

# ISSUE: Temporary directory must set to remote share or cluster shared volume (Hyper-V Cluster VM backup)

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**Product Version:**

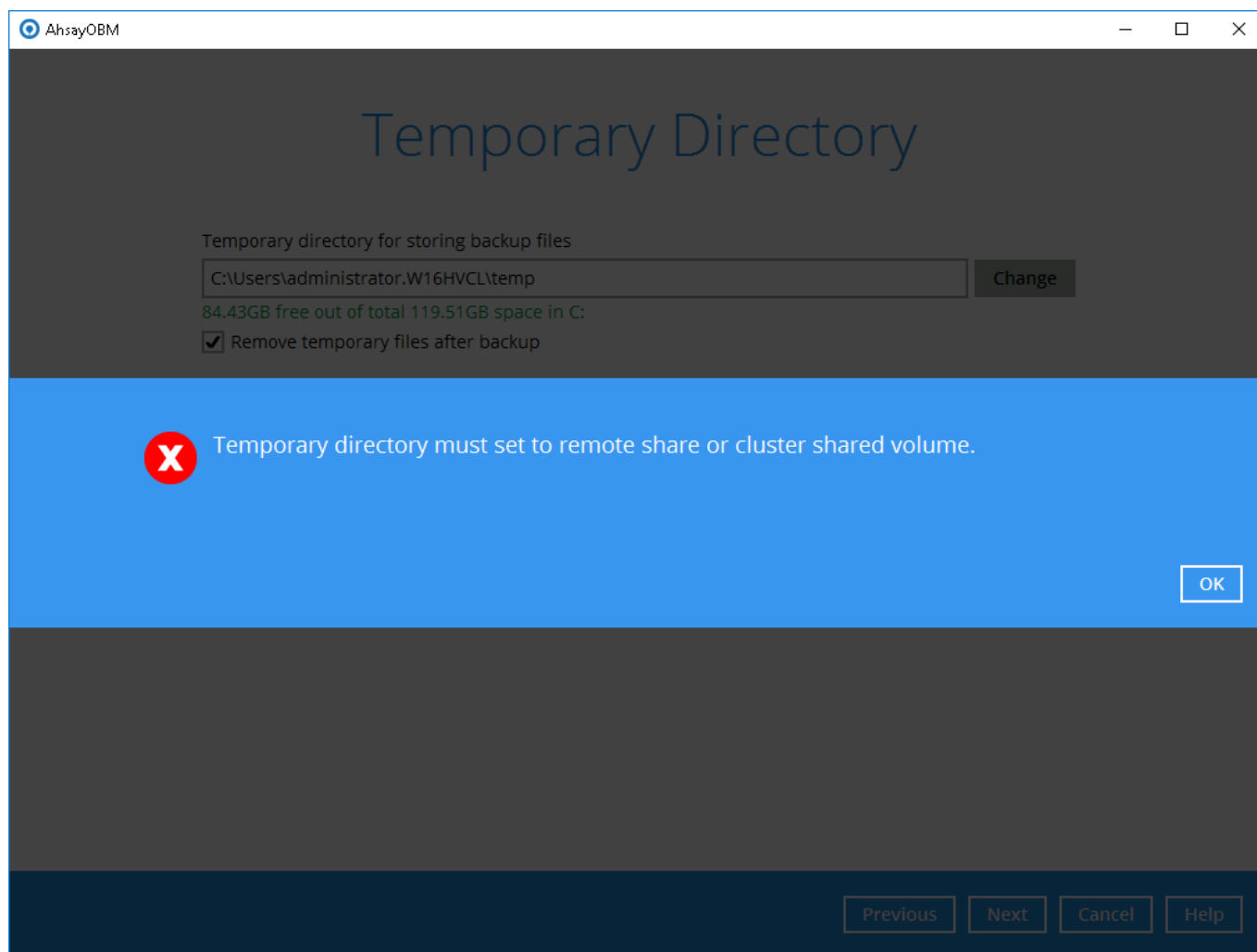
AhsayOBM: 7.5.0.0 or above

OS: Windows

## Problem Description

When creating a MS Hyper-V backup set for Hyper-V servers in Failover Cluster environment, the following error message is displayed in the AhsayOBM client user interface.

