

[V7] ISSUE: "IP address "xxx.xxx.xxx.xxx" of the VirtualCenter server managing this host. Please either connect this host through it or disconnect this host from it." error is shown when creating a VMware ESXi backup set

Article ID: 5268

Reviewed: 2017-08-10

Product Version:

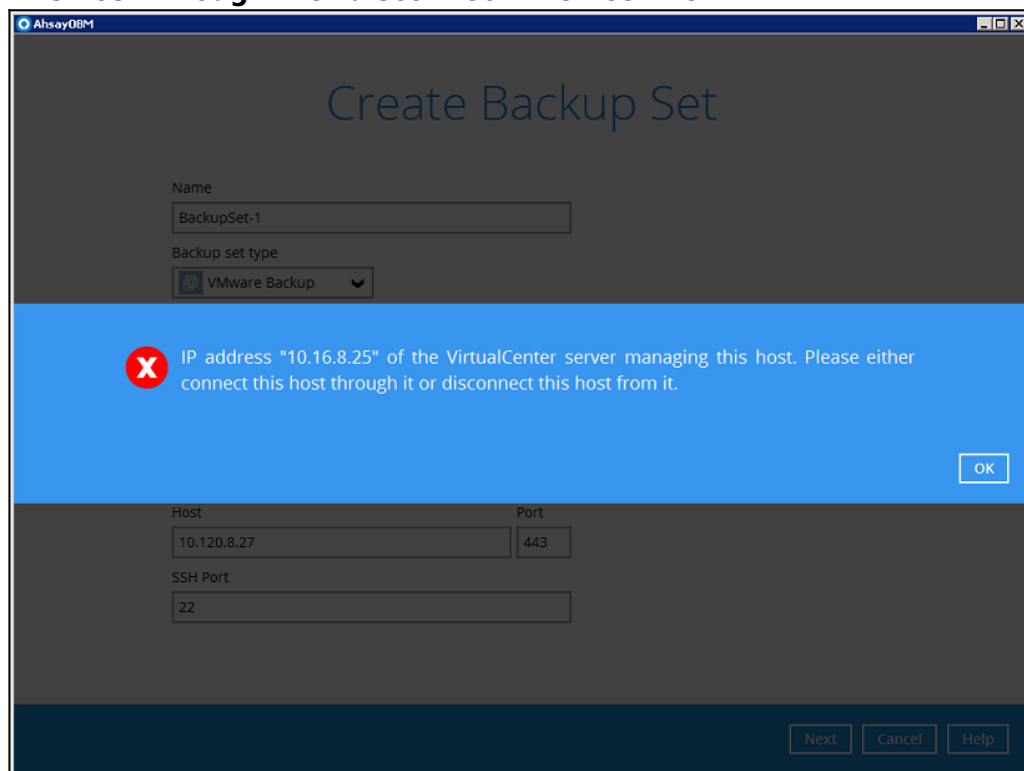
AhsayOBM: 7.5.0.0 to 7.x

OS: All platforms

ATTENTION 1st January, 2022: v7 officially End-of-Life [[details](#)]

Problem Description

When creating a VMware ESXi backup set the following error is shown by AhsayOBM **"IP address "xxx.xxx.xxx.xxx" of the VirtualCenter server managing this host. Please either connect this host through it or disconnect this host from it."**



Example

Cause

The VMware ESXi host is connected to and managed by a VMware vCenter server. Due to a VMware limitation AhsayOBM cannot directly backup guest VMs from this VMware ESXi host.

Resolution

To resolve this issue either:

1. Install AhsayOBM on the Windows VMware vCenter server managing the VMware ESXi host.
2. Create a VMware vCenter backup set.

OR

1. Migrate the guest VMs you wish to backup to the VMware ESXi host.
2. Disconnect the VMware ESXi host from the VMware vCenter.

Keywords

VMware, ESXi, vCenter, VMware host, create backup set

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Last update: 2021/12/16 05:44