

[V7] ISSUE: Temporary directory must set to remote share or cluster shared volume (Hyper-V Cluster VM backup)

Article ID: 5299

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Product Version:

AhsayOBM: 7.5.0.0 to 7.x

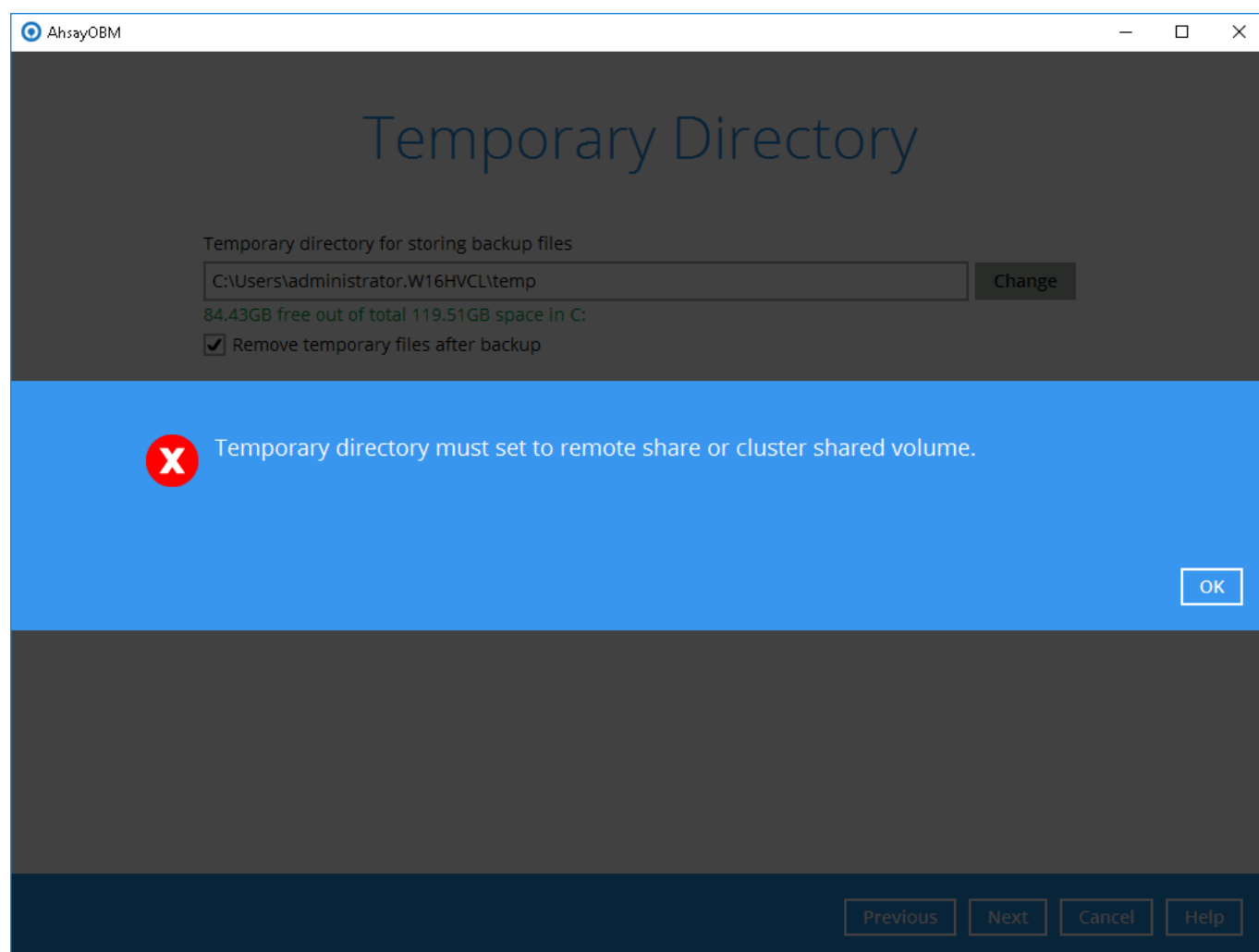
OS: Windows

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When creating a MS Hyper-V backup set for Hyper-V servers in Failover Cluster environment, the following error message is displayed in the AhsayOBM client user interface.

Temporary directory must set to remote share or cluster shared volume.

