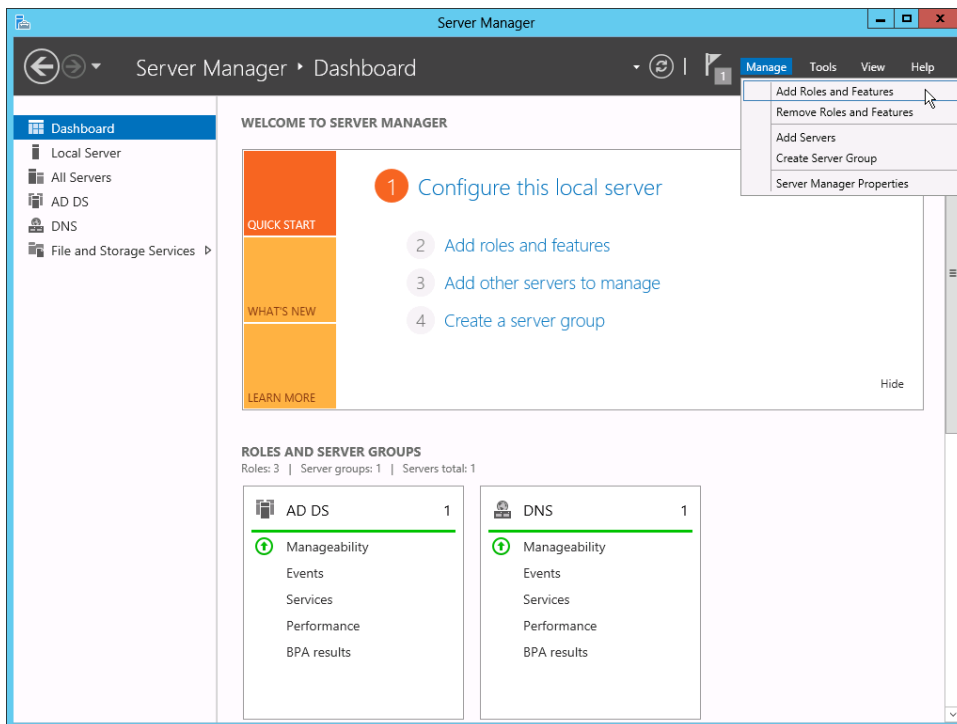
The message suggests that the Windows Server Backup feature is not installed on the corresponding

computer.

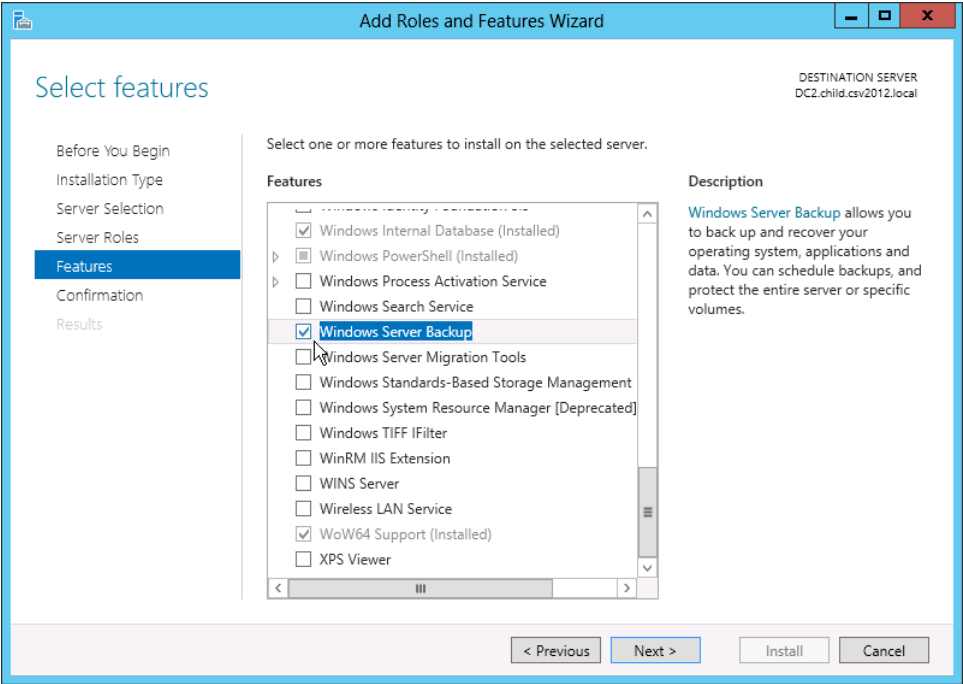
## Resolution

To resolve the issue, install the Windows Server Backup feature on the corresponding Windows computer.

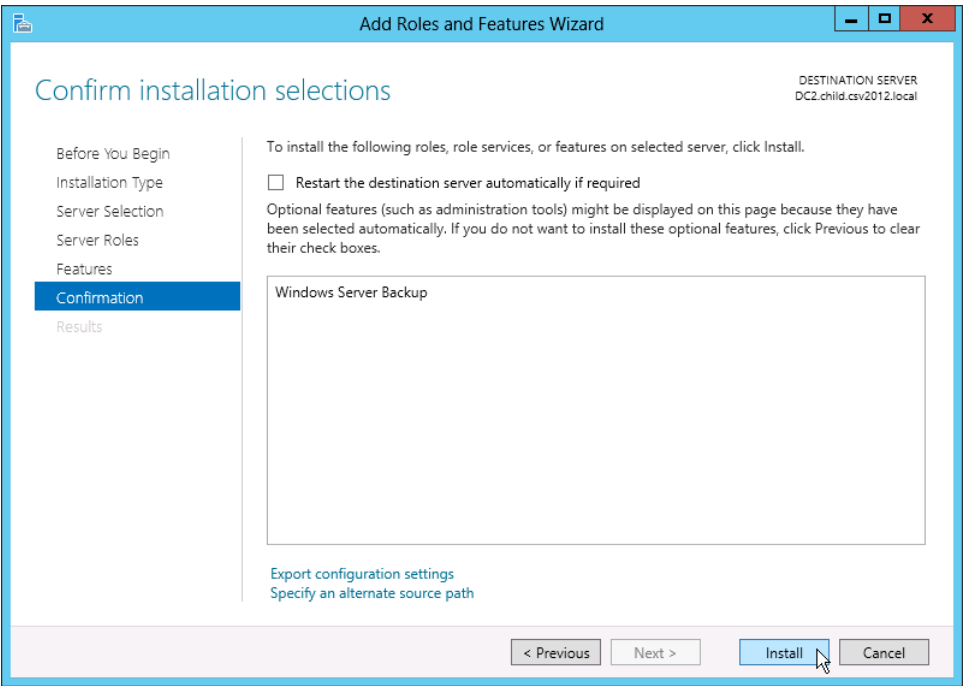
1. Open **Server Manager**, click **Manage** and **Add Roles and Features**.



2. Select **Role-based or feature-based installation**.
3. Select the server to install the feature.
4. Select **Windows Server Backup** under **Features**



5. Click **Install** to start the installation.



## Keywords

client, platform, windows, systemstate, system, wbadmin, feature, ad, image

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