*Temporary directory must set to remote share or cluster shared volume.*

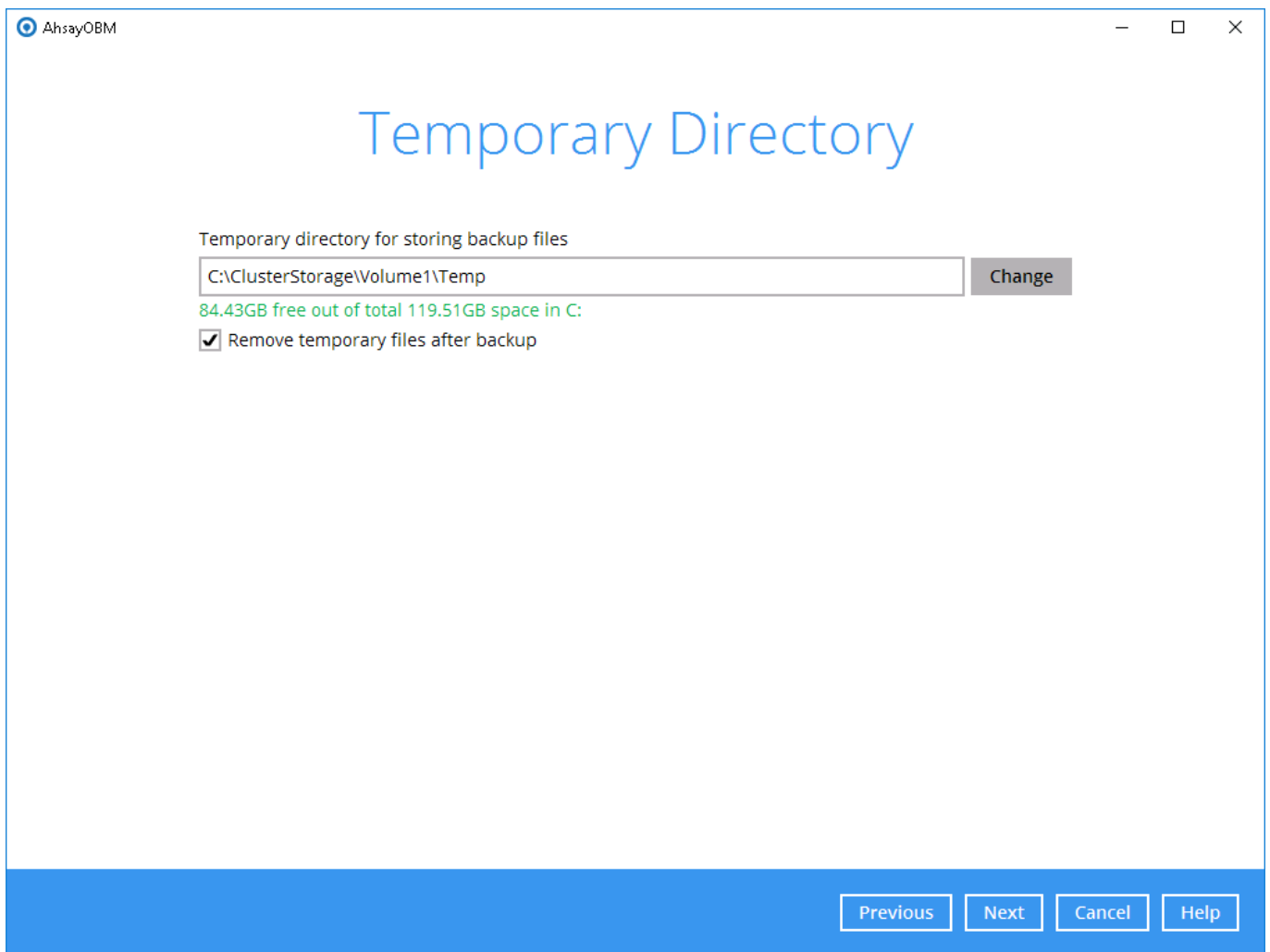


## Cause

For backup of virtual machine(s) in a Hyper-V Failover Cluster environment, the temporary directory for the backup set must be set to a network shared path (accessible to all cluster nodes) or a Cluster Shared Volume.

## Resolution

To resolve the issue, configure the **Temporary Directory** setting to a network shared path accessible to all cluster nodes, or a Cluster Shared Volume.



## Keywords

hyper-v, hyperv, cluster, create, creating, backupset, bkset, hyper

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