

[V7] ISSUE: MS Windows System State Backup module is not supported (MS Windows System State backup)

Article ID: 5309

Reviewed: 2018-02-27

Product Version:

AhsayOBM: 7.3.0.0 - 7.17.x.x

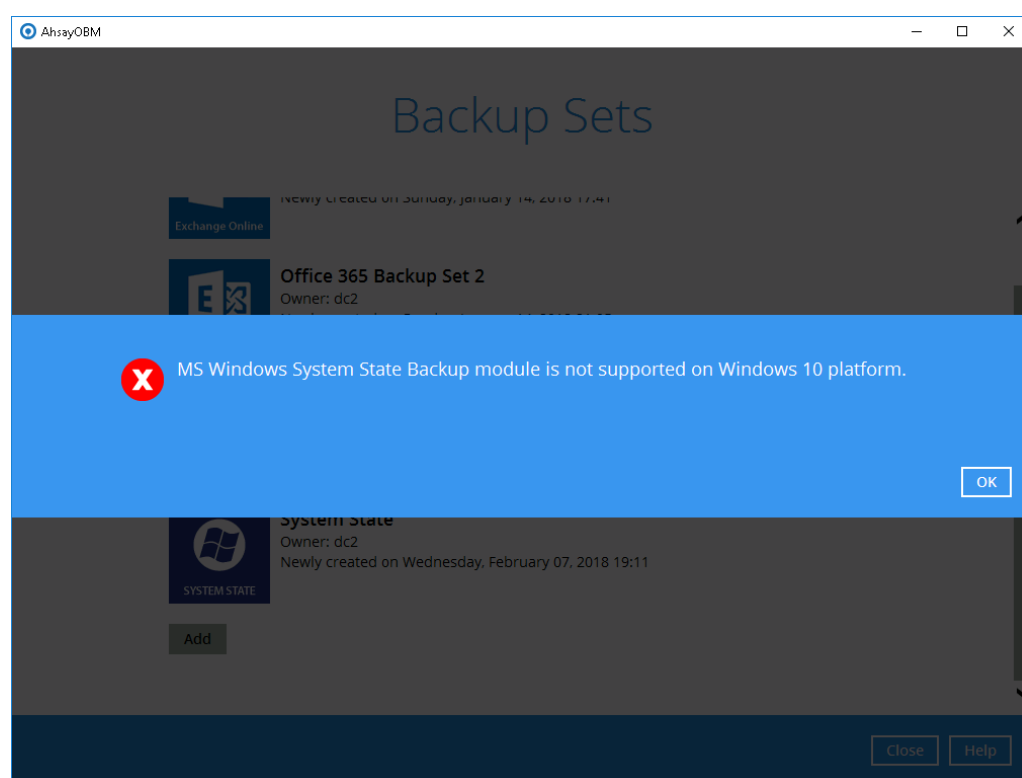
OS: Windows Vista, 7, 8, 8.1, 10

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When performing a MS Windows System State backup, the following error message is displayed on the backup client interface:

MS Windows System State Backup module is not supported

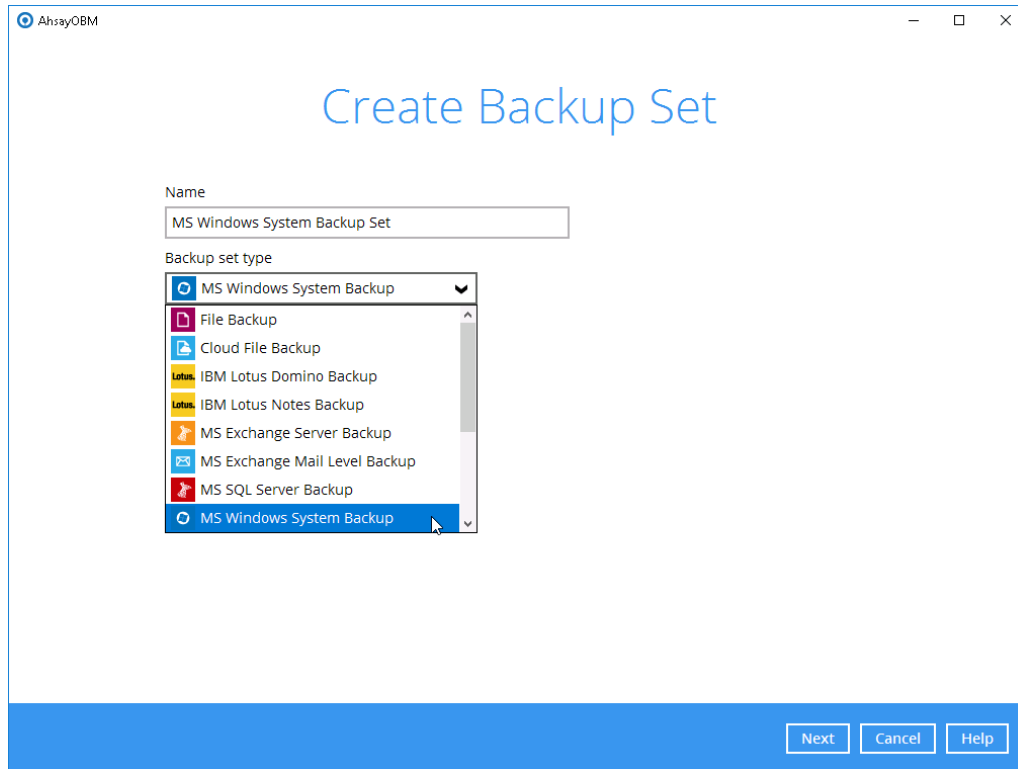


Cause

MS Windows System State backup is not supported by Windows Vista, 7, 8, 8.1 or 10. This is a limitation of the Windows Backup Feature (WBAdmin.exe).

Resolution

This is a limitation of the Windows Backup Feature (WBAAdmin.exe). Consider to perform an image backup for the operating system using the MS Windows System Backup module instead.



Keywords

client, platform, windows, systemstate, system, state, ad, image

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