

## ISSUE: "IP address "xxx.xxx.xxx.xxx" of the VirtualCenter server managing this host. Please either connect this host through it or disconnect this host from it." error is shown when creating a VMware ESXi backup set

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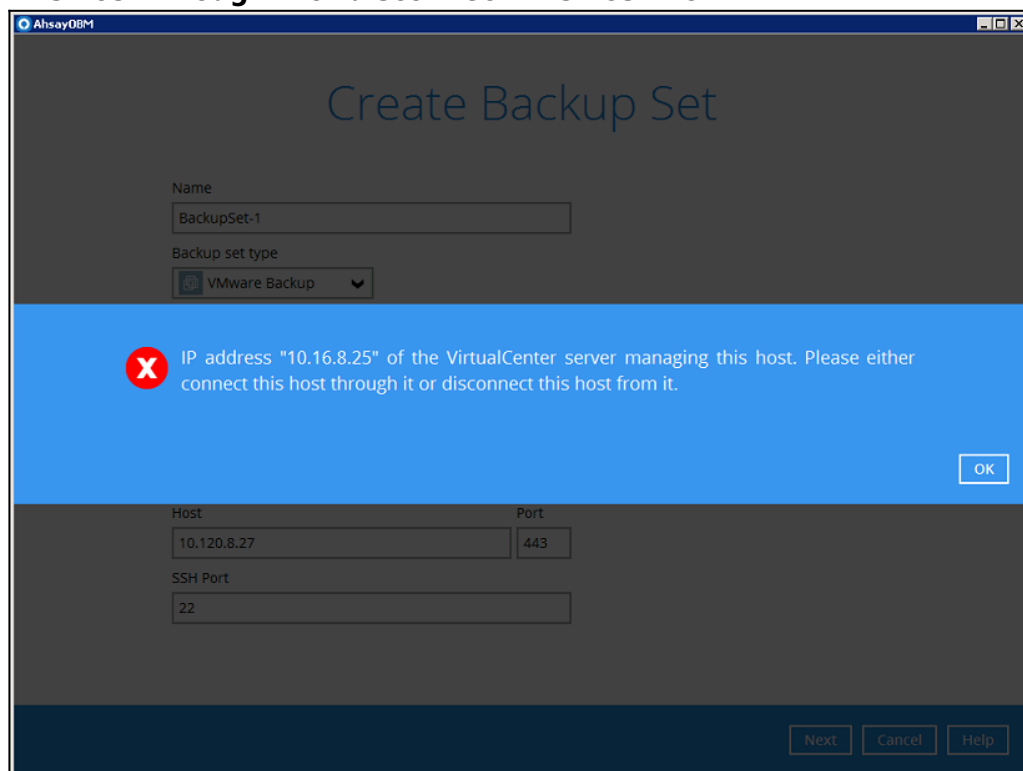
**Product Version:**

AhsayOBM: 7.5.0.0 or above

OS: All platforms

### Problem Description

When creating a VMware ESXi backup set the following error is shown by AhsayOBM **"IP address "xxx.xxx.xxx.xxx" of the VirtualCenter server managing this host. Please either connect this host through it or disconnect this host from it."**



*Example*

### Cause

The VMware ESXi host is connected to and managed by a VMware vCenter server. Due to a VMware

limitation AhsayOBM cannot directly backup guest VMs from this VMware ESXi host.

## Resolution

To resolve this issue either:

1. Install AhsayOBM on the Windows VMware vCenter server managing the VMware ESXi host.
2. Create a VMware vCenter backup set.

### OR

1. Migrate the guest VMs you wish to backup to the VMware ESXi host.
2. Disconnect the VMware ESXi host from the VMware vCenter.

## Keywords

VMware, ESXi, vCenter, VMware host, create backup set

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