

[V7] FAQ: Do AhsayOBM / ACB support move file for Office 365 Exchange Online backup set?

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Product Version:

AhsayCBS / AhsayACB / AhsayOBM: 7.15.6.38 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Description

Do AhsayCBS / OBM / ACB support move files, without the need to re-upload a moved mail for Office 365 Exchange online backup set?

Contents

AhsayCBS, OBM, and ACB are enhanced to support move files for Office 365 Exchange Online backup set since version 7.15.6.38.

For example, if a user moves a mail from the Inbox folder to another folder (e.g. move mail from Inbox A to Inbox B) on the Office 365 Outlook user interface.

- Before version 7.15.6.38
AhsayCBS / OBM / ACB will interpret the action as mail deleted from Inbox A (figuratively moving the existing mail at the backup destination from Current to Retention), then backup the same mail from Inbox B to the backup destination(s) again, doubling the storage requirement.
- Version 7.15.6.38 or above
AhsayCBS / OBM / ACB will not backup the same mail again.

Instead, the client agent can identify the mail as a moved file from Inbox A to Inbox B (e.g. changing the folder reference, instead of backing up the same mail again).

To enable support for move file:

1. Browse to the \${OBC_Install_Home} folder.
2. Edit the afc.opt file with a text editor.
3. Edit the following value:

```
afc.cloud.Exchange.supportMovedItem=true
```

4. Save and exit from the text editor.

Keywords

o365, office, 365, mail, maillv, maillevel, brick, level, mail, email, office365

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