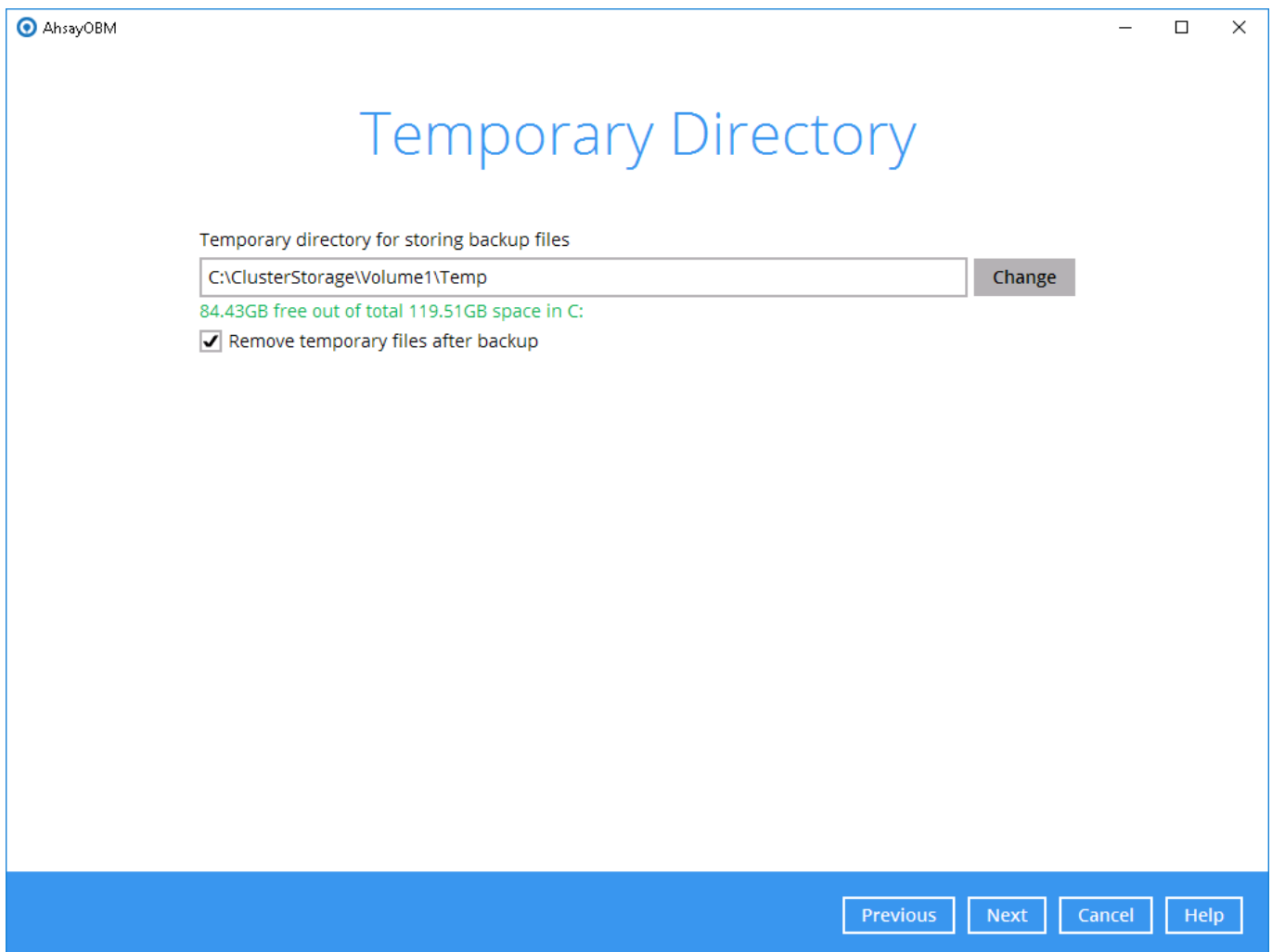


Cause

For backup of virtual machine(s) in a Hyper-V Failover Cluster environment, the temporary directory for the backup set must be set to a network shared path (accessible to all cluster nodes) or a Cluster Shared Volume.

Resolution

To resolve the issue, configure the **Temporary Directory** setting to a network shared path accessible to all cluster nodes, or a Cluster Shared Volume.



The screenshot shows a window titled "AhsayOBM" with standard Windows window controls. The main heading is "Temporary Directory". Below it, the text "Temporary directory for storing backup files" is displayed. A text input field contains the path "C:\ClusterStorage\Volume1\Temp", with a "Change" button to its right. Below the input field, a green status message reads "84.43GB free out of total 119.51GB space in C:". A checkbox labeled "Remove temporary files after backup" is checked. At the bottom of the window, there is a blue bar containing four buttons: "Previous", "Next", "Cancel", and "Help".

Keywords

hyper-v, hyperv, cluster, create, creating, backupset, bkset, hyper